



高清晰度遠距離來電顯示室內無線電話



# CL-3121 IDM USER'S MANUAL

900MHZ (924-925MHz)  
Approved by IDA for  
use in Singapore.  
DB 00356A



# ULTRA CLEAR LONG RANGE CALLER ID CORDLESS PHONE



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Alcom Electronics Pte.Ltd.  
37, Kallang Pudding Road, Blk.B,  
Tong Lee Building, #05-08,  
Singapore 349315  
Tel : 6 8412668  
Fax: 6 8412628  
[www.alcom.com.sg](http://www.alcom.com.sg)

**OFFICE HOURS:**  
MON-FRI 9.15 AM TO 5.00PM(1-2 PM  
CLOSED FOR LUNCH)  
SAT 9.15 AM TO 12.00 PM

**CL-3121 IDM  
USER'S MANUAL**

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### When a power failure occurs

During a power failure, you cannot make or answer calls on the cordless handset or on base speakerphone. But you still can use the base corded handset to make or answer calls, and the redial and memo numbers stored in the base will be retained even if a power failure occurs.

The programmed contents will be retained even if power failure occurs.

The redial and memo dial numbers stored in the handset will be retained even if the handset battery runs down.

**NOTE: When you use the unit for the first time, please do as the following step:**

1. Plug the DC adaptor to the wall outlet firstly.
2. Then connect the telephone line.

**Pay attention to the sequence of the process. It is important.**

**Before charging the cordless handset, please remove the battery cover from the back of your handset and plug the battery's plug into it's jack.**

**To avoid the electromagnetic interference, please keep the base unit away from electronic appliances, such as a TV, personal computer, or another cordless phone. And it will be better to put it in a HIGH and CENTRAL location with no obstructions.**

### Statements to the user:

Conversations performed using this device are liable to eavesdropping and their privacy is not ensured.

Operation of this device is subject to the following two conditions:

- 1) The device shall not cause harmful interference.
- 2) The user shall accept any interference received by the device.

**IMPORTANT NOTE :** If you are unable to solve the problem, please always bring cordless handset & base unit together to the service department.

Problem	Cause & Remedy
If you hear noise or static during a phone conversation	<ul style="list-style-type: none"> <li>* You may have too many extension phones on your telephone line to allow all of them to ring. Try unplugging some of the other phones.</li> </ul>
The TV or VCR picture becomes distorted while talking	<ul style="list-style-type: none"> <li>* Move close to the base unit.</li> <li>* keep the base unit away from personal computer, family video, game Machines and facsimiles.</li> <li>* Press the "CH." button to switch to another channel</li> </ul>
Interference and noise on line	<ul style="list-style-type: none"> <li>* Install the base unit as far away from the TV or VCR as possible.</li> </ul>
If the LOW BATTERY indicator on the display	<ul style="list-style-type: none"> <li>* Move away from TV, VCR, Computers, Fax Machine, Electronic Equipment and other Motor Machine. Please Avoid using two cordless telephone sets.</li> <li>* The battery needs recharging.</li> </ul>
If the battery will not be charged at all	<ul style="list-style-type: none"> <li>* Never touch the battery contacts on the base unit and handset with sweaty or dirty hands. Contamination of the battery contact may result in charging failure. If the battery contacts are contaminated, clean them with cloth or swab.</li> </ul>

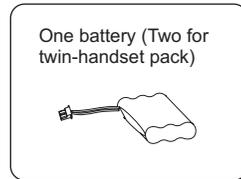
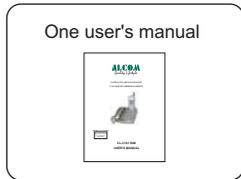
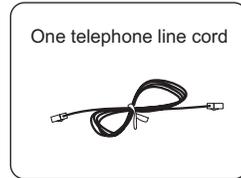
**PART 0: Feature list**

