

Digital Cordless Telephone



## Motorola IT.6X

For Models: IT.6.1X, IT.6.2X, IT.6.3X and IT.6.4X



Warning: Charge the handset for 24 hours before use.

## Welcome...

#### to your new Motorola IT.6X Digital Cordless Telephone!

- All handsets fully cordless for locating anywhere within range.
- 100 Name and number phonebook.
- Bright backlit display.
- Speakerphone for hands-free conversations.
- Caller ID shows you who's calling and see details of the last 50 callers in a Calls list.<sup>1</sup>
- Redial up to 10 of the last numbers called.
- Register up to 4 handsets to a single base.
- Make internal calls, transfer external calls, hold 3-way conversations between two internal callers and an external caller.
- · Intelligent Charging saving unnecessary power usage.

#### Need help?

If you have any problems setting up or using your IT.6X, please contact Customer Services on (65) 68412668. Email: support@alcom.com.sg

Alternatively, you may find the answer in the 'Help' section at the back of this guide.

 $^1\!{\rm You}$  must subscribe to your network provider's Caller ID service for this feature to work. A subscription fee may be payable.

Please note that this equipment is not designed for making emergency telephone calls when the power fails. Alternative arrangements should be made for access to emergency services.

This User Guide provides you with all the information you need to get the most from your phone.

Before you make your first call you will need to set up your phone. Follow the simple instructions in 'Getting Started', on the next few pages.

#### IMPORTANT

Only use the telephone line cord supplied.

#### Got everything?

- Cordless handset
- Cordless base
- · Power adaptor for the base
- Telephone line cord

## If you have purchased an IT.6X multiple pack you will also have the following additional items:

- Cordless handset & charger
- · Power adaptor for the charger



ECOMOTO: a convergence of efforts by marketing, design, research, engineering and supply chain management that leads to better products for everyone. A holistic view that focuses on both social and environmental responsibility. A passion and a shared point of view.

The right thing to do.

- Meets and / or exceeds EMEA environmental regulatory requirements.
- Eco friendly packaging with a minimum 20% post consumer recycled content.
- Phone housing is built with a minimum of 10% post consumer recycled content plastic.
- Energy efficient charger that meets EU Code of Conduct requirements.
- ECO mode function which reduces the transmitted power and energy consumption, please refer to page 32.

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## 1. Getting started

#### IMPORTANT

Do not place your IT.6X in the bathroom or other humid areas.

## Location

You need to place your IT.6X base within 2 metres of the mains power socket and telephone wall socket so that the cables will reach. The socket-outlet should be installed near the equipment and should be easily accessible.

Make sure it is at least 1 metre away from other electrical appliances to avoid interference. Your IT.6X works by sending radio signals between the handset and base. The strength of the signal depends on where you place the base. Putting it as high as possible ensures the best signal.

#### HANDSET RANGE

The unit has a range of up to 300 metres outdoors when there is a clear line of sight between the base and handset. Any obstruction between the base and handset will reduce the range significantly. With the base indoors and the handset either indoors or outdoors, the range will normally be up to 50 metres. Thick concrete and stone walls can severely affect the range.

#### SIGNAL STRENGTH

The **II** icon on your handset indicates that you are within range of the base. When out of range of the base, the **II** icon disappears. If you are on a call, you will hear a warning beep.

If you are on a call, the line will hang up if the handset moves out of range of the base. Move back within range. The handset will automatically re-connect to the base.

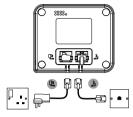
## Setting up

#### IMPORTANT

The base station must be plugged into the mains power at all times. Do not connect the telephone line cord into the wall socket until the handset is fully charged. Use only the power adaptor and telephone line cord supplied with the product.

## Connecting the base

1. Plug the telephone line cord into the socket marked  $\varDelta$  on the underside of the base.



2. Plug the power adaptor into the socket marked 📕 on the underside of the base and plug the other end into the mains power wall socket. Switch on the mains power.

## Charging the handset

- 1. If you are charging the batteries for the first time, place the handset on the base to charge for at least 24 hours continuously.
- When the handset is fully charged, the minimized is already on the display. Plug the other end of the telephone line cord (make sure that one end is already plugged into the base) into the telephone wall socket.

#### NOTE

You cannot access the battery in the handset. Do not attempt to remove the battery, as you may damage the phone. If you need to replace the battery, contact customer service helpline found in this user guide.

## Connecting the handset and charger

#### (for multi-pack only)

If you have purchased a multiple pack, you will need to carry out this process for all the handsets and chargers.





- Plug the power adaptor into the socket marked <sup>1</sup>/<sub>2</sub> on the underside of the charger and plug the other end into the mains power wall socket.
- 2. If you are charging the batteries for the first time, place the handset on the charger to charge for at least 24 hours continuously.
- 3. When the handset is fully charged, the **m** icon will appear steady on the display. The display will show Handset and handset number (e.g. 2) to indicate that it is registered to the base.

#### BATTERY LOW WARNING

If you hear a warning beep every 2 minutes during a call, you will need to recharge the handset before you can use it again.

When charging, the 🞰 icon will scroll on the display. Once charged scrolling will stop.

