



**MOTOROLA**

**STARTAC<sup>®</sup>**

**Motorola SC200**

**Corded Telephone and Digital  
Cordless Handset**



**Warning**  
*Charge the handset for 24 hours before use.*

# Welcome...

## ***to your new Motorola SC200 Corded Telephone and Digital Cordless Handset!***

- Dial on the corded base or cordless handset.
- Emergency mode to make calls on the corded base without AC power.
- Bright backlit display on the corded base and cordless handset.
- Cordless handset for locating anywhere within range.
- 50 Name and Number phonebook in the cordless handset.
- Speakerphone on the corded base and cordless handset for hands-free conversations.
- Caller ID on the corded base and cordless handset shows you who's calling.<sup>1</sup>
- Redial up to 5 of the last numbers called.
- Register up to 4 handsets to the corded base and register each handset with up to 4 different bases.
- Make internal and transfer external calls.
- 3 way conferencing with simultaneous intercom.
- Choose from 10 different ringtones on the cordless handset for external calls.
- Intelligent Charging saving unnecessary power usage.

### **Need help?**

If you have any problems setting up or using your SC200, please contact Customer Services on **(65) 68412668**.

Email: **support@alcom.com.sg**

Alternatively, you may find the answer in the 'Help' section at the back of this guide.

<sup>1</sup>You must subscribe to your network provider's Caller ID service for this feature to work. A subscription fee may be payable.

***This User Guide provides you with all the information you need to get the most from your phone.***

***To set up your phone, follow the simple instructions in 'Getting Started', on the next few pages.***

#### **IMPORTANT**

Only use the telephone line cord supplied.

#### **Got everything?**

- SC200 base
- SC200 corded handset
- SC200 curly cord
- Power adaptor for the base
- SC200 handset & charger
- 2 x rechargeable Ni-MH battery cells
- Power adaptor for the charger
- Telephone line cord



ECOMOTO: a convergence of efforts by marketing, design, research, engineering, and supply chain management that leads to better products for everyone. A holistic view that focuses on both social and environmental responsibility. A passion and a shared point of view.

The right thing to do.

- Meets and / or exceeds EMEA environmental regulatory requirements.
- Eco friendly packaging with a minimum 20% post consumer recycled content.
- Phone housing is built with a minimum of 25% post consumer recycled content plastic.
- Energy efficient charger that meets EU Code of Conduct requirements.
- ECO mode function which reduces the transmitted power and energy consumption.

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## 1. Getting started

### **IMPORTANT**

Do not place your SC200 in the bathroom or other humid areas.

### **Location**

You need to place your SC200 base within 2 metres of the mains power and telephone wall sockets so that the cables will reach. The socket-outlet shall be installed near the equipment and shall be easily accessible.

Make sure that it is at least 1 metre away from other electrical appliances to avoid interference. Your SC200 works by sending radio signals between the cordless handset and telephone base. The strength of the signal depends on where you place the base. Placing it as high as possible ensures the best signal.

### **CORDLESS HANDSET RANGE**

The unit has a range of up to 300 metres outdoors when there is a clear line of sight between the base and handset. Any obstruction between the base and handset will reduce the range significantly. With the base indoors and the handset either indoors or outdoors, the range will normally be up to 50 metres. Thick concrete and stone walls can severely affect the range.

### **SIGNAL STRENGTH**

The **Y** icon on your handset indicates that you are within range of the base. When out of range of the base, the **Y** icon flashes. If you are on a call, you will hear a warning beep.

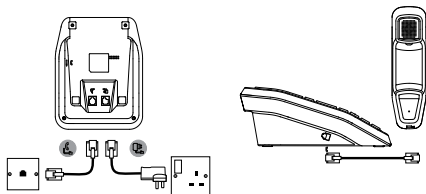
The line will hang up if the handset moves out of range of the base. Move closer to the base. The handset will automatically reconnect to the base.



### **Setting up**

#### **IMPORTANT**


The base station must be plugged into the mains power at all times. Do not connect the telephone line cord into the wall socket until the handset is fully charged. Use only the power adaptor and telephone line cord supplied with the product.

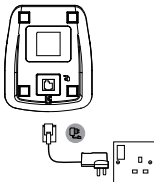
### **Connecting the corded base and handset**




1. Plug the telephone line cord into the socket marked  on the underside of the base.
2. Plug the power adaptor into the socket marked  on the underside of the base and plug the other end into the mains power wall socket. Switch on the mains power.
3. Plug the curly cord into the corded handset and the telephone base.

## Connecting the charger and charging the cordless handset

1. Plug the power adaptor into the socket marked  on the underside of the charger and plug the other end into the mains power wall socket.



2. Remove the battery cover from the back of the handset and insert the 2 x AAA NiMH rechargeable batteries supplied. Please note the '+' and '-' markings inside the battery compartment and insert in the correct direction.

3. Clip the battery cover back into place.
4. If you are charging the batteries for the first time, place the handset on the charger to charge for at least 24 hours continuously. While charging,  will flash, once fully charged it will stop flashing.
5. The display will show the handset name and number to indicate that it is registered to the base.

### **IMPORTANT**

*Warning! Use only the approved rechargeable Ni-MH battery cells (2 x AAA Ni-MH 450mA rechargeable batteries) supplied with your SC200.*

*Please do not use alkaline or non rechargeable batteries. It may cause permanent damage to the product and void the warranty.*

### **BATTERY LOW WARNING**

*If you hear a warning beep every 30 seconds during a call, you will need to recharge the handset before you can use it again.*

### **BATTERY PERFORMANCE**

*In ideal conditions, fully charged batteries should give up to 7 hours talk time or up to 130 hours standby time on a single charge.<sup>1</sup>*

*Note that new batteries do not reach their full capacity until they have been put to normal use for several days.*



To keep your batteries in the best condition, leave the handset off the base for a few hours at a time.

Running the batteries right down at least once a week will help them last as long as possible.

The charge capacity of rechargeable batteries will reduce with time as they wear out, giving the handset less talk / standby time. Eventually they will need to be replaced.

After charging your handset for the first time, subsequent charging time is about 6–8 hours a day. Batteries and handset may become warm during charging. This is normal.

<sup>1</sup>All talk and standby times are approximate and depend on features selected and usage pattern.

## Date and time


If you have subscribed to Caller ID and it is FSK mode, the date and time is set automatically when you receive your first call.









If you do not have Caller ID service, you can set the date and time manually.

### NOTE



On the cordless handset the format for the date and time can be changed, see page 29. The default settings are DD/MM for the date and 24hrs for the time.

### From the cordless handset

1. Press , the display shows PHONEBOOK.

2. Scroll  to **CLOCK&ALARM** and press .
3. The display shows **DATE/TIME**. Press .
4. Enter the date using the format YYYY/MM/DD e.g. 2012/12/04 for 4th of December 2012 and press  to confirm.
5. Enter the time (HH:MM) and press .  
When the handset is in 12 hour format press  or  to select AM or PM.
6. Press  to return to standby.