1. 900MHz (924-925MHz) ultra clear long range
2. FSK+DTMF dual system Caller ID cordless telephone
3. Stores up to 70 calling numbers in base unit, 60 calling numbers in cordless handset
4. Stores up to 45 dialled numbers in base unit, 10 dialled numbers in cordless handset
5. Line transfer between handsets and base unit
6. 40 channels auto scan
7. Last number redial
8. Speakerphone in base unit
9. Pause, Flash
10. 10 two-touch memory numbers with 30 digits
11. Speaker/Talk volume select
12. Ringer volume/melody select on handset
13. Compander circuit for noise reduction
14. LCD indicates: channel number, operation mode, dial digits, real time and memory dial digits
15. Timer
16. Out of range warning tone
17. Low battery indicator
18. Pre-enters dial digit with edit function
19. Back light on handset
20. Area code filter
21. Multi-handset compatibility, up to 3 handsets

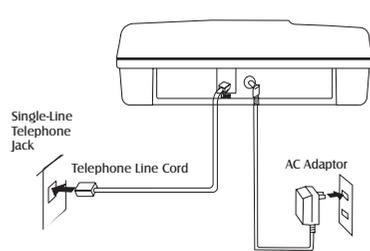
## PART 1: Getting started

### 1-A. Accessories

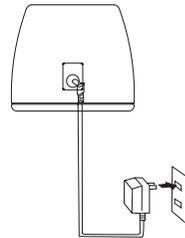
First carefully remove your phone from the giftbox. In addition to one cordless handset (two for twin-handset pack), one charger (two for twin-handset pack), one corded handset and one telephone base, each carton contains the following accessories:



### 1-B. Connecting



**A. CONNECTING BASE UNIT**



**B. CONNECTING CHARGER**

- Recharge only the battery(ies) provided with or identified for use with this product. The battery may leak corrosive electrolyte or explode if it is not the correct type.
- When inserting the battery into this product, the proper polarity or direction must be observed. Reverse insertion of batteries can cause charging that may result in leakage or explosion.
- Do not store this product, or the battery(ies) provided with or identified for use with this product, in high-temperature areas. Batteries should be stored in a freezer or refrigerator for the purpose of extending shelf life and stabilized at room temperature prior to use after cold storage.
- Disconnect telephone lines before installing batteries.

### 5-C. Troubleshooting

If you experience trouble with your unit, please check the following before sending for service

Problem	Cause & Remedy
The unit does not work	* AC adaptor unplugged or in case of a power failure.
If you hear two long beeps When you try to use your handset	* The handset is being used beyond the range of the base unit or the base unit and the handset are set different security code. Reset code if necessary.
	* Move close to the base unit. Then, try again a few seconds later
If the phone does not ring when you receive a call	* Make sure the telephone line cord is connected firmly to the base unit and the telephone jack.
	* Make sure the AC adaptor is plugged into an outlet not controlled by a wall switch.
	* You may be too far from the base unit. Move close to the base unit.

## PART 5: Things you should know

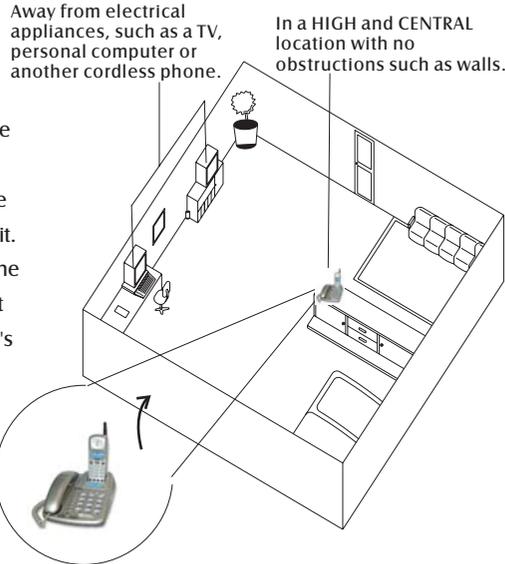
### 5-A. Base unit location/noise

Calls are transmitted between the base unit and the handset using wireless radio waves. For maximum distance and free of operation, the recommended base unit location is:

#### Note:

#### While using the handset:

- If you are near a microwave oven which is being used, noise may be heard at the receiver. Move away from the microwave oven and closer to the base unit.
- If more than one cordless phone is being used and your handset is near another cordless phone's base unit, noise may be heard. Move away from the other cordless phone's base unit and closer to your base unit.