#### BATTERY PERFORMANCE

In ideal conditions, fully charged batteries should give up to 7 hours talk time or up to 130 hours standby time on a single charge.  $^{\rm 1}$ 

Note that new batteries do not reach their full capacity until they have been put to normal use for several days.

To keep your batteries in the best condition, leave the handset off the base for a few hours at a time.

Running the batteries right down at least once a week will help them last as long as possible.

The charge capacity of the rechargeable battery will reduce with time as it wears out, giving the handset less talk / standby time. Eventually it will need to be replaced, please contact customer service helpline found in this user guide.

After charging your handset for the first time, subsequent charging time is about 6–8 hours a day. Batteries and the handset may become warm during charging. This is normal.

 $^1\!\mathrm{All}$  talk and standby times are approximate and depend on features selected and usage pattern.

## Date and time

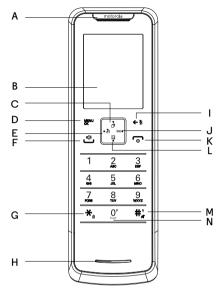
If you have subscribed to a Caller ID Service and Auto Clock is set to on (see page 26), the date and time is set automatically for all handsets when you receive your first call. If Auto Clock is set to off the time and date does not set automatically.

If you do not have a Caller ID service, you can set the date and time manually.

- 1. Press ok scroll ▼ to Clock/Alarm and press ok.
- 2. Date & Time is displayed. Press or .
- 3. Enter the date using the format DD-MM-YY e.g. 04/08/14 for 4 August 2014 and press MERU or .
- 4. Enter the time using the 24 hour format HH:MM, e.g. 14:45 for 02.45pm and press ok
- 5. Press **o** to return to standby.

Your IT.6X is now ready for use.

2. Getting to know your phone



#### Overview of your handset

- A Earpiece
- **B** Display

See page 12 for display icons.

#### C Call Log / Scroll Up / Volume up

Open the Call log. Press ▲ to enter Call log menu and then press oc voice to select Call List menu.

Scroll up through lists and settings.

#### D Menu / OK

Enter the main menu. Select the option displayed on screen. Confirm menu option – OK is displayed on screen.

#### E Redial

Open the redial list.

#### F Talk / Hands-free key

Make or answer a call.

Activate and deactivate hands-free during a call.

#### IMPORTANT

Hands-free activation can suddenly increase the volume in the earpiece to a very high level. Make sure the handset is not too close to your ear.

#### G Pulse to Tone Dialling / \* / Keypad lock

During a call, press and hold to switch from pulse dialling to tone dialling. Dial a \*.

In standby mode press and hold to lock/unlock the keypad.

#### H Microphone

#### I Scroll right / Clear / Mute / Back

Scroll to the right.

Delete characters on screen when entering names and numbers.

Mute / unmute the microphone during a call.

Go back to previous menu level 📛 is displayed on the screen.

#### J Intercom

Press to make an internal call.

#### K End call / Switch handset on/off

End a call. When in a menu, go back to standby mode. Press and hold to switch handset off (when in standby) or on.

#### L Phonebook / Scroll Down / Volume down

Open the phonebook. Scroll down through lists and menus. Decrease the earpiece volume.

#### M Ringer off / Recall / # / Change case

Press and hold to switch handset ringer on or off. Use recall (R) functions.

When on an external call, press to access a Call Waiting Line when you hear the call waiting prompt signal. Press again to toggle between the two calls.

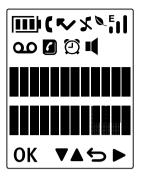
Dial a #.

When entering letters / editing, press and hold to change the case from Abc to abc or ABC mode.

#### N Pause / Space

When dialling or storing a number, press and hold to enter a pause (P). Press to inset a space in text / number editing.

## Handset display



## **Display** icons

- C On when the line is in use. Flashes when there is an incoming call.
- Flashes when you have missed calls and new number(s) are in the Calls list.<sup>1</sup>
- Ľ Handset ringer is off.
- Л Steady when the handset is registered and within range of the base. Disappears when the handset is out of range and flashes when searching for the base.
- 51 Displays when ECO mode is on.
- Displays when ECO PLUS is on.
- Flashes when you have new voicemail messages.<sup>2</sup> Off when you have no voicemail messages.
- Phonebook is open.
- The alarm clock has been set. ଟ
- 1 Hands-free mode is activated.

The approximate power levels of your battery are indicated as below:



Battery is fully charged.



Battery is partially charged. Battery is running low.

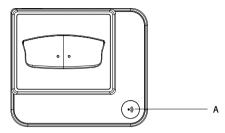


Battery is almost empty. The battery icon will flash and emit a warning beep every 2 minutes during a call.

<sup>1</sup>For this feature to work, you must subscribe to Caller ID Service from your network operator. A subscription fee may be payable.

<sup>2</sup>This feature is dependent on your Network Service provider supporting the service. A subscription fee may be payable.

## Overview of the base



## A Paging key

Paging is a useful way to find lost handsets.

- Press (1) on the base. All handsets ring.
- Press (1) again to cancel the paging call or press any key on the handset to stop the paging call.

