



AT3020 Caller ID Telephone



USER MANUAL

Thank you for purchasing this ALCOM Telephone. We recommend you to read this manual and familiarize with the functions of this unit before use.

Features

- FSK & DTMF dual system Caller ID function
- 30 Incoming call memories, call back function
- 5 Outgoing last dialed number and conversation time review and redial back
- 38 VIP Memory for storing important numbers
- 8 normal and 1 VIP ringtone selection
- Pre-dial and edit telephone number
- LCD displays year, month, date and time
- IDD lock function
- Alarm function
- Calculator function
- Music on hold function
- LCD brightness adjustable
- Ring Tone

Installation Instruction

a) Apply for the Caller ID service

For your caller ID display unit to function, you may apply with the local Telephone service provider for the Caller ID service, otherwise the phone would not be able to display the Caller ID information.

b) Installation

- Open the battery cover on back of the unit.
- Insert 3 x AA batteries (1.5V x 3) according to assigned Direction.
- Close the battery cover.
- Using the coil cord connect the telephone with handset.
- Using the line cord connect the telephone to the telephone wall socket.

NOTE: Do not mix different types of batteries.

Operation Guide

1. Setting menu

a) Set Date & Time

Note: In FSK Caller ID mode Date & Time will auto set for a first incoming call, however the YEAR has to be set manually.

- In on-hook state, press **SET** button, **Set 1 dAtE** shows in the display, press **SET** button again to confirm.
- The cursor of year will blink, press **UP/-** or **DOWN/+** button to adjust, press **SET** button to confirm and enter next step.
- The cursor of month will blink, press **UP/-** or **DOWN/+** button to adjust, press **SET** button to confirm and enter next step.
- The cursor of day will blink, press **UP/-** or **DOWN/+** button to Adjust, press **SET** button to confirm and enter next step.

-1-

press **SET**, adjust 2nd digit of minute by same procedure as above, press **SET** button to confirm and finish the setting.

After you finish above setting, display will show the set date and time and show the next available menu. Press **DEL** button to exit.

b) Set local area code (Not applicable for use in Singapore)

In on-hook state, press **SET** button once, **Set 1 dAtE** shows in the display, press **UP/-** button once, **Set 2 COdE** will show in the display. Press **SET** button to confirm, **COdE** ----- will display, and the first cursor "-" will blink

Note: Previous code will be shown if you had set before.

Press **UP/-** or **DOWN/+** button to adjust the number from 0 to 9. Press **SET** button to confirm and Enter the second digit and so on until 5th digit. Press **SET** button and display will show the next available menu. Press **DEL** button to exit.

c) Set PABX code

In on-hook state, press **SET** button once, **Set 1 dAtE** will show in the Display.

press **UP/-** button twice, **Set 3 PCOdE** will show in the display. Press **SET** button to confirm, **PCOdE** - - will display, and the first cursor "-" will blink

Note: The previous PABX code will be shown if you have set before.

Press **UP/-** or **DOWN/+** button to set the first PABX code from "-" or 0 to 9, press **SET** button to confirm and enter the second digit. Press **UP/-** or **DOWN/+** button to set the second PABX code from "-" or 0 to 9, press **SET** button to confirm. Display will show the next available menu. Press **DEL** button to exit.

Example: To set your PABX out dial code 9 with pause enter "9-" To set your PABX out dial code 9 without pause enter "-9"

d) Set AUTO-IP (This function should be set with the KEYPAD unlocked)

In on-hook state, press **SET** button once, **Set 1 dAtE** will show in the Display. press **UP/-** button thrice, **Set 4 AUtO IP** will show in the display. Press **SET** button to confirm, **AUtO IP OFF** will display, and "OFF" will blink, press **UP/-** button to **ON** and press **SET** button to confirm, then **INPUt CODE** will display, input the IP number, press **SET** button to confirm.

*Note: Auto IP allows you to replace a sequence of number with single "0"
E.g. If you have set 1455 as AUTO IP, when you need to dial 1455, just put 0 in front (pre-dial mode), 02334565 will be dialed as 14552334565*

-2-

Press **SET** button to enter setting, **tONe** will display, press **UP/-** button to change it to **PuLSE**, press **SET** button to confirm.

f) Set Anti Parallel dial protection

(This function should be set with the Telephone line connected)

In on-hook state, press **SET** button once, **Set 1 dAtE** will show in the Display. press **UP/-** button 5 times, **ALAr** will show in the display Press **SET** button to enter setting, **ALAr OFF** will display, press **UP/-** button to ON, Press **SET** button to confirm.

g) Set the Alarm Clock

In on-hook state, press **SET** button once, **Set 1 dAtE** will show in the Display. Press **UP/-** button six times, **Set 7 ALERt** will show in the display. Press **SET** button to confirm, **1 00-00 OFF** will display. (1 indicates the first group alarm you can set up to 3 alarm groups, 00-00 indicates the alarm time, OFF indicates ALARM status)

Press **UP/-** or **DOWN/+** button to choose group then press **SET** button, first digit will blink, choose the digit by pressing **UP/-** or **DOWN/+** button then press **SET** to continue to next digit. After setting all 4 digits, press **SET** button, **OFF** will blink. Press **UP/-** or **DOWN/+** button to choose alarm OFF or ON, then press **SET** button to confirm. Display will show the next available menu. Press **DEL** button to exit.