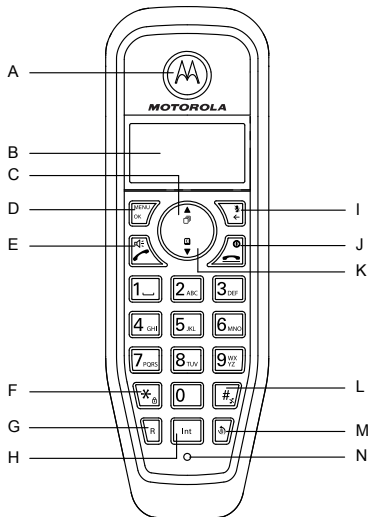
### From the corded base

1. Press and hold the  button on the telephone base. The display shows --:-- --D/--M.
2. Enter the time (HH:MM) and date (DD:MM).
3. Press  to confirm.

**Your SC200 is now ready for use.**

## 2. Getting to know your phone

### Overview of your cordless handset



#### A Earpiece

#### B Display

See page 11 for an overview of the display icons.

#### C Volume up / Scroll up / Calls list

During a call, press to increase earpiece volume.

Press to scroll through the menu options, redial list, calls list and phonebook entries.

In standby mode, press to open the calls list.

#### D Menu / OK

Press to open the Menu.

Press to select menu options and to confirm a displayed option.

#### E Talk / Hands-free

Press to make a call.

Press to switch hands-free on or off during a call.

#### F \* / Keypad lock

Dial a \*.

Press and hold to lock / unlock the keypad.

#### G Recall


Use with switchboard / PABX services and some network services.

When on an external call, press Recall to get a fresh dialling tone or to access call waiting when you hear the signal. Press the key again to toggle between your two callers.

## H Intercom

Used to make internal calls and transfer calls to the corded base or other SC200 handsets registered to the base.

## I Mute / Back

During a call, press to switch mute on / off.  
Go back to previous menu level,  is displayed on the screen.

## J End Call / Switch Handset on/off

Press to end a call.  
Press and hold for 3 seconds to switch off the handset.

## K Volume down / Scroll down / Phonebook

During a call, press to decrease earpiece volume.  
Press to scroll through the menu options, redial list, calls list and phonebook entries.  
In standby mode, press to open the phonebook menu.

## L # / Ringer off

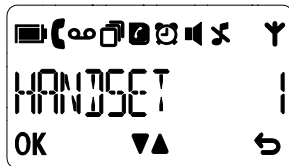
Dial a #.  
Press and hold to turn the ringer on / off.









## M Redial

In standby mode, press to open the redial list.

## N Microphone

## Cordless handset display

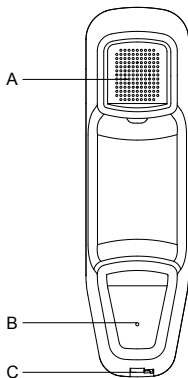


-  Indicates an incoming call is connected or held.  
Flashes to indicate an incoming call.
-  Flashes to indicate new voicemail messages received.  
Off when you have no voicemail messages.  
(this feature is dependent on your Network Service provider supporting the service).
-  Indicates signal strength.  
Flashes when handset is not registered to the base or if you go out of range.
-  Indicates new calls list entries received.<sup>1</sup>
-  Phonebook is opened.
-  Alarm is on.
-  Hands-free mode is ON.
-  Ringer is switched off.

<sup>1</sup>For this feature to work, you must subscribe to Caller ID Service from your network operator. A subscription fee may be payable.

- Battery is fully charged  
Flashes when the battery is almost fully discharged

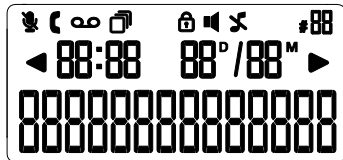
## Overview of your corded handset










- A Handset Earpiece**  
To listen to your caller.
- B Handset Mic**  
To speak to your caller.

- C Curly cord socket**  
Where you plug in your curly cord.

## Corded base display

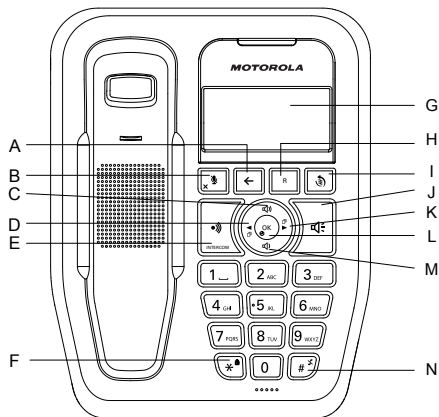


-  Mute is activated.
-  Keypad is locked.
-  Display number is longer than 14 digits.
-  Flashes to indicate new calls list entries received.<sup>1</sup>
-  Indicates the number of the entry being view when the calls list is open.
-  Time can be set.
-  Date can be set.

All other corded base display icons are the same as the cordless handset display.

<sup>1</sup>For this feature to work, you must subscribe to Caller ID Service from your network operator. A subscription fee may be payable.

## Overview of the corded base



- A Back**  
Return to standby.
- B Mute / Delete**  
During a call, press to switch mute on / off.  
When pre-dialling press to delete incorrect digits.  
When viewing the redial / calls list, press to delete the displayed entry or press and hold to delete all entries.
- C Volume Up**  
Press to increase the volume of the base ringer.  
When on a call using the corded handset or in hands-free mode, press to increase the volume of the caller.
- D Caller ID left**  
Press to open the calls list.  
Scroll through the redial list and calls list.
- E Intercom / Page**  
Used to make internal calls and transfer calls.  
Press to find a lost handset.  
Press and hold when registering a cordless handset to the corded base.
- F \* / Keypad Lock**  
Dial a \*.  
Press and hold to lock / unlock the keypad.
- G Display**  
See page 12 for an overview of the display icons.

## H Recall

Use with switchboard / PABX services and some network services.

When on an external call, press Recall to get a fresh dialling tone or to access call waiting when you hear the signal. Press the key again to toggle between your two callers.

## I Redial

In standby mode, press to open the redial list.

## J Hands-free

Press to make a hands-free call.

## K Caller ID right

Press to open the calls list.

Scroll through the redial list and calls list.

## L OK / Clock

Press to select or confirm a displayed option.

Press and hold to set the clock.

## M Volume Down

Press to decrease the volume of the base ringer.

When on a call using the corded handset or in hands-free mode, press to decrease the volume of the caller.

## N # / Ringer Off

Dial a #.







Press and hold to turn the ringer volume on and off.

## Navigating the cordless handset menu

Your SC200 has an easy to use menu system on the cordless handset.

Each menu has a list of options, which you can see on the menu map on the following page.

When the handset is switched on and in standby:

1. Press  to open the main menu.
2. Then use  or  buttons to scroll through the available options.
3. Soft key options OK and  are displayed. Press  to select OK and open a sub-menu or validate an option. Press  to go back to the previous menu level, correct a character or cancel an action.

### Note

*If no buttons are pressed for 15 seconds, the handset returns to standby automatically.*

## Cordless handset menu map

**PHONEBOOK**

NEW ENTRY  
LIST  
EDIT ENTRY  
DELETE  
DELETE ALL  
DIRECT MEM.