## Navigating the menus

The basic steps of navigating through the menu and on-screen options.

- From the standby screen, press ok.
   The main menu is opened.
- 2. Use the  $\overline{O}(\blacktriangle)$  or  $\underline{C}(\bigtriangledown)$  keys to scroll through the menu.
- 4. Press **o** to return to standby.

#### NOTE

If you do not press any button on the handset for 30 seconds the display will automatically return to standby. It will also return to standby when the handset is placed on the base or charger.

## Menu map

List Entry

When no entry is stored List empty is shown, if entries are stored ,

is snown, if entries are stored	
scroll to the required entry and	Backlight
press OK.	Advanced Set
Edit	Call List
Delete	Conference
New Entry	Auto prefix
Delete All	Digit Detect
Direct Mem	Prefix Num.
Clock/Alarm	Recall Time
Date & Time	Dial Mode
Set Alarm	Register
Alarm Tone	Unregister
Auto clock	PIN
Personal Set	Reset
Handset Tone	ECO mode
Ring Volume	ECO PLUS
Ring Melody	Range select
Key Tone	Call Barring
Docking tone	
· · · · · · · · · · · · · · · · · · ·	

Handset Name

Auto Pick-Up Auto Hang-Up

Language

## 3. Using the phone

## 3.1 Make a call

1. Press 🗳.

2. Dial the telephone number.

#### 3.2 Pre-dial

- 1. Enter the phone number (maximum 24 digits). If you make a mistake press 🗲 🖳
- 2. Press dial the phone number entered.

#### 3.3 Dial direct memory numbers 1 to 9

1. Press and hold a key from 1 to 9 until the number is displayed and dialled.

#### NOTE

To store a direct memory number see page 21.

#### 3.4 Call from the phonebook

- 1. Press ▼. The first entry in the phonebook is displayed.
- Scroll ▲ or ▼ to the entry you want.
- 3. Press 🗳 to dial the number.

#### NOTE

Instead of scrolling to browse the phonebook entries, press the numeric key corresponding to the first letter of the entry you wish to locate. For example, pressing  $\frac{2}{2}$  will show the entries starting with A. Pressing  $\frac{2}{2}$  again will show the entries starting with B, etc...

#### 3.5 Call from the Calls list

#### NOTE

You need to subscribe to your network's Caller ID service to be able to see the caller's number in the Calls list. See "Calls list" on page 22 for more details.

- Press ▲ to enter the Call log option menu, then press MERU to enter Call List. The most recent call is displayed.
- 2. Scroll  $\blacktriangle$  or  $\blacktriangledown$  to the entry you want.
- 3. Press dial the number.

#### 3.6 Answer a call

- 1. When the phone rings and **(** flashes in the display, if the handset is off of the base press to answer the call, or if the handset is on the base simply lift the handset to answer the call.
- 2. Press diagain to answer the call via hands-free.
- 3. To switch between hands-free and the earpiece press 🗳.

#### Using the phone

#### IMPORTANT

When the phone is ringing, avoid holding the earpiece too close to your ear as it may damage your hearing.

#### NOTE

If Auto Pick up mode (see page 28) is on, simply lift up the handset from its base to answer the call. The default setting is ON. See all "Default settings" on page 34.

An incoming call has priority over other events. Whenever there is an incoming call, other operations in progress such as phone settings, menu navigation, etc. will be ended.

### 3.7 Adjust volume

 During a call, press ▲ or ▼ to adjust the earpiece or hands-free volume. The level is shown in the handset display.

#### 3.8 Mute

Mute the microphone so that you can talk to someone else in the room without your caller hearing you.

- 1. During a call, press ← ፟፟፟. The microphone is muted.
- 2. Press 🗲 🖢 again to turn the microphone back on.

#### 3.9 End a call

1. Press 🕤.

After you hang up, the duration the phone is off-hook is displayed for 2 seconds.

#### NOTE

If auto hang-up is on (see page 28) simply replace the handset on the base to end the call. The default setting is ON.

#### 3.10 Switch handset on/off

1. Press and hold **o** to switch the handset on or off.

#### 3.11 Intercom

This feature is only available when there are at least 2 registered handsets. It allows you to make internal calls, transfer external calls from one handset to another and use the conference option.

#### 3.11.1 Call another handset

- 1. Press Int.
  - If you have two handsets, the other handset is called automatically.
  - If more than two handsets are registered to the base, their numbers are displayed, e.g. 2345\*. Enter the number of the handset you want to call or press \* to ring all handsets.
- 2. Press **o** to hang up.

#### NOTE

If the handset does not belong to IT.6X range, this function may not be available.

#### 3.11.2 Transfer an external call to another handset

- During an external call, press Int. Your caller is put on hold.
- Enter the number of the handset you want to call or press \* to ring all handsets. If there are only two handsets, the other handset is called automatically.
- 3. When the other handset answers, announce the caller then press **o** to transfer the call. If the other handset does not answer, press **Int** to talk to your caller again.