2. Caller ID menu

In on-hook state, when there is an incoming call, display will show incoming Call Log number & phone number.

Display shows **NEW** for a new call and **REP** for a repeat call.

Display shows **---P---** for a private call.

Display shows **---O---** for an overseas call.

Display show **---E---** for an error call.

Check the incoming calls

In on-hook state, press **UP/-** or **DOWN/+** button to review the call number, date and time. If you hold the **UP/-** or **DOWN/+** button for 4s, it will review quickly.

Press **DEL** button once if you need to delete the current number.

Hold the **DEL** button for 4s if you need to delete the all incoming calls.

Call back an Incoming call

When reviewing the incoming calls if you need to call the displayed number press **RD/BACK** button once and the phone will dial to that Number.

Press **RD/BACK** button twice if you need to call the displayed number with automatically adding "0" in front of the phone number for some Toll free calls.

Note: Phone must be in unlocked status if you need to dial out Toll free calls.

-3-

Hold the **UP/-** button for 4s to review quickly.

Press **DEL** button once if you need to delete the current number.

Hold the **DEL** button for 4s if you need to delete the all outgoing calls.

Call back an Outgoing call

When reviewing the outgoing calls if you need to call back the displayed number press **RD/BACK** button once and the phone will dial to that Number.

4. Pre-dial Number Menu

In on-hook state, press the telephone number that you want to dial.

Press **RD/BACK** button to dial out the pre-dial number.

5. Hold on Music

When you are talking, and you want put the caller On Hold press **RING/HOLD** button once and put back the handset, the phone will send out the hold on music to the caller.

Pick up the handset or press **HF MONITOR** button to stop the holding music and talk to the caller again Using the handset.

6. Calculator

You can use the calculator function in on-hook or off-hook state.

In on-hook or off-hook state, press **CAL** button to enter the calculator Function.

During the calculator mode, press **CAL** button once to clear all data, Press **DEL** button to exit the calculator mode.

The phone will auto exit the calculator mode if there is an incoming call and the display will show the new incoming call number.

Calculation example: 92 X 86: On-hook or off-hook state, press CAL button to enter the calculator mode, input number 92, and then press OUT/X key. Input number 86, then press #/=key, display shows number 7912.

7. VIP Number

When you are checking the caller ID or outgoing calls, press **PAUSE/VIP** button to set the current number to VIP number, and a lock symbol will show in the display.

VIP number cannot be deleted when reviewing the caller ID or outgoing calls, but holding the **DEL** button for 4s can delete all caller ID or Outgoing calls including the VIP numbers.

When you review the VIP number, press the **PAUSE/VIP** button to make the VIP number in unlock state, and the lock symbol will disappear from the display.

8. Redial, Flash & Pause Functions

When you get a busy line, press **FLASH** to get a new dial tone

Press **FLASH** button to answer call waiting line. (second call) press **FLASH** button again to get back to the first line.

Note: Default Flash time set to 600ms.

Press **REDIAL/BACK** button to redial the last number.

While dialing, press **PAUSE/VIP** button to have 4 seconds pause in between the digits.

-4-

10. IDD KEY Lock

The unit provides IDD lock protection, user can set the KEY Lock ON or OFF according to the colour position stated below. (LOCK symbol will appear in LCD when key is locked.)

Red: Allows making any call (key pad unlocked).

Green: Telephone numbers starting with "0" cannot be dialed out; it means you cannot make an IDD call starting with "0" in this case.

11. HF MONITOR

Press **HF MONITOR** button and dial a number, when the other party answers pick up the handset to speak to them.

Note: This Phone does not have a builtin MICROPHONE.

As such two way conversation is not possible in HF Monitor mode.

12. RING TONE SELECT

In on-hook state, press **RING/HOLD** button to enter the ring tone select, display will show **RING 01**. Repeat pressing **RING/HOLD** button to choose 1-8 melodies.

Note: Due to continuous product development all features and specifications are subject to change without prior notice

For more Information on Warranty and Product Support in Singapore please call (65) 68412668 or Fax to (65) 68412628.

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Version 2

-5-