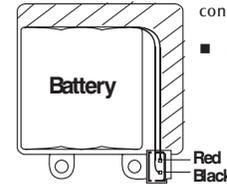


### 5-B. Caution

To reduce the risk of fire or Injury to Persons, read and follow these instructions.

1. Use only the battery(ies) pack type provided with the unit.
2. Do not dispose of the battery(ies) in a fire. The cell may explode. Check with local codes for possible special disposal instructions.
3. Do not open or mutilate the battery(ies). Released electrolyte is corrosive and may cause damage to the eyes or skin. It may be toxic if swallowed
4. Exercise care in handling battery(ies) in order not to short the battery with conducting materials such as rings, bracelets, and keys. The battery or conductor may overheat and cause burns.

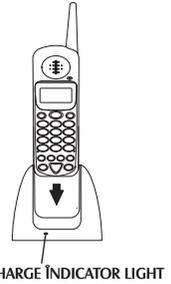
### 1-C. Charging



(a)

- Before charging, please plug the battery connector into the jack properly.
- Put the cover of battery into the cordless handset.

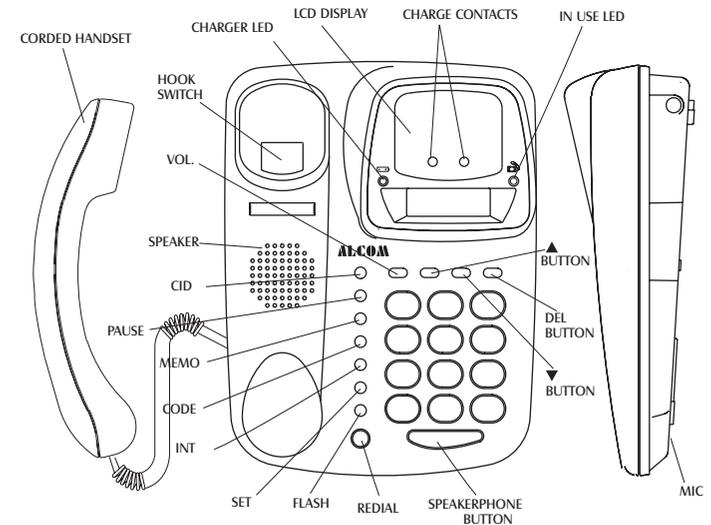
- Please place the cordless handset on the charger in base or charger.
- Charge it for **24** hours before initial use.



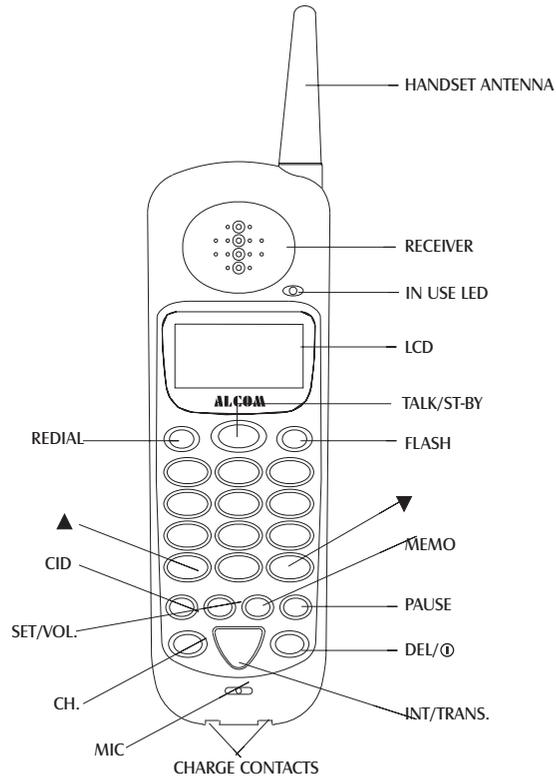
(b)

NOTE: Whenever battery is low, battery low icon will show on the LCD.