#### 3.11.3 Three-party conference call

- During an external call, press Int. Your caller is put on hold.
- Enter the number of the handset you want to call or press \* to ring all handsets. If there are only two handsets, the other handset is called automatically.
- When the other handset answers, announce the call then press and hold **int** to connect both calls. If the other handset does not answer, press **int** to talk to your caller again.
- 4. Press **o** to hang up.

#### 3.12 Voicemail

If you have subscribed to your network's voicemail service (if available), your IT.6X displays 0.9 when you have a new message.^1

#### NOTE

You can turn off the  ${f Q}$  icon. When viewing the Calls list, press and hold  ${f j}_{{f R}}$ .

<sup>1</sup>This feature is dependent on your Network Service provider supporting the service. A subscription fee may be payable.

## 4. Phonebook

The IT.6X handset phonebook can store up to 100 names and numbers.

Numbers can be up to 24 digits long and names up to 12 characters long. Entries are stored in alphabetical order.

#### 4.1 View and dial phonebook entries

- 1. Press ▼. Display shows the first entry.
- Scroll ▲ or ▼ to the entry you want. Or

To search alphabetically, press ▼ then press the key with the first letter of the name, e.g. if the name begins with N, press twice.

The display shows the first entry beginning with N. If required, press  $\blacktriangle$  or  $\blacktriangledown$  to scroll to the exact entry.

3. Press to dial the entry displayed.

## 4.2 Store an entry

- 1. Press ok . Phonebook is displayed.
- 2. Press oc New Entry.
- 3. Press **OK**. Enter Name is displayed.
- 4. Enter a name and press or .
- 5. Enter a number. Press **MENU** to save.
- 6. Press **o** to return to standby.

## NOTE

Cancel storing an entry by pressing **o** at any time during the process.

## 4.3 Entering names

Use the alphanumeric keypad to enter names in the phonebook. For instance to enter the name Paul

Ρ	Press Pars once
A	Press ABC once
U.	Press The twice

Press three times

To enter a space press  $\underline{0}^{P}$ .

Press  $\leftarrow$  W to delete a character or press and hold  $\leftarrow$  W to delete all characters.

#### 4.4 Character map

Use the keypad to enter names and characters.

Key	Case	Assigned characters and symbols
1	L/U	]@_#=←→()&€£\$¥[][}¤§
2 ABC	L	a b c 2 à â æ á ã ä å ą ā ç č
	U	ABC2ÀÂÆÁÃÄÅĄĀÇČ
3 DEF	L	def3èéêëėęē∆Φ
	U	DEF3ÈÉÊËĖĘĒ∆Φ
4 <sup>GHI</sup>	L	ghi4ğíìïįīıΓ
	U	GHI4ĞÍÏĮĪİF
5	L	jkI5Λ
	U	JKL5A
6 <sup>MNO</sup>	L	mno6ñóôööò
	U	MNO6ÑÓÔÕÖ
7 PORS	L	pqrs7ßşš $\Pi \Theta \Sigma$
	U	ΡQRS7ŞŠΠΘΣ
8 TUV	L	tuv8ùúüūųµ
	U	Τυν8ὺύϋῦŲ
9 wxyz	L	w x y z 9 ø Ω Ξ Ψ ž
	U	WXYZ9ØΩΞΨŽ
<u>0</u> °	L/U	Space.0,/:;"'!;?;*+-%\^~
# <sub>₫</sub>	L/U	short press to switch between ABC, abc, Abc

## 4.5 Enter a pause

If your IT.6X is connected to a switchboard, you may need to enter a pause in a stored number. This gives the switchboard time to get an outside line. A pause is normally stored after the switchboard access code (e.g. 9)

 When storing a number, press and hold <u>O</u><sup>e</sup> until the display shows P. You can then continue storing the phone number.

#### 4.6 View an entry

#### In standby:

- 1. Press ▼.
- 2. Enter the first letter of the name to search alphabetically then scroll ▲ or ▼ to the exact entry. The name is displayed.
- Press ♦ to display the number. If there are more than 12 digits, press ♦ again to see the rest of the number.
- 4. Press **o** to return to standby.

#### During a call:

- 1. Press **ok** to open the phonebook menu.
- Enter the first letter of the name you want then scroll ▲ or ▼ if necessary to the exact name. Press ← ♥ to display the number. If there are more than 12 digits, press ← ♥ again to see the rest of the number.
- 3. Press **o** to cancel the phonebook display.
- 4. Press **o** again to end the call.

#### 4.7 Edit an entry

- Press ▼.
- Scroll ▲ or ▼ to the entry you want to edit and press ok
   Edit is displayed. Press ok
   again.
- 3. Edit the name and press or votice of the confirm. Use + to delete characters.
- 4. Edit the number. Press **ok** to confirm.
- 5. Press **o** to return to standby.

#### 4.8 Delete an entry

- Press ▼.
- 2. Scroll to the entry you want to delete and press or .
- Scroll ▼ to Delete and press or .
- 4. Display shows Confirm?. Press or
- 5. Press **o** to return to standby.

#### 4.9 List entry

You can also view, edit and delete an entry through the phonebook menu.