**PERSONAL SET**

HANDSET NAME  
HANDSET TONE  
LANGUAGE  
AUTO HANG-UP

**CLOCK & ALARM**

DATE/TIME  
SET FORMAT  
ALARM  
ALARM TONE

**ADVANCED SET**

CHANGE PIN  
REGISTRATION  
UNREGISTER  
RESET  
AUTO PREFIX  
RECALL TIME  
DIAL MODE  
FIRST RING

## Using your corded base


### 3. Using the phone

#### 3.1 Calls

##### 3.1.1 Make a call

1. Lift the handset and dial the number.


##### 3.1.2 Preparatory dialling

1. Dial the number first. If you make a mistake press  to delete the last digit.
2. Lift the handset to dial.

##### 3.1.3 End a call



1. Place the corded handset back on the telephone base.

##### 3.1.4 Receive a call

When you receive a call, the base rings and  flashes on the display.




1. Simply lift the corded handset to answer the call.

#### 3.2 Adjust the earpiece volume

1. During a call, press  or  to increase or decrease the volume. There are 5 levels to choose from.

#### 3.3 Mute

You can mute your base so that you can talk to someone nearby without your caller hearing.

1. During a call, press . The display shows  and your caller cannot hear you.
2. Press  again to resume your call.

#### 3.4 Intercom

##### 3.4.1 Make an internal call

You can make internal calls between the base and handset, or if you have more than one handset registered to the base, you can make internal calls between two handsets.



1. Press  on the base. All registered handset will ring

##### 3.4.2 Receive an internal call


1. Lift the handset to answer the call.

#### Note

*If during an internal call you receive and an incoming call, you will hear the alert tone on the base.*


*Press  to put your internal caller on hold and answer the call. When you end the external call the handset will return to the internal call. Or press  to switch between the internal and external caller.*

##### 3.4.3 Transfer a call

1. Press  on the base. All registered handset will ring.
2. When the internal call is answered, place the corded handset on the corded base to complete the transfer.







**NOTE**

If there is no answer from the handset and you wish to return to your external caller, press . Your external call resumes automatically after 60 seconds if there is no answer.

**3.4.4 3-way conference call**

You can hold a 3-way conference call between 2 internal callers and 1 external caller.



During a call with an external caller:

1. Press  on the base. All registered handset will ring.
2. When the handset answers, press and hold  to connect all three callers and begin the conference call.
3. If there is no answer from the handset, press  to return to your external caller.
4. Place the corded handset back on the corded base and press  on the cordless handset to end the call.



**3.5 Hands-free speakerphone**

Hands-free lets you talk to your caller without holding the handset. It also enables other people in the room to listen to the conversation over the loudspeaker.


**3.5.1 Make a hands-free call**

1. Dial the number and then press ,  is displayed and you will hear the call over the base loudspeaker.


**NOTE**

During a hands-free call, press  or  to adjust the volume. There are 5 levels to choose from.

**3.5.2 Answer a call hands-free**

1. Press  to answer the call in hands-free mode.





**3.5.3 Switch to hands-free during a call**

Once on a hands-free call on the base if you want to listen to your caller via the earpiece simply lift the handset. If you then want to go back to hands-free, press  and replace the handset.






**3.6 Redial**

The last 5 entries dialled are stored in the redial list.




**3.6.1 View or dial an entry**

1. Press  to open the Redial list.
2. Scroll  or  to the entry you want.
3. Either lift the corded handset or press  to automatically dial the selected number.

**3.6.2 Delete an entry**



1. Press  to open the Redial list.
2. Scroll  or  to the entry you want.
3. Press . The display shows ---.
4. Press  to confirm.

### 3.6.3 Delete the entire Redial list

1. Press  to open the Redial list.
2. Press and hold . The display shows -----.
3. Press  to confirm.

### 3.7 Lock / unlock the keypad

You can lock the keypad so that it cannot be operated accidentally.



1. Press and hold  for 2 seconds to lock and unlock the keypad, the display shows  when the keypad is locked.

#### NOTE


*When the keypad is locked, you can still answer incoming calls. When the call ends, the keypad lock comes on again.*

### 3.8 Ringer volume

You can adjust the ring volume on your base. Choose from 5 volume levels or off.



1. Press  or  to adjust the volume.

#### Note

*You can also turn the base ringer on or off by pressing and holding  on the base.*

## 4. Clock

If you have subscribed to Caller ID and it is FSK mode, the date and time will be set on your base whenever a call is received. You can also manually set the date and time.

1. Press and hold the  button on the telephone base. The display shows --:-- ..D/..M.
2. Enter the time (HH:MM) and date (DD:MM).
3. Press  to confirm.

## 5. Caller ID and the Calls list

### IMPORTANT

To use Caller ID, you must first subscribe to the service from your network provider. A subscription fee may be payable.

If the call is a private call, ---P--- will be displayed but will not be stored in the calls list.

If the call is from an international number, ---O--- will be displayed but will not be stored in the calls list.

### NOTE

The above display information will be dependent on your network support.



### 5.1 Caller ID

If you have subscribed to a Caller ID Service, you will be able to see your caller's number on your base (provided it is not withheld) prior to answering the call. The display can show the first 14 digits of the phone numbers.





### 5.2 Calls list

The Calls list stores details of up to 20 callers, including the phone number and date and time of the call.






The caller's details are stored in the Calls list whether or not you have answered the call. When the list is full, and a new call is received, the oldest entry will be deleted automatically.

When a new call is received in the Calls list,  will flash on the display in standby mode to alert you. When you have viewed the new call,  disappears.







#### 5.2.1 View the Calls list

1. Press  or  to open the Calls list.
2. Scroll  or  through the list.





#### 5.2.2 Dial a number in the Calls list

1. Press  or  to open the Calls list.
2. Scroll  or  to the entry you want to dial.
3. Lift the corded handset or press  to dial the displayed entry.

#### 5.2.3 Delete an entry

1. Press  or  to open the Calls list.
2. Scroll  or  to the entry you want to delete.
3. Press  to delete the displayed entry.
4. The display shows ----.
5. Press  to confirm.

#### 5.2.4 Delete the entire Calls list

1. Press  or  to open the Calls list.
2. Press and hold  to delete all entries.
3. The display shows -----.
4. Press  to confirm.


**NOTE**

Deleting a single entry or the entire calls list on the base unit will not affect the handsets, to delete the calls list entries on the handset, see page 36.

## Using your cordless handset


### 6. Using the phone

#### 6.1 Switch the cordless handset on / off



Press and hold  when in standby mode to switch the handset on or off.

#### 6.2 Calls

##### 6.2.1 Make a call

1. Press .
2. When you hear the dial tone, dial the number.

##### 6.2.2 Preparatory dialling

1. Dial the number first. If you make a mistake press  to delete the last digit.
2. Press  to dial.


##### 6.2.3 Make a direct memory call

1. Press and hold the relevant keypad number to dial the pre-stored number directly.


**NOTE**



To store a direct memory number, see page 26.

##### 6.2.4 End a call



1. Press , or if Auto hang-up is set to ON place the handset back on the charger.

## 6.2.5 Receive a call

When you receive a call, the handset rings and  flashes on the display.



1. If the handset is off the charger then press  to answer the call, or if the handset is on the charger lift the handset and press  to answer the call.

## 6.3 Adjust the earpiece volume

1. During a call, press  or  to increase or decrease the volume. There are 3 levels to choose from.

## 6.4 Mute


You can mute your handset so that you can talk to someone nearby without your caller hearing.