### 1-D. Front view



(a) Base unit

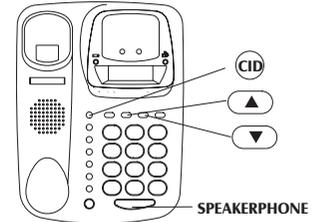


(b) Handset unit

### 👉 Making a call from caller ID list

#### Using the Base Unit

1. Press **CID** button, the LCD will show the last called number, the sequence, the date & time and the  icon will flash. Press **▲** or **▼** button to review the other called numbers, press **0** key to review the other digits of the number if the number contains more than 14 digits. Press **CID** button to exit.



2. If you get the desired number shown on the LCD, press **SPEAKERPHONE** button or pick up the handset, the number will be dialled out. Or press **CODE** button to dial out the number with first digit 0.



OPERATION:

**CID** → **▲** or **▼** → **SPEAKERPHONE**

#### Using the Cordless Handset

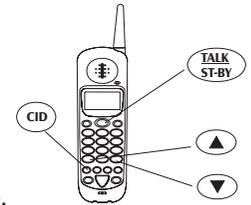
1. Press **CID** button, the LCD will show the last called number, the sequence, the date & time and the  icon will flash. Press **▲** or **▼** button to review the other called number, press **0** key to review the other digits of the number if the number contains more than 12 digits. Press **CID** button to exit.

2. If you get the desired number shown on the LCD, press **TALK/ST-BY** button, the number will be dialled out. Or press **CH.** button to dial out the number with first digit 0.



OPERATION:

**CID** → **▲** or **▼** → **TALK/ST-BY**



### 👉 Deleting the calling number

When the LCD shows calling number, press **DEL/⓪** button once to delete the call number. Press and hold **DEL/⓪** for about 3 seconds to delete all the calling numbers, a confirmation tone will be heard, and the LCD shows NO CALL. ( **DEL** button on the base )

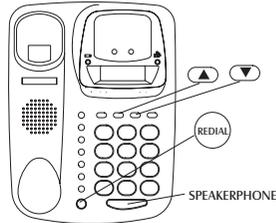
## PART 4: Operations for Caller ID

### Making a call from last dialled numbers

**NOTE:** The dialled number will be kept in the memory after dialling out 10 seconds.

#### Using the Base Unit

1. Press **REDIAL** button, the LCD will show the last dialled number, the sequence, the duration and the  icon will flash. Press **▲** or **▼** button to review the other dialled numbers, press **0** key to review the other digits of the number if the number contains more than 14 digits. Press **REDIAL** button to exit.



**OPERATION:**

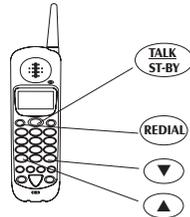
2. If you get the desired number shown on the

**REDIAL** → **▲** or **▼** → **SPEAKERPHONE**

LCD, press **SPEAKERPHONE** button or pick up the handset.

#### Using the Cordless Handset

1. Press **REDIAL** button, the LCD will show the last dialled number, the sequence, the duration and the  icon will flash. Press **▲** or **▼** button to review the other dialled numbers, press **0** key to review the other digits of the number if the number contains more than 12 digits. Press **REDIAL** button to exit.



**OPERATION:**

2. If you get the desired number shown on

**REDIAL** → **▲** or **▼** → **TALK/ST-BY**

the LCD, press **TALK/ST-BY** button.

## 1-E. LCD information

### LCD display:

#### Handset display



#### Base unit display



In standby mode, the LCD will show the handset number, date and real time.

#### Handset display



#### Base unit display



**IN USE** indicator: After pressing **TALK/ST-BY** button on the cordless handset, the  icon will show on the handset display. After lifting the corded handset, the  icon will show on the base unit display. If you press **SPEAKERPHONE** button, the  icon will show on the base unit display. Above icons indicate that the unit is in use mode, and the unit will start timer after dialling about 6 seconds.