- 1. Press **OK** twice to open the phonebook menu.
- 2. List Entry is displayed, press or .
- 3. You can now follow the instructions in sections 4.6, 4.7 and 4.8 from step 2.

## 4.10 Delete all entries

- 1. Press ok twice.
- Scroll ▼ to Delete All and press <sup>MENU</sup> ok
- 3. Display shows Confirm?. Press or
- 4. Press **o** to return to standby.

#### 4.11 Store a direct memory number

- 1. Press **OK** twice.
- Scroll ▼ to Direct Mem and press ok
- Key 1 is displayed. Press <sup>MENU</sup> If no number is stored No Entry is displayed. If a number is stored the name will be displayed.
- Scroll ▼ to Key X, where X is the keypad number where the entry will be stored. Press MENU ok
- 5. ADD is displayed. Press **OK**
- 6. The first phonebook entry is displayed. Enter the first letter of the name to search alphabetically then scroll ▲ or ▼ to the exact entry, then press MRW.
- 7. Press **o** to return to standby.

#### NOTE

Only numbers that have been stored in the phonebook can then be stored as direct memory numbers.

To dial direct memory numbers, see page 15.

#### 4.12 Delete a direct memory number

- 1. Press ok twice.
- Scroll ▼ to Direct Mem and press or New Action Scroll ▼ to Direct Mem and press or New Action Science Sc
- Key 1 is displayed. Press MENU.
   If no number is stored No Entry is displayed. If a number is stored the name will be displayed.
- 4. Scroll ▼ to Key X, where X is the keypad number where the entry is stored. Press or
- 5. Scroll ▼ to Delete. Press ok
- 6. Confirm? is displayed. Press **OK**
- 7. Press To return to standby.

## 5. Caller ID and Calls list

If you have subscribed to Caller ID and provided the identity of the caller is not withheld, the number of the caller will be displayed together with the date and time of the call (if provided by the network).

#### NOTE

If the caller's number is stored in your phonebook along with a name, the name will also be displayed.

Information about incoming calls will vary by country and network operator. Some operators may charge a subscription for their Caller ID service.

If the number is unavailable, Unavailable will be displayed.

If the caller has withheld their number, Withheld will be displayed.

## 5.1 Calls list

The Calls list contains details of missed and received call. Details include the date and time of the call. Entries are displayed in chronological order with the most recent call at the top of the list.

#### NOTE

- When the Calls list is full, a new call replaces the oldest in the list.
- The received and missed Calls list holds details of up to 50 calls.
- If you receive more than one call from the same number, only the most recent call is kept in the Calls list.
- When you have missed calls (incoming calls that you haven't answered) the V icon will be displayed in the display on all handsets registered to the base.
- If one handset is used to view the Calls list, the icon on the other handsets will continue to flash (Multipack user only).

#### 5.1.1 View the Calls list

- 1. Press  $\blacktriangle$  to enter the Call log option menu, then press  $\frac{MENU}{OK}$  to enter Call List.
  - The most recent number or name if stored in the phonebook is displayed. New calls are marked with v icon flashing.
- 2. Scroll ▲ or ▼ through the Calls list.
  - Press ♥ to see the number. If the number has more than 12 digits, press ♥ to see the rest of the number.
- 3. Press **o** to return to standby.

#### NOTE

The 🐦 icon stops flashing once all new calls have been viewed.

#### 5.1.2 Dial from the Calls list

- Press ▲ to enter the Call log option menu, then press <sup>MERU</sup> to enter Call List. The most recent call is displayed.
- 2. Scroll ▲ or ▼ to the entry you want.
- 3. Press to dial.

#### 5.1.3 Save a number from the Calls list to the phonebook

- 1. Press  $\blacktriangle$  and then press  $\overset{\text{MENU}}{\text{ok}}$ . The most recent call is displayed.
- 2. Scroll  $\blacktriangle$  or  $\blacktriangledown$  to the number you want.
- 3. Press or then press ▼ until Save Number is displayed.
- 4. Press or Name is displayed. Use the keypad to enter the name.
- Press or then the number is displayed, the user can then edit the number if required, then press or to save the number.
- 6. Press **o** to return to standby.

#### 5.1.4 Delete a Calls list entry

- 1. Press  $\blacktriangle$  and then press **MENU**. The most recent call is displayed.
- 2. Scroll  $\blacktriangle$  or  $\blacktriangledown$  to the number you want.
- 3. Press ok then scroll ▼ to Delete and press ok.
- 4. Display shows Confirm?. Press **OK** to confirm.
- 5. Press **o** to return to standby.

#### 5.1.5 Delete entire Calls list

- 1. Press  $\blacktriangle$  and then press  $\overset{MENU}{ok}$ . The most recent call is displayed.
- Press or then scroll ▼ to Delete All and press or .
- 3. Display shows Confirm?. Press **MENU** to confirm.

#### 5.2 Redial

The IT.6X lets you redial any of the last 10 numbers called. Numbers can be up to 24 digits long.

#### 5.2.1 Redial the last number

- 1. Press (1). The last number dialled is displayed.
  - If the number has more than 12 digits, the display shows ➤ and the cursor blinks. Press ← 號 to display the rest. If the number is stored in the Phonebook, the name is displayed.
- 2. Press 🗳 to dial.