1. During a call, press . The display shows MUTE ON and your caller cannot hear you.
2. Press  again to resume your call.


## 6.5 Intercom

### 6.5.1 Make an internal call

You can make internal calls between the base and handset, or if you have more than one handset registered to the base, you can make internal calls between two handsets.


1. Press  on the handset. The display will show INT.
  - If you have only one cordless handset the base is called automatically, **HANDSET 0** is displayed for the corded base.

- If more than two handsets are registered to the base, the relevant numbers are displayed, e.g. INT 0234\*.

2. Enter the number of the handset you want to call or press  to ring the base and all handsets.


### 6.5.2 Receive an internal call

When you receive an internal call, the display shows **HANDSET** and the handset number that is calling you.

1. Press  to answer the call.

#### Note


*If during an internal call you receive and an incoming call, you will hear the alert tone on the handset.*


Press  to answer the call.

### 6.5.3 Transfer a call


You can transfer an external call to the base or another handset registered to the base.

During an external call:

1. Press  on the handset. The display will show INT.
  - If you have only one cordless handset the base is called automatically, **HANDSET 0** is displayed for the corded base.
  - If more than two handsets are registered to the base, the relevant numbers are displayed, e.g. INT 0234\*.

- Enter the number of the handset you want to transfer the call to or press \* to ring the base and all handsets.
2. When the internal call is answered, press  to complete the transfer.





#### **NOTE**

*If there is no answer from the other handset / base and you wish to return to your external caller, press .*

#### **6.5.4 3-way conference call**

You can hold a 3-way conference call between 2 internal callers and 1 external caller.





During a call with an external caller:

1. Press  to put the external caller on hold.
- If you have only one cordless handset the base is called automatically, **HANDSET 0** is displayed for the corded base.
- If more than two handsets are registered to the base, the relevant numbers are displayed, e.g. **INT 0234\***.
2. When the handset answers, press and hold  to connect all three callers and begin the conference call.
3. If there is no answer from the base / handset, press  to return to your external caller.
4. Press  to end the call.



## **6.6 Hands-free speakerphone**

Hands-free lets you talk to your caller without holding the handset. It also enables other people in the room to listen to the conversation over the loudspeaker.



### **6.6.1 Make a hands-free call**

1. Dial the number and then press  twice.  
 icon is displayed and you will hear the call over the handset loudspeaker.
2. Press  to switch the call between the earpiece and the loudspeaker.
3. Press  to end the call.


#### **NOTE**


*During a hands-free call, press  or  to adjust the volume. There are 5 levels to choose from.*

### **6.6.2 Answer a call hands-free**

1. If the handset is off the charger then press  twice to answer the call, or if the handset is on the charger lift the handset and press  twice to answer the call.

### **6.6.3 Switch to hands-free during a call**






During a call, press  to put the call on the loudspeaker.

To switch hands-free off and return the call to the earpiece, press  again.


## 6.7 Redial

The last 5 entries dialled are stored in the redial list.








### 6.7.1 View or dial an entry

1. Press  to open the Redial list.
2. Scroll  or  to the entry you want.
3. Press  to dial the displayed entry or press  to return to standby.

#### NOTE

If the called number exactly matches an entry stored in the phonebook, the name is displayed. Press  to see the called number.









### 6.7.2 Copy a Redial list number to the phonebook

1. Press  to open the Redial list.
2. Scroll  or  to the entry you want.
3. Press . The display shows **SAVE NUMBER**.
4. Press . The display shows **ENTER NAME**.
5. Enter the name and press  to confirm.
6. The display shows **SAVED**.
7. Press  to return to standby.









#### NOTE

See “ENTERING NAMES” and “WRITING TIPS” on pages 24 and 25.







### 6.7.3 Edit an entry

1. Press  to open the Redial list.
2. Scroll  or  to the entry you want to edit.
3. Press . The display shows **SAVE NUMBER**.
4. Scroll  to **EDIT ENTRY**, press .
5. The display shows the number.
6. Edit the number and press  to confirm.
7. Press  to return to standby.

### 6.7.4 Delete an entry


1. Press  to open the Redial list.
2. Scroll  or  to the entry you want.
3. Press . The display shows **SAVE NUMBER**.
4. Scroll  to **DELETE**, press .
5. The display shows **DELETE?**. Press  to confirm.
6. Press  to return to standby.

### 6.7.5 Delete the entire Redial list

1. Press  to open the Redial list.
2. Press . The display shows **SAVE NUMBER**.
3. Scroll  to **DELETE ALL**, press .
4. The display shows **DELETE?**. Press  to confirm.
5. Press  to return to standby.

## 6.8 Lock / unlock the keypad

You can lock the keypad so that it cannot be operated accidentally while carrying it around.




1. Press and hold  for 2 seconds to lock and unlock the keypad.
2. When the keypad is locked the display shows KEYS LOCKED.

### NOTE

*When the keypad is locked, you can still answer incoming calls. When the call ends, the keypad lock comes on again.*

## 6.9 Find a handset

You can alert a handset user that they are wanted or locate a missing handset.

1. Press  on the base. All handsets registered to the base will ring.
2. To stop the ringing, press  on the base again, or press  on any cordless handset to start an internal call.







## 7. Phonebook

You can store up to 50 names and numbers in the cordless handset. Names can be up to 12 characters long and numbers up to 24 digits.


### 7.1 Store a name and number

If you have subscribed to Caller ID service and wish the name and number to flash alternately on the display instead of just the number, save the full telephone number including the area code to your phonebook.


You can store multiple entries with the same number. However, to prevent unnecessary duplicated entries, you can only store the same name once.

1. Press . The display shows PHONEBOOK.
2. Press . The display shows NEW ENTRY.
3. Press  to select. The display shows ENTER NAME.
4. Enter the name and press .
5. The display shows ENTER NUMBER.
6. Enter the number and press .
7. The display shows NEW ENTRY.
8. Enter the next name and number that you wish to store in your phonebook or press  to return to standby.

### ENTERING NAMES


Use the keypad letters to enter names, e.g. to store TOM: Press  once to enter T.



Press  three times to enter O.

Press  once to enter M.

### WRITING TIPS



Press  to delete the last character or digit.

Press  on the handset to insert a space.

## 7.2 View or dial an entry



Either:



1. Press  to enter the phonebook.

2. Scroll  or  to the entry you want.


OR

Enter the first letter of the name to search alphabetically.

The first name that starts with this letter or the nearest letter in the alphabet will be displayed. Scroll  or  to the entry you want.

3. Press  to dial or  to return to standby.



### NOTE

When the name is displayed, you can switch between the name and number by pressing .



Or:



1. Press . The display shows PHONEBOOK.

2. Press . Scroll  to LIST and press .


3. Scroll  or  to the entry you want.

OR

Enter the first letter of the name to search alphabetically. The first name that starts with this letter or the nearest letter in the alphabet will be displayed. Scroll  or  to the entry you want.

4. Press  to dial or  to return to standby.




### NOTE

When the name is displayed, you can switch between the name and number by pressing .