 **NEW CALL:** If there are new calls in memory, the  icon will turn on. After all the new calls have been reviewed, the icon will be turned off.

 **REPEAT marking:** If the call comes repeatedly, the  icon will turn on.

 **Low battery indicator:** If the battery is low, the low battery icon will show as .

 **Outgoing call indicator:** After pressing **REDIAL** button, the  icon and the call sequence will show on the LCD.

 **Incoming call indicator:** After pressing **CID** button, there will show the  icon and call sequence, it means the number is an incoming call.

 Memory indicator: When press **MEMO** button and enter the memory storage, the  icon will turn on.

 Message waiting: When somebody leaves messages in the mail box, the  icon will turn on from the telephone company's signal.

PRIVATE( --- P --- ): If the caller has exercised the option to prevent his number from being sent, the display will show " --- P ---".

OUT OF AREA( --- 0 --- ): " --- 0 --- " will display when someone calls from an area where the telephone company is not offering the caller Identification services or an area that is not yet providing number delivery to your area via the long distance network.



 When you are choosing the polyphonic ringtones, the  icon will turn on.

 The  icon will turn on when you are setting the LCD contrast.

 When you are setting time, the  icon will turn on.

 After setting the area code, the  icon will appear on the LCD.

 1 If the cordless handset number is 1, the  1 icon will appear on the LCD. And the  2 icon means that the cordless handset number is 2.

#### Activating the Intercom using the Cordless handset:

1. In standby mode, press the **INT/TRANS.** button, the base unit and the cordless handset start to ring to indicate that the intercom function is activated.
2. The base unit user can respond by pressing **SPEAKERPHONE** button or lifting the corded handset.
3. If the base unit does not respond, the cordless handset user can press the **INT/TRANS.** button to cancel or about 20 seconds the cordless handset will make fail beep.
4. The cordless handset user can end the conversation by pressing **TALK/ST-BY** button or **INT/TRANS.** button or put the cordless handset on charger.

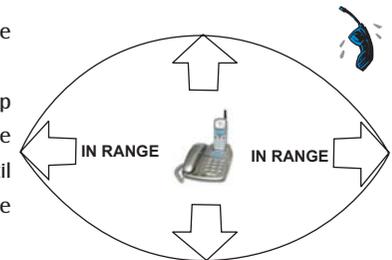
### **3-C. 65536 Combination security coding**

The telephone uses a digital coding security system to prevent unauthorized use of your telephone line by other cordless phones nearby. The telephone has 65,536 possible security code combinations. Each combination of the code is randomly generated every time the cordless handset is picked up.

### **3-D. Out of Range Detection**

The telephone is equipped with an Out of Range detection system. If you go too far away from the base during a call, the cordless handset may lose link with the base unit. When this happens, the cordless handset will sound a series of short beeps.

- If you hear this warning signal, you should come closer to the base unit
- If the warning signal continues after three beep sounds, the base unit will return to standby mode and the cordless handset will make noise until **TALK/ST-BY** button is pressed. This will return the cordless handset to standby mode.



Transferring Calls (Cordless Handset to another Cordless Handset)

If extra cordless handsets are set to the base unit,

1. In talk mode, press **INT/TRANS.** button then the other cordless handset number. The outside line will be on hold and make music sounds to the other end. Both the two cordless handsets will ring.
2. If the other cordless handset user does not answer, press **TALK/ST-BY** button again to return to the call.
3. The other cordless handset user can press **TALK/ST-BY** button to answer the call automatically after receiving the transfer ring.
4. If the other cordless handset does not respond within 25 seconds, the line will disconnect automatically.

**NOTE:** There is no intercom between the handsets.

**3-B. Intercom function**

You can have a two-way conversation between the cordless handset and base unit through the intercom feature.