#### 5.2.2 View and dial a number in the redial list

- Press (1). The last number dialled is displayed. If required, scroll ▲ or ▼ to display the number you want.
- 2. Press dial the number.

#### 5.2.3 Copy a redial number to the phonebook

- 1. Press and scroll  $\blacktriangle$  or  $\checkmark$  to the entry you want and press  $\frac{MENU}{OK}$ .
- 2. Display shows Save Number. Press ok
- 3. Enter the name and press or .
- 4. Edit the number if required and press or .
- 5. Press **o** to return to standby.

#### 5.2.4 Delete a redial list entry

- 1. Press (1). Scroll  $\blacktriangle$  or  $\checkmark$  to display the number you want.
- Press or and scroll ▼ to Delete then press or .
- 3. Display shows Confirm?. Press **or** to confirm, then **o** to return to standby.

#### 5.2.5 Delete entire redial list

- 1. Press then press ok
- Scroll ▼ to Delete All and press or
- Display shows Confirm? Press or to confirm.

## 6. Clock & Alarm

If you subscribe to your network's Caller ID service and Auto clock is set to on, the time on your IT.6X may be set automatically each time you receive a call, depending on your network provider. (Only applicable to FSK caller ID system).

You can also set or adjust the time using the Clock/Alarm menu.

#### 6.1 Set date and time

- 2. Display shows Date & Time, then press **MENU**.
- Enter the date using the format DD-MM-YY e.g. 04/08/14 for 4 August 2014 and press MERNU or .
- 4. Enter the time using the 24 hour format HH:MM, e.g. 14:45 for 02.45pm and press **MENU**.
- 5. Press **o** to return to standby.

#### 6.2 Set alarm

- Press ok , scroll ▼ to Clock/Alarm and press ok .
- 2. Scroll ▼ to Set Alarm and press <sup>MENU</sup>
- 3. Scroll ▲ or ▼ to Off, On Once or On Daily and press <sup>MENU</sup>.
- If you select On Once or On Daily, enter the time using the 24 hour format HH:MM, e.g. 14:45 for 02.45pm and press of .
- 5. Press to return to standby. When the alarm goes off, press any key to stop the ring.

#### NOTE

Once the alarm is set to on, the 🖸 icon is displayed.

The alarm will ring at the medium level. Alarm On and the 👮 will flash on the display.

#### 6.3 Set alarm melody

There are 3 alarm melodies.

- 1. Press or and scroll ▼ to Clock/Alarm.
- 2. Press ok
- Scroll ▼ to Alarm Tone and press ok
   Melodies are played.
- 4. Scroll  $\blacktriangle$  or  $\blacktriangledown$  to select a melody.
- 5. Press ok to confirm.
- 6. Press or to return to standby.

## 6.4 Switch auto clock on / off

If you have subscribed to Caller ID Service, the date and time will be set on all your handsets whenever a call is received. This feature can be set to On or Off.

- 1. Press or , scroll to Clock/Alarm and press or .
- 2. Scroll to Auto clock and press **MENU**.
- 3. Scroll to On or Off then press **MENU** to confirm.
- 4. Press **o** to return to standby.

## 7. Personal settings

#### 7.1 Handset tones

#### IMPORTANT

When the phone is ringing, avoid holding the earpiece too close to your ear as it may damage your hearing.

#### 7.1.1 Ring volume

Choose from 5 levels and off.

- 1. Press or , scroll ▼ to Personal set and press or .
- 2. Handset Tone is displayed. Press **MENU**.
- 3. Ring Volume is displayed. Press **MENU**
- 4. Scroll ▲ or ▼ to adjust the ringer volume level.
- 5. Press or to save the settings.
- 6. Press **o** to return to standby.

#### 7.1.2 Ring melody

Choose from 10 ringer melodies.

- Press <sup>MENU</sup>, scroll ▼ to Personal set and press <sup>MENU</sup>.
- 2. Handset Tone is displayed. Press or and scroll ▼ to Ring Melody. Press or .
- Press ▲ or ▼ to select the melody. A sample of the melody is played.
- 4. Press **OK** to confirm.
- 5. Press or to return to standby.

#### 7.1.3 Key tones on/off

When you press a key on the handset you hear a beep. You can switch these beeps on or off.

- Press <sup>MENU</sup>/<sub>ok</sub>, scroll ▼ to Personal set and press <sup>MENU</sup>/<sub>ok</sub>.
- 2. Handset Tone is displayed. Press ok and scroll ▼ to Key Tone. Press ok.
- Scroll ▲ or ▼ to select On or Off.
- 4. Press **OK** to confirm.
- 5. Press **o** to return to standby.

#### 7.1.4 Docking tones on/off

- Press <sup>MENU</sup>, scroll ▼ to Personal set and press <sup>MENU</sup>
- 2. Handset Tone is displayed. Press or and scroll ▼ to Docking tone. Press or .
- Scroll ▲ or ▼ to select On or Off.
- 4. Press ok to confirm.