## 7.3 Edit a phonebook entry

1. Press , the display shows PHONEBOOK.

2. Press , scroll  to EDIT ENTRY and press .


3. Scroll  or  to the entry you want to edit, or search alphabetically and press .

4. The display shows the existing name.

5. Edit the name and press .




6. The display shows the existing number.






7. Edit the number and press .

8. Press  to return to standby.







## 7.4 Delete an entry

1. Press , the display shows PHONEBOOK.













2. Press , scroll  to DELETE and press .

3. Scroll  or  to the entry you want to delete, or search alphabetically and press .
4. The display shows DELETE?. Press  to confirm.
5. Press  to return to standby.

## 7.5 Delete all entries

1. Press , the display shows PHONEBOOK.
2. Press , scroll  to DELETE ALL.
3. Press , the display shows DELETE?.
4. Press  to confirm.
5. Press  to return to standby.













## 7.6 Store a direct memory number

1. Press , the display shows PHONEBOOK.
2. Press , scroll  to DIRECT MEM. and press .
3. Scroll  or  to KEY 1 or KEY 2.
4. Press , the display shows NO NUMBER.
5. Press , the display shows EDIT NUMBER.
6. Press , the display shows ENTER NAME.
7. Enter the name and press .
8. The display shows ENTER NUMBER.
9. Enter the number and press  to confirm.
10. Press  to return to standby.













## NOTE

To dial a direct memory number see page 20.

## 7.7 Edit a direct memory number

1. Press , the display shows PHONEBOOK.
2. Press , scroll  to DIRECT MEM. and press .
3. Scroll  or  to KEY 1 or KEY 2 and press .
4. The display shows the current stored name.
5. Press , the display shows EDIT NUMBER.
6. Press , the display shows the current name.
7. Edit the name and press .
8. The display shows the current number.
9. Edit the number and press  to confirm.
10. Press  to return to standby.

## 7.8 Delete a direct memory number







1. Press , the display shows PHONEBOOK.
2. Press , scroll  to DIRECT MEM. and press .
3. Scroll  or  to KEY 1 or KEY 2 and press .
4. The display shows the current stored name.
5. Press , scroll  to DELETE.
6. Press , the display shows DELETE? press  to confirm.
7. Press  to return to standby.

## 8. Personal settings

### 8.1 Handset name


If you are using more than one cordless handset with your SC200 base, you can set a personalized name for each handset to easily distinguish between them.

A name can be up to 10 characters long.

1. Press , the display shows **PHONEBOOK**.
2. Scroll  to **PERSONAL SET** and press .
3. The display shows **HANDSET NAME**. Press .
4. The display shows the current name.
5. Edit the name and press  to confirm.
6. Press  to return to standby.

See “ENTERING NAMES” and “WRITING TIPS” on pages 24 and 25.

#### NOTE











The handset name will only be displayed for approximately 15 seconds when no button is pressed. If you make a mistake, press  to delete the last character or digit.

### 8.2 Handset tones


#### 8.2.1 Ring volume

You can adjust the ring volume on your handset. Choose from 4 volume levels or off.

1. Press , the display shows **PHONEBOOK**.

2. Scroll  to **PERSONAL SET** and press .
3. Scroll  or  to **HANDSET TONE** and press .
4. The display shows **RING VOLUME**. Press .
5. Scroll  or  to select the volume (1 - 4 or OFF) and press  to confirm.
6. Press  to return to standby.














#### NOTE

You can also turn the handset ringer on or off by pressing and holding the  button on the handset.

#### 8.2.2 Ringtones














On the cordless handset you can set different ringer melodies for your external calls. Choose from 10 different ringer melodies.

You will hear a sample ring as you scroll to each ring melody.

1. Press , the display shows **PHONEBOOK**.
2. Scroll  to **PERSONAL SET** and press .
3. Scroll  or  to **HANDSET TONE** and press .
4. Scroll  or  to **RING TONES** and press .
5. Scroll  or  to select the melody and press  to confirm.
6. Press  to return to standby.











### 8.2.3 Key beep

When you press a button on the handset keypad, you will hear a beep. You can switch these beeps on or off.











1. Press , the display shows **PHONEBOOK**.
2. Scroll  to **PERSONAL SET** and press .
3. Scroll  or  to **HANDSET TONE** and press .
4. Scroll  or  to **KEY BEEP** and press .
5. Scroll  or  to select **ON** or **OFF** and press  to confirm.
6. Press  to return to standby.

### 8.3 Language

You can change the display language for your handset, there are 16 to choose from. English, German, Turkish, French, Italian, Portuguese, Greek, Spanish, Dutch, Denmark, Russian, Brazilian, Romanian, Polish, Czech, Hungarian.

1. Press , the display shows **PHONEBOOK**.
2. Scroll  to **PERSONAL SET** and press .
3. Scroll  or  to **LANGUAGE** and press .
4. Scroll  or  to select the language and press  to confirm.
5. Press  to return to standby.











### 8.4 Auto hang up

1. Press , the display shows **PHONEBOOK**.
2. Scroll  to **PERSONAL SET** and press .
3. Scroll  or  to **AUTO HANG-UP** and press .
4. Scroll  or  to select **ON** or **OFF** and press  to confirm.
5. Press  to return to standby.











## 9. Clock & alarm

If you have subscribed to Caller ID and it is FSK mode, the date and time will be set on all your handsets whenever a call is received. You can also manually set the date and time on the individual handsets.












### 9.1 Set the date and time

1. Press , the display shows **PHONEBOOK**.
2. Scroll  to **CLOCK&ALARM** and press .
3. The display shows **DATE/TIME**. Press .
4. Enter the date using the format **YYYY/MM/DD** e.g. 2012/12/04 for 4th of December 2012 and press  to confirm. Enter the time (HH:MM) and press .
5. When the handset is in 12 hour format press  or  to select **AM** or **PM** and press .
6. Press  to return to standby.

### 9.2 To set the time format













1. Press , the display shows **PHONEBOOK**.
2. Scroll  to **CLOCK&ALARM** and press .
3. Scroll  to **SET FORMAT** and press .
4. The display shows **TIME FORMAT**, press .
5. Scroll  or  to **12 HOURS** or **24 HOURS** and press .
6. Press  to return to standby.

### 9.3 To set the date format

1. Press , the display shows **PHONEBOOK**.
2. Scroll  to **CLOCK&ALARM** and press .
3. Scroll  to **SET FORMAT** and press .
4. Scroll  to **DATE FORMAT** and press .
5. Scroll  or  to **DD/MM** or **MM/DD** and press .
6. Press  to return to standby.










### 9.4 Set the alarm

Each handset can have a different alarm setting.

1. Press , the display shows **PHONEBOOK**.
2. Scroll  to **CLOCK&ALARM** and press .
3. Scroll  to **ALARM** and press .
4. Press  or  to select **ON ONCE**, **ON DAILY** or **OFF** and press  to confirm.
5. If you select **ON ONCE** or **ON DAILY**, enter the time in 24 hour format (e.g. 07--30 for 7:30am) and press  to confirm.  
When the handset is in 12 hour format press  or  to select **AM** or **PM**.
6. Press  to return to standby.

## 9.5 To set the alarm tone

You can adjust the alarm ringer melody. There are 3 melodies to choose from.

1. Press , the display shows PHONEBOOK.
2. Scroll  to CLOCK&ALARM and press .
3. Scroll  to ALARM TONE and press .
4. Scroll  or  to select the melody and press  to confirm.
5. Press  to return to standby.