Activating the Intercom With the Base Unit:

1. In standby mode, press **INT** button then press the cordless handset number, the base and cordless handset will ring.
2. The base unit user can cancel the intercom by pressing **INT** button or **SPEAKERPHONE** button or pick up the corded handset.
3. The cordless handset user can respond by pressing **INT/TRANS.** button, the LCD shows HS-1 USE on base unit and channel number on cordless handset. The both unit enter into the intercom state. The base unit can talk in **SPEAKERPHONE** mode or pick up the corded handset.
4. The cordless handset user can end the conversation by pressing **TALK/ST-BY** button or **INT/TRANS.** button or put the cordless handset on charger.

**PART 2: Telephone Operations****2-A. Digital Security**

**IMPORTANT NOTICE: The base unit and the cordless handset in your hands have been already factory code set.**

If you need to register the code again, please do as follow:

1. Make sure the base unit is connected into the AC power outlet.
2. Press and hold **CODE** button on the base unit.
3. Press and hold **CH.** button on the cordless handset. The handset will make a sound for confirmation of code setting and the LCD will indicate the handset No(  -1). Then release **CH.** button.
4. If you have more than one handset, pick up the second handset, press and hold **CH.** button until you get a beep and display  - 2. If you have the third handset, continue the same procedure. If not, release the **CODE** button on the base unit.

**NOTE:** The **CODE** button on the base unit should be kept pressing during the whole procedure.

**2-B. Handset On/Off Switch**

\* In the standby mode, press **DEL/**  button for about 3 seconds and the power turns off, **OF** will show on the LCD. In this mode, all functions are invalid but to recharge.

\* Press **DEL/**  button again for about 3 seconds and the power turns on, and the LCD shows real time, you can do any operation in this mode.

**ATTENTION! When the **OF** and the low battery icon  show on the LCD, the unit need to be recharged, you can not do any other operation but to recharge the battery. When the power is full, the **OF** will disappear automatically and the battery icon shows as  .**

## 2-C. Settings

### Clock set

In the standby mode, press ▲ or ▼ button until the 🕒 icon flashes, then press **SET/VOL.** button and the month digits will flash, use ▲ or ▼ button to set the month, press **SET/VOL.** button to confirm and meanwhile enter the next item setting, the sequence is month - date - hour - minute - second, press **SET/VOL.** button again to exit and you will hear a confirmation tone. ( **SET** button on base unit)

**NOTE:** When receiving a FSK Caller ID signal, the time will be auto set.

### Ringer melody selection(Only cordless handset can be set)

In the standby mode, press ▲ or ▼ button until the 🔔 icon flashes, then press **SET/VOL.** button to enter the ringer melody selection, use ▲ or ▼ button to select(up to 16 kinds and OFF), press **SET/VOL.** button to confirm and exit.

### Ringer volume selection(Only cordless handset can be set)

In the standby mode, press **SET/VOL.** button and the LCD will show RING 1 or 2, press **SET/VOL.** button again to select another value, and then wait to exit to standby mode.

### LCD contrast setting(Only cordless handset can be set)

In the standby mode, press ▲ or ▼ button until the 🌓 icon flashes, then press **SET/VOL.** button to enter the contrast setting, use ▲ or ▼ button to select the contrast level 1~4, press **SET/VOL.** button to confirm and exit.

### Hearing volume selection(only the cordless handset can be set)

In talk mode, press **SET/VOL.** button to select the talk volume high ( 📶 ) or low ( 📶 ).

### Speaker volume select(only the base unit can be set)

In speaker mode, press **VOL.** button to select the speaker volume.(up to 4 levels)

### Area code filter(Only base unit can be set, and it is not applicable for use in Singapore)

In standby mode:

1. Press ▲ or ▼ button until the 📞 icon flashes on the LCD.
2. Press **SET** button, then the LCD will show ON or OFF, use ▲ or ▼ button to select the other state, press **SET** button to confirm. If you set to ON, press **SET** button again to set the area code number, using the key pad, dial the area code number (up to 6 digits) you want to store, press **DEL** button to delete the previous digit.
3. Press **SET** button, now the number has been stored.