#### Personal settings

5. Press **o** to return to standby.

#### 7.2 Handset name

Personalise your handset, with a name or location for example Peter or Bedroom. Maximum 10 characters.

- 1. Press ok , scroll ▼ to Personal set and press ok .
- Scroll ▼ to Handset Name and press <sup>MENU</sup> or The current name is displayed.
- 3. Press 🗲 🕏 to delete the current name.
- 4. Enter the name you want maximum 10 characters and press **OK** to save.
- 5. Press **o** to return to standby.

## 7.3 Auto pick up

With Auto pick up switched on, you can answer a call by simply lifting the handset off the base or charger. If switched off, you will have to press to answer a call. The default setting is ON.

- 1. Press ok scroll ▼ to Personal set and press ok
- Scroll ▼ to Auto Pick-up. Press or .
- Scroll ▲ or ▼ to select On or Off.
- 4. Press ok to confirm.
- 5. Press **o** to return to standby.

## 7.4 Auto hang up

With Auto hang up switched on, you can end a call by simply replacing the handset on the base or charger. If switched off, you have to press to hang up. The default setting is On.

- 1. Press ok , scroll ▼ to Personal set and press ok
- 2. Scroll ▼ to Auto Hang-up. Press or
- Scroll ▲ or ▼ to select On or Off.
- 4. Press ok to confirm.
- 5. Press **o** to return to standby.

## 7.5 Display language

You can change the display language.

- Press ok scroll ▼ to Personal Set and press ok.
- Scroll ▼ to Language. Press or Action
- 3. Scroll  $\blacktriangle$  or  $\blacktriangledown$  to select the language you want.
- 4. Press ok to confirm.

5. Press **o** to return to standby.

## 7.6 Backlight on/off

- 1. Press or scroll ▼ to Personal set and press or .
- 2. Scroll ▼ to Backlight. Press or .
- 3. Press ▲ or ▼ to select On or Off.
- 4. Press **OK** to confirm.
- 5. Press **o** to return to standby.

## 7.7 Keypad lock

Prevent accidental dialling while carrying the handset by locking the keypad. While the keypad is locked, you can answer incoming calls as normal.

1. Press and hold  $*_{\bullet}$ .

The display shows Keys Locked .

2. To unlock the handset, press and hold  $\star_{e}$  again.

## 8. Advanced settings

## 8.1 Call List

You can set Call list type to All calls or Missed calls only. If All calls is selected, press A and **MENU** keys in idle will view all calls lists. If Missed calls is selected, press A and **MENU** keys in idle will view missed call only.

- 1. Press oK , scroll ▼ to Advanced Set and press oK .
- 2. Call List is displayed. Press or
- 3. Scroll ▲ or ▼ to All calls or Missed calls.
- 4. Press **MENU** to confirm.
- 5. Press **o** to return to standby.

## 8.2 Conference

When the feature is set to Auto, if handset 1 is on line with an external caller, handset 2 can seize the line and immediately join the call with handset 1 and the external caller.

- 1. Press oK , scroll ▼ to Advanced Set and press oK .
- 2. Scroll ▼ to Conference. Press or
- Scroll ▲ or ▼ to Auto or Off.
- 4. Press **OK** to confirm.
- 5. Press **o** to return to standby.

## 8.3 Auto prefix

You can set the IT.6X to detect a dialling number and replace it with another number. The number to be detected can be up to 5 digits long. It can be replaced with a number up to 10 digits.

- Press <sup>MENU</sup>, scroll ▼ to Advanced Set and press <sup>MENU</sup>.
- Scroll ▼ to Auto prefix. Press <sup>MENU</sup>/<sub>ok</sub>.
- 3. Digit Detect is displayed.
- 4. Enter the number you want to be detected and press **MENU**.
- 5. Prefix Num. is displayed.
- 6. Enter the number you want it replaced with and press **OK**.
- 7. Press **o** to return to standby.

## 8.4 Recall time

This setting is useful to access certain network and PABX/switchboard services.

The default IT.6X recall time is suitable for your country and network operator. It is unlikely that you should need to change this setting unless advised to do so.

- Press or , scroll ▼ to Advanced Set and press or .
- 2. Scroll ▼ to Recall Time is displayed. Press or .
- 3. Press ▲ or ▼ to select the setting you want: Short, Medium, Long.
- 4. Press ok to confirm.
- 5. Press **o** to return to standby.

#### NOTE

The functionality of your IT.6X cannot be guaranteed on all PABX.

SHORT-100ms, MEDIUM-250ms & LONG-600ms.

## 8.5 Dial mode

The default IT.6X dialling mode is suitable for your country and network operator. It is unlikely that you should need to change this setting unless advised to do so.

- 1. Press ok , scroll ▼ to Advanced Set and press ok.
- 2. Scroll ▼ to Dial Mode. Press or
- 3. Press ▲ or ▼ to select Tone or Pulse.
- 4. Press **OK** to confirm.
- 5. Press **o** to return to standby.

## 8.5.1 Temporarily switch from Pulse to Tone dialling

 In talk mode press and hold \* of of 2 seconds. The dial mode will change from Pulse to Tone for the duration of the call.