## 9.6 Switch off alarm ring

When the alarm sounds, press any button to switch it off.

### NOTE








*If you are using the handset to make a call when the alarm ring is due, you will hear a beep in the earpiece.*

## 10. Advanced settings

### 10.1 Change the PIN code

Some functions are protected by a 4 digit PIN code which must be entered if you want to change the settings. The default PIN is 0000. You can change this to your own preferred number, the maximum length is 8 digits.

When you enter a PIN, the digits are shown as \*\*\*\*.

1. Press , the display shows PHONEBOOK.
2. Scroll  to ADVANCED SET and press .
3. The display shows CHANGE PIN. Press .
4. Enter the current 4 digit PIN code and press .
5. Enter the new PIN and press .
6. Press  to return to standby.

### Note

*If you forget your PIN you can reset the handset to take it back to the default setting.*

### 10.2 Registration

You can register up to 4 cordless handsets to your SC200 corded base to extend your phone system without having to install extension sockets for each new phone.


Each SC200 cordless handset can be registered with up to four bases. You can then select the base you prefer to use.

The SC200 cordless handset comes pre-registered to the base.







If you have purchased an additional handset separately, you must register it to your SC200 base before it can be used.

### 10.2.1 Register an additional handset

On the base:

1. Press and hold  for 5 seconds until you hear a continuous beep. The base will remain in registration mode for 60 seconds.

On the handset:


1. Press , the display shows **PHONEBOOK**.
2. Scroll  to **ADVANCED SET** and press .
3. Scroll  to **REGISTRATION** and press .
4. Enter the PIN code and press .
5. The display shows **WAITING**, you will hear a beep if the registration is successful. The handset is automatically assigned an available handset number. Use this number when making internal calls.

### 10.2.2 Register a different make of handset to your SC200 base

#### **IMPORTANT**

*DECT GAP Profile only guarantees that basic calling functions will work correctly between different makes / types of handset and base. There is a possibility that certain devices such as Caller ID will not work correctly.*

On the base:

1. Press and hold  for 5 seconds until you hear a continuous beep. The base will remain in registration mode for 60 seconds.

On the handset:

1. Follow the registration instructions given in your handset's user guide.










#### **NOTE**


*If registration is not successful the first time, please repeat the process again in case the base registration period ran out of time. If the base is not found after a few seconds, the handset returns to standby. Try registering again.*

*If there are already 4 handsets registered to the base, the registration will fail. You must de-register another handset before you can register a new one.*

### 10.2.3 De-register a handset

Use one handset to de-register another. You cannot de-register the handset that you are using.

1. Press , the display shows **PHONEBOOK**.
2. Scroll  to **ADVANCED SET** and press .
3. Scroll  to **UNREGISTER** and press .
4. Enter the 4 digit PIN code and press .
5. Scroll  or  to the handset number that you want to un-register and press .








6. Press  to return to standby.

### 10.3 Restore default settings

You can restore your SC200 to its default (original) settings. All the handsets that are registered to the base will be retained.

#### **IMPORTANT**

*Resetting your phone to its default settings will delete all entries in the Redial list and Calls list. All handset and base settings will also be reset.*









1. Press , the display shows **PHONEBOOK**.
2. Scroll  to **ADVANCED SET** and press .
3. Scroll  to **RESET** and press .
4. The display shows **CONFIRM?**. Press .
5. Press  to return to standby.

### 10.4 Auto prefix

This feature checks and formats a pre-dialled outgoing number before it is dialled out.











#### 10.4.1 Set detect digit number

You can set a detect number that can be up to 5 digits, once this number has been set the phone will check the first few digits of the any pre-dialled number and if they match the detect number will be replaced them with the prefix number.

1. Press , the display shows **PHONEBOOK**.
2. Scroll  to **ADVANCED SET** and press .
3. Scroll  to **AUTO PREFIX** and press .
4. The display shows **DETECT DIGIT** and press .
5. Enter the number and press .
6. Press  to return to standby.

#### 10.4.2 Set auto prefix number

You can define a prefix number (maximum of 10 digits) to be added to the beginning of any pre-dialled number.

1. Press , the display shows **PHONEBOOK**.
2. Scroll  to **ADVANCED SET** and press .
3. Scroll  to **AUTO PREFIX** and press .
4. Scroll  or  to **PREFIX** and press .
5. Enter the number and press .
6. Press  to return to standby.

#### **NOTE**

*If no detect number is set the prefix number will be added to all pre-dialled numbers.*












## 10.5 Default settings

Key beep	On
Auto hang-up	On
Cordless handset ringer melody	Melody 1
Cordless handset ringer volume	3
Cordless handset ear volume	1
Phonebook	Unchanged
Calls list	No number
Redial list	No number
Base ringer volume	3
Base speaker volume	3
Base time format	24 Hours
Base date format	DD/MM
PIN code	0000
Dial mode	Tone
Recall time	Long (600ms)
Keypad lock	Off

## 10.6 Recall time










This setting is useful to access certain network and PABX / switchboard services.

The default SC200 recall time is suitable for your country and network operator. It is unlikely that you should need to change this setting unless advised to do so.

1. Press , the display shows **PHONEBOOK**.
2. Scroll  to **ADVANCED SET** and press .
3. Scroll  to **RECALL TIME** and press .
4. Scroll  or  to **SHORT**, **MEDIUM** or **LONG** and press .
5. Press  to return to standby.










## 10.7 Dial mode

Your SC200 is set to tone dialling. You should only need to change this if connected to an older type of switchboard / PABX which requires Pulse dialling.

1. Press , the display shows **PHONEBOOK**.
2. Scroll  to **ADVANCED SET** and press .
3. Scroll  to **DIAL MODE** and press .
4. Scroll  or  to **TONE** or **PULSE** and press .
5. Press  to return to standby.

## 10.8 First ring

Your SC200 will automatically detect the Caller ID (subscription dependent). If you do not wish to hear the ring before the Caller ID is displayed you can manually set FIRST RING to OFF. The default setting is ON.

1. Press , the display shows PHONEBOOK.
2. Scroll  to ADVANCED SET and press .
3. Scroll  to FIRST RING and press .
4. Scroll  or  to select ON or OFF press .
5. Press  to return to standby.

## 11. Caller ID and the Calls list

### **IMPORTANT**

*To use Caller ID, you must first subscribe to the service from your network provider. A subscription fee may be payable.*

*To ensure that the caller's name is displayed, make sure you have stored the full telephone number, including the area code in the phonebook.*

*If the caller's number is stored in the phonebook, the name assigned to it will be displayed.*

If the call is a private call, WITHHOLD ID will be displayed. If the call is from an international number, UNAVAILABLE will be displayed.

### **NOTE**

*The above display information will be dependent on your network support.*

### 11.1 Caller ID



If you have subscribed to a Caller ID Service, you will be able to see your caller's number on your handset (provided it is not withheld) prior to answering the call. If the caller's number is 12 digits, the display will show all the digits of the number. If the number is longer than 12 digits, the display will show the first 11 digits and --.

If your caller's name and number are stored in the phonebook and a number match is found, the caller's name and number will flash alternately on the display.








## 11.2 Calls list

The Calls list stores details of up to 10 callers, including the phone number and date and time of the call.





The caller's details are stored in the Calls list whether or not you have answered the call. When the list is full, and a new call is received, the oldest entry will be deleted automatically.

When a new call is received in the Calls list,  will appear on the display in standby mode to alert you. When you have viewed the new call,  disappears.








### 11.2.1 View the Calls list

1. Press  to open the Calls list. If there are no calls in the list, the display shows **NO NUMBER**.
2. Press  or  to scroll through the list.
  - If the caller's number exactly matches an entry stored in the phonebook, the display will show the name. Press  to see the caller's number.
  - If the telephone number is longer than 12 digits, -- is displayed. Press  to see the remaining digits.
  - Press  again to see the time and date of the call.
  - Press  again to access the option to store the entry in your phonebook.










### 11.2.2 Dial a number in the Calls list

1. Press  to open the Calls list.
2. Scroll  or  to the entry you want.
3. Press  to dial the displayed entry.

### 11.2.3 Copy a Calls list number to the phonebook








1. Press  to open the Calls list.
2. Scroll  or  to the entry you want.
3. Press  the display shows **SAVE NUMBER**.
4. Press  again. The display shows **ENTER NAME**.
5. Enter the name and press .
6. The display shows **SAVED** and the number is stored.
7. Press  to return to standby.

### 11.2.4 Edit an entry






1. Press  to open the Calls list.
2. Scroll  or  to the entry you want.
3. Press  the display shows **SAVE NUMBER**.
4. Scroll  or  to **EDIT ENTRY** and press .
5. Edit the number and press .
6. Press  to return to standby.

See "ENTERING NAMES" and "WRITING TIPS" on pages 24 and 25.

### 11.2.5 Delete an entry

1. Press  to open the Calls list.
2. Scroll  or  to the entry you want to delete.
3. Press  and scroll to DELETE. Press .
4. The display shows DELETE?.
5. Press  to confirm or  to cancel.

### 11.2.6 Delete the entire Calls list

1. Press  to open the Calls list.
2. Press  and scroll to DELETE ALL. Press .
3. The display shows DELETE?.
4. Press  to confirm or  to cancel.

#### NOTE

*Deleting a single entry or the entire calls list on an individual handset will not affect the base or any other handset registered to the base, to delete the calls list entries on the base, see page 19.*

## 12. Help


### No dial tone

- Use only the telephone line cord supplied.
- Check that the telephone line cord is connected properly.
- Check that the mains power is connected properly and switched on.

### No display on the corded base

- Check that the mains power is connected properly and switched on.
- Reset the base by disconnecting the mains power.
- Leave for a few seconds and reconnect.

### No display on the cordless handset

- Check that the batteries are inserted correctly and fully charged. Use only approved rechargeable batteries supplied.
- Check that the handset is switched on. Press and hold .
- Reset the base by removing the batteries and disconnecting the mains power. Wait for around 15 seconds before connecting it again. Allow up to one minute for the handset and base to synchronize.


### **Y icon flashes**

- Handset is out of range. Move closer to the base.
- Make sure that the handset is registered to the base, see page 31.
- Check that the mains power is connected properly and switched on.

### **Keypad does not seem to work**

- Check that the keypad lock is not on, see pages 18 and 24.

### **icon is not flashing during charge**

- Adjust the handset slightly on the base.
- Clean the charging contacts with a cloth moistened with alcohol.
- Check that the mains power is connected properly and switched on.
- The battery is full. When the handset is fully charged,  will appear steady on the display.

### **No Caller ID**

- Check your subscription with your network operator, see pages 19 and 34.
- The caller may have withheld their number.
- The record cannot be found in your phonebook. Check that you have the correct name / number stored in your phonebook, with the full area code.

### **I have forgotten my PIN!**

- Restore your SC200 to its default settings, see, page 32.

### **Cannot register a handset to the base**

You can register up to a maximum of 4 handsets to a SC200 base. You must de-register a handset in order to register a new one, see page 31.

- Check that you have entered the correct PIN code (default = 0000).
- Check that you are at least one metre away from other electrical equipment to avoid interference when registering.

### **Handset does not ring**

- The handset ringer volume may be set to Off, see page 27.

### **Base unit does not ring**

- The base ringer volume may be set to Off, see page 18.

### **Noise interference on my phone or on other electrical equipment nearby**

- Place your SC200 at least one metre away from electrical appliances or any metal obstructions to avoid any risk of interference.

## 13. General information

*This product is intended for connection to analogue public switched telephone networks and private switchboards in Singapore.*

### Important safety instructions

Follow these safety precautions when using your phone to reduce the risk of fire, electric shock, and injury to persons or property:

1. Keep all slits and openings of the phone unblocked. Do not set the phone on a heating register or over a radiator. Ensure that proper ventilation is provided at the installation site.
2. Do not use while wet or while standing in water.
3. Do not use this product near water (for example, near a bath tub, kitchen sink, or swimming pool).
4. Do not allow anything to rest on the power cord. Place the power cord so that it will not be walked on.
5. Never insert objects of any kind into the product vents as that may result in fire or electric shock.
6. Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.
7. Do not disassemble this product. If service or repair work is required, contact the customer service helpline found in this user's Guide.

8. Do not overload wall outlets and extension cords.
9. Avoid using during an electrical storm. Use a surge protector to protect the equipment.
10. Do not use this phone to report a gas leak, especially if you are in the vicinity of the gas line.

### CAUTION

*To reduce the risk of fire, use only the supplied power adaptor.*

### Unplug this phone immediately from an outlet if:

- The power cord or plug is damaged or frayed.
- Liquid has been spilled on the product.
- The product has been exposed to rain or water. Do not retrieve the handset or base until after you have unplugged the power and phone from the wall. Then retrieve the unit by the unplugged cords.
- The product has been dropped or the cabinet has been damaged.
- The product exhibits a distinct change in performance.

### Installation guidelines

1. Read and understand all instructions and save them for future reference.
2. Follow all warnings and instructions marked on the product.

3. Do not install this product near a bath tub, sink, or shower.
4. Operate this phone using only the power source that is indicated on the marking label. If you are unsure of the power supply to your home, consult with your dealer or local power company.
5. Do not place this product on an unstable cart, stand, or table. This product may fall, causing serious damage to the product.
6. Adjust only those controls that are covered by the operating instructions. Improper adjustment of other controls may result in damage and will often require extensive work to restore the product to normal operation.
7. Clean this product with a soft, damp cloth. Do not use chemicals or cleaning agents to clean this phone.
8. Use only the power supply that came with this unit. Using other power supplies may damage the unit.
9. Because this phone operates on electricity, you should have at least one phone in your home that could operate without electricity in the case the power in your home goes out
10. To avoid interference to nearby appliances, do not place the base of the phone on or near a TV, microwave oven, or VCR.

### **Battery safety instructions**

- Do not burn, disassemble, mutilate, or puncture the battery. The battery contains toxic materials that could be released, resulting in injury.

#### **CAUTION**

*There is a risk of explosion if you replace the battery with an incorrect battery type. Use only the battery pack that came with your phone or an authorized replacement recommended by the manufacturer.*

- Keep battery packs out of the reach of children.
- Remove battery packs if storing over 30 days.
- Do not dispose of battery packs in fire, which could result in explosion.
- The rechargeable battery packs that power this product must be disposed of properly and may need to be recycled. Refer to your battery's label for battery type. Contact your local recycling centre for proper disposal methods.

#### **SAVE THESE INSTRUCTIONS**

### **Cleaning**

- Clean the handset and base (or charger) with a damp (not wet) cloth, or an anti-static wipe.
- Never use household polish as this will damage the product. Never use a dry cloth as this may cause static shock.

## **Environmental**

- Do not expose to direct sunlight.
- The handset may become warm when the batteries are being charged or during prolonged periods of use. This is normal. However, we recommend that to avoid damage, do not place the product on antique / veneered wood.
- Do not place your product on carpets or other surfaces which generate fibres, or place it in locations preventing the free flow of air over its surfaces.
- Do not submerge any part of your product in water and do not use it in damp or humid conditions, such as bathrooms.
- Do not expose your product to fire, explosives or other hazardous conditions.
- There is a slight chance that your phone could be damaged by an electrical storm. We recommend that you unplug the power and telephone line cord during an electrical storm.

## **Product disposal instructions**

### ***Product disposal instructions for residential users***

When you have no further use for it, please remove any batteries and dispose of them and the product according to your local authority's recycling processes. For more information, please contact your local authority or the retailer where the product was purchased.

### ***Product disposal instructions for business users***

Business users should contact their suppliers and check the terms and conditions of the purchase contract and ensure that this product is not mixed with other commercial waste for disposal.

## **Consumer Products and Accessories**

### **Warranty**

Thank you for purchasing this Motorola branded product manufactured under license by Suncorp Technologies Limited, 3001-3005 China Resources Building, 26 Harbour Road, Wan Chai, Hong Kong. ("SUNCORP")

#### ***What Does this Warranty Cover?***

Subject to the exclusions contained below, SUNCORP warrants that this Motorola branded product ("Product") or certified accessory ("Accessory") sold for use with this product that it manufactured to be free from defects in materials and workmanship under normal consumer usage for the period outlined below. This Limited Warranty is your exclusive warranty and is not transferable.

#### ***Who is Covered?***

This warranty extends only to the first consumer purchaser, and is not transferable.

What will SUNCORP do?

SUNCORP or its authorized distributor at its option and



within a commercially reasonable time, will at no charge repair or replace any Products or Accessories that does not conform to this limited warranty. We may use functionally equivalent reconditioned / refurbished / pre-owned or new Products, Accessories or parts.

### **What Other Limitations Are There?**

ANY IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY, OTHERWISE THE REPAIR OR REPLACEMENT PROVIDED UNDER THIS EXPRESS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER, AND IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OF IMPLIED. IN NO EVENT SHALL MOTOROLA OR SUNCORP BE LIABLE, WHETHER IN CONTRACT OR TORT (INCLUDING NEGLIGENCE) FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT OR ACCESSORY, OR FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, OR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCTS OR ACCESSORIES TO THE FULL EXTENT THESE DAMAGES MAY BE DISCLAIMED BY LAW.

Some jurisdictions do not allow the limitation or exclusion

of incidental or consequential damages, or limitation on the length of an implied warranty, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from one jurisdiction to another.

Products Covered	Length of Coverage
Consumer Products	<b>One (1) year</b> from the date of the products original purchase by the first consumer purchaser of the product.
Consumer Accessories (battery, power supply(s) and line cords)	<b>Ninety (90) days</b> from the date of the accessories original purchase by the first consumer purchaser of the product.
Consumer Products and Accessories that are Repaired or Replaced	<b>The balance of the original warranty or for ninety (90) days</b> from the date returned to the consumer, whichever is longer.

## Exclusions

**Normal Wear and Tear.** Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.

**Batteries.** Only batteries whose fully charged capacity falls below 80% of their rated capacity and batteries that leak are covered by this limited warranty.

**Abuse & Misuse.** Defects or damage that result from: (a) improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse; (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food; (c) use of the Products or Accessories for commercial purposes or subjecting the Product or Accessory to abnormal usage or conditions; or (d) other acts which are not the fault of Motorola or SUNCORP are excluded from coverage.

**Use of Non-Motorola Branded Products and Accessories.** Defects or damage that result from the use of Non-Motorola branded or certified Products or Accessories or other peripheral equipment are excluded from coverage.

**Unauthorized Service or Modification.** Defects or damages resulting from service, testing, adjustment, installation, maintenance, alteration, or modification in any way by someone other than Motorola, SUNCORP or its authorized service centres, are excluded from coverage.

**Altered Products.** Products or Accessories with (a) serial numbers or date tags that have been removed, altered or obliterated; (b) broken seals or that show evidence of tampering; (c) mismatched board serial numbers; or (d) nonconforming or non-Motorola branded housings, or parts, are excluded from coverage.

**Communication Services.** Defects, damages, or the failure of Products or Accessories due to any communication service or signal you may subscribe to or use with the Products or Accessories is excluded from coverage.

### ***How to Obtain Warranty Service or Other Information?***

To obtain service or information, please call: **(65) 68412668**.  
Email: [support@alcom.com.sg](mailto:support@alcom.com.sg)

You will receive instructions on how to ship the Products or Accessories at your expense and risk, to a SUNCORP Authorized Repair Centre.

To obtain service, you must include: (a) the Product or Accessory; (b) the original proof of purchase (receipt) which includes the date, place and seller of the Product; (c) if a warranty card was included in your box, a completed warranty card showing the serial number of the Product; (d) a written description of the problem; and, most importantly; (e) your address and telephone number.

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## Technical information

### *How many telephones can I have?*

All items of telephone equipment have a Ringer Equivalence Number (REN), which is used to calculate the number of items which may be connected to any one telephone line. Your SC200 has a REN of 1. A total REN of 4 is allowed. If the total REN of 4 is exceeded, the telephones may not ring. With different telephone types, there is no guarantee of ringing, even when the REN is less than 4.

Any additional handsets and chargers that you register have a REN of 0.

### **Connecting to a switchboard**

This product is intended for use within Singapore for connection to the public telephone network.

### **Recall**

You may need to use the recall function if you are connected to a switch. Contact your PABX supplier for further information.

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## Declaration of Conformity (Doc)

Suncorp declares that the following products:

Brandname: Motorola  
Type: SC200, SC202, SC203, SC204  
Descriptions: DECT phone without telephone answering machine (SC20x) and their multi-handset versions.

to which this declaration related is in conformity with the essential requirements of the following directives of the Council of the European Communities:

- R&TTE Directive (1999/5/EC)
- Ecodesign Directive (2009/125/EC)

The products are compliant with the following standards:

Safety: EN60950-1:2006+A11:2009+A1:2010+A12:2011  
EMC: EN301489-1 v1.9.2 and EN301489-6 v1.3.1  
RF Spectrum : EN301406 v2.1.1  
Eodesign : EC No 278/2009, 6 April 2009

For and on behalf of Suncorp Technologies Limited,

CW Cheung  
2013.01.16  
12:14:24  
+08'00'

Signature:

Printed name & Position: CW Cheung – Chief Technical Officer

Date: January 16, 2013

Place: 3001-3005 China Resources Building, 26 Harbour Road,

Wan Chai, Hong Kong



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Version 6 (SG)