E.g. : If you store the area code number 0592, and the incoming call number is 05926036442, the LCD only shows 6036442.

## PART 3: Special functions

### 3-A. Transferring calls

This feature allows you to transfer a call from base speakerphone to base handset or vice versa from base unit to cordless handset or vice versa and between cordless handsets.

#### Transferring Calls between Base Speakerphone and Base Handset

During a phone conversation with handset , press **SPEAKERPHONE** button and then hang up the handset to transfer calls to speakerphone. To resume conversation with handset, simply pick up the handset.

#### Transferring Calls (Base unit to Cordless Handset)

- 1). In talk mode, press **INT** button then the handset number. The outside line will be on hold and make music sounds to the other end. The cordless handset and base unit will ring.
- 2). If the cordless handset user does not answer, press **INT** button again to return to the call .(Base Unit User)
- 3). The cordless handset user can press any key to answer the call automatically after receiving the transfer ring.
- 4). If the cordless handset user does not respond within 25 seconds, the line will disconnect automatically.

**NOTE:** No intercommunication is possible during call transfer.

#### Transferring Calls (Cordless Handset to Base unit)

- 1). Press **INT/TRANS.** button then **0** key on the cordless handset, then the cordless handset and base unit will ring.
- 2). Press **TALK/ST-BY** key to return to the call if the base unit user does not respond. (Cordless Handset User)
- 3). Press **SPEAKERPHONE** button or pick up the corded handset to answer the call. (Base Unit User).
- 4). If the base unit does not respond within 25 seconds, the line will disconnect automatically.

## 2-H. Memory Operations

### Memory Dialing

The memory system can store up to 10 groups of 30 digits different phone numbers. It will be saved even after removing the battery.

### Storing Speed Dial Numbers

When the unit is in standby mode,

1. Press **MEMO** button, the first memory number will appear and the  icon will flash on the LCD.
2. Use **▲** or **▼** button to review the other memory numbers.
3. If the memory is empty, the LCD shows NO CALL(NO Code on base unit). If you want to store a number in memory, just press **SET/VOL.** button(**SET** button on base), then dial the number you want to store(you can press **DEL/⓪** or **DEL** button to delete the last digit of the number), press **SET/VOL.** button(**SET** button on base) to confirm, press **MEMO** button to exit. The number can be up to 30 digits long.

### Dialling Speed Dial Numbers

Press the **MEMO** button, and use the **▲** or **▼** button to find your desired numbers, then press **TALK/ST-BY** button on cordless handset or pick up the handset or press **SPEAKERPHONE** button on base unit to dial out the number.

### Changing or Replacing a Speed Dial Number

When the unit is in standby mode,

1. Press **MEMO** button, the first memory number will appear and the  icon will flash on the LCD.
2. Use **▲** or **▼** button to review the other memory numbers.
3. When you get the number you want to change, press **SET/VOL.** button, then dial the new number on keypad(you can press **DEL/⓪** or **DEL** button to delete the last digit of the number), press **SET/VOL.** button to confirm, press **MEMO** button to exit. (**SET** button on base)

### Storing the CID number in two-touch memory

In standby mode, press **CID** button and the  icon will turn on, use **▲** or **▼** button to get the desired number, press **MEMO** button then press the memory location button (0~9) to store the number.

### Dialling the numbers from two-touch memory

When the unit is in talk mode,

2. Press buttons in the following sequence:

**[MEMO] + memory location(0~9)**

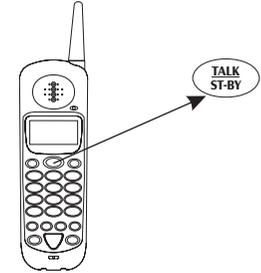
E.g.: Use cordless handset to dial the number you assigned to key 8, you have to press **TALK/ST-BY**, **MEMO**, **8**.