#### 8.6 Registration

Up to 4 handsets can be registered to one base station. Additional handsets must be registered to the base before you can use them.

 The Master PIN is required before you can register or unregister handsets. The default PIN is 0000.

#### 8.7 Register a handset

#### At the base:

1. Press and hold the (1) button on the base until the base beeps. You have 120 seconds in which to register a handset.

#### On the handset:

- Press <sup>MENU</sup>, scroll ▼ to Advanced Set and press <sup>MENU</sup>
- Scroll ▼ to Register and press <sup>MENU</sup>
- When the display shows PIN, enter the base PIN and press <sup>MENU</sup> When the handset registers with the base, it is assigned a handset number.

#### 8.8 De-register a handset

Use one handset to delete another. You cannot delete the handset that you are using.

- 1. Press oK , scroll ▼ to Advanced Set and press oK .
- Scroll ▼ to Unregister and press or .
- Enter the 4 digit master PIN and press or Display shows the first registered handset number.
- Scroll ▲ or ▼ to select the handset you want to delete and press or Unregistered is displayed on the handset screen.

#### 8.9 PIN

The 4-digit master PIN is used when registering or de-registering a handset and when changing some settings on your IT.6X. The default setting is 0000. You can change this PIN for more security.

- 1. Press ok , scroll ▼ to Advanced Set and press ok .
- 2. Scroll ▼ to PIN. Press ok
- 3. Enter the current 4 digit master PIN and press **OKEN**. (Default setting 0000).
- 4. Enter the new PIN and press **MENU**.
- 5. Press **o** to return to standby.

#### NOTE

Make a note of your PIN. If you forget your PIN you will need to reset your product.

#### 8.10 Reset

This will reset your IT.6X to its default settings.

- 1. Press ok , scroll ▼ to Advanced Set and press ok
- Scroll ▼ to Reset. Press ok
- Confirm? is displayed. Press ok

#### NOTE

Entries stored in the phonebook are retained. After reset, depending on your country, the welcome mode setting may be shown on the handset display.

## 8.11 ECO mode

Your IT.6X offers an ECO mode function which reduces the transmitted power and energy consumption when switched on. This feature is set to Off by default.

- 1. Press ok scroll ▼ to Advanced Set and press ok
- Scroll ▼ to ECO Mode and press or Notes.
- 3. Press ▲ or ▼ to highlight Range select then press or
- 4. Scroll to the required range either House, Apartment or Room and press ok

To switch ECO mode off select Off.

5. Press **o** to return to standby.

A confirmation beep is emitted and when the range is set and the [t] icon shows on the display.

## 8.12 ECO PLUS

When ECO PLUS is activated and the unit has been idle for 1 minute the transmitted power between the handset and the base will stop, an incoming call or pressing any key will activate the unit and it will revert back to the normal mode. This feature is set to Off by default.

- 1. Press ok , scroll ▼ to Advanced Set and press ok.
- Scroll ▼ to ECO Mode and press or .
- 3. ECO mode is displayed, press **OK**
- 4. Press ▲ or ▼ to select On or Off. Press <sup>MENU</sup> to confirm.
- 5. Press 📥 to return to standby.

A confirmation beep is emitted and when ECO plus is set to On and the  ${\bf V}$  icon shows on the display.

#### 8.13 Call barring

Prevent certain numbers from being dialled from your IT.6X. Store up to four specific numbers, each up to 4 digits – for example, international or local prefixes.

Bypass Call barring by switching the setting to Off.

#### NOTE

If you switch Call barring on, Barr Mode On will be displayed on your screen in standby mode.

#### 8.13.1 Switch call barring on/off

- Press <sup>MENU</sup>/<sub>ok</sub>, scroll ▼ to Advanced Set and press <sup>MENU</sup>/<sub>ok</sub>.
- Scroll ▼ to Call Barring. Press or .
- Enter the master PIN (default setting 0000) and press or .
- 4. Mode is displayed. Press or .
- 5. Press ▲ or ▼ to select On or Off. Press <sup>MENU</sup> to confirm.
- 6. Press To return to standby. You can now set the number. (See below)

#### 8.13.2 Set a number to be barred

- 1. Press or , scroll ▼ to Advanced Set and press or .
- Scroll ▼ to Call Barring. Press <sup>MENU</sup>/<sub>ok</sub>.
- Enter the master PIN (default setting 0000) and press or .
- Scroll ▼ to Number. Press ok

#### Advanced settings

- 5. If necessary, scroll  $\blacktriangle$  or  $\blacktriangledown$  to the next available slot.
- 6. Press <sup>MENU</sup> and enter the number or prefix you want to bar. Press <sup>MENU</sup> to confirm.
- 7. Press **o** to return to standby.

#### 8.14 Default settings

Handset name	HANDSET
Key tone	On
Auto pick up	Off
Auto hang up	On
Handset ringer melody	Melody 1
Handset ringer volume	High
Earpiece volume	2
Phonebook	Unchanged
Call list	Empty
Redial list	Empty
Master PIN	0000
Keypad lock	Off
Clock	00:00
Alarm	Off
Dial mode	Tone
Recall mode	Long (600)

## 10. Help