## 2-D. Making & Answering calls

### Making a call

Using the Cordless Handset:

1. Press **TALK/ST-BY** button, the "IN USE LED" indicator on the base and "IN USE LED" on the cordless handset will light up solidly when the unit finds a clear channel.
2. Dial the phone number.

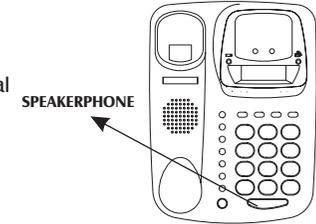


Using the Base Handset

1. Pick up the base handset, listen for a dial tone.
2. Dial the phone number.

Using Base Unit Speakerphone:

1. Press the **SPEAKERPHONE** button, listen for a dial tone.
2. Dial the phone number.



### Pre-inputing Dial Digit and Editing

This function is a dial-number input method which is similar to mobile phone operation. When the unit is in standby mode, user can enter the dial-number up to 30 digits.

1. Dial the phone number, then you can check it.
2. The error digits can be deleted entirely by pressing **DEL/⓪** button (**DEL** button on base).
3. Press the **PAUSE** button to insert a pause between numbers if necessary.
4. Press **TALK/ST-BY** button on the handset or pick up the base handset or press **SPEAKERPHONE** button on base to seize line and dial out.

**Receiving a Call**Using the Base Unit

Simply pick up the base handset from the base or press **SPEAKERPHONE** button.

Using the Cordless Handset

Press any key when pick up the cordless handset .

**NOTES:**

You can answer only after receiving the callers number.

**Ending a Call**Using the Cordless Handset:

Since the telephone features "Auto-Standby", simply return the cordless handset to the charger or press the **TALK/ST-BY** button if you are away from the charger.

Using the Base Unit:

1. Place the base handset on base to hang up.
2. Press **SPEAKERPHONE** button to hang up.

**PAUSE function**

Allows you to insert a temporary pause during dialling sequence. For example, dialling an international number (eg: 011-886-22-795-1234), some telephone company systems will not register the entire number entry without a pause between the prefix numbers. You may have to dial 011- **PAUSE**, dial 886 - **PAUSE**. This allows adequate timing for the phone number to register with the telephone company's system and complete the call.

**2-E. Last number redial**

If you get a busy signal, you can use the **redial** function to automatically dial the last dialed phone number.

Using the Cordless Handset:

1. Press the **TALK/ST-BY** button and listen for a dial tone.

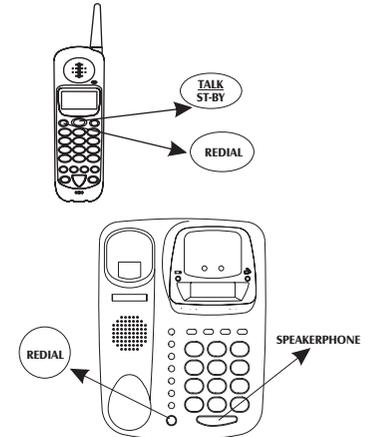
2. Press the **REDIAL** button.

Redial Using the Base Unit:

1. Pick up the base handset or press **SPEAKERPHONE** button and listen for a dial tone.

2. Press the **REDIAL** button.

**NOTE:** Cordless handset and base unit **redial** functions are independent from each other. Both the cordless handset and base unit will redial only numbers stored in their own redial memory.

**2-F. Channel selection(40 channels)**Channel Scan (Auto-Scan)

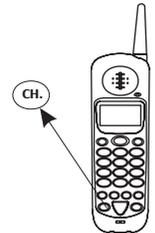
When you are in talk mode with the cordless handset, the telephone auto-scans for the best channel.

Channel Scan (Manual)

If the existing channel becomes noisy or starts having interference, press the **CH.** button on the cordless handset. The telephone will automatically scan for the best channel.

**NOTE:** It takes about 2 seconds for the unit to scan to the next clear channel.

■ Press the **CH.** button to scan to the best channel

**2-G. Flash function**

During conversation, press **FLSAH** to access customer calling features such as Call Waiting provided by your local phone company. Consult your local phone company for more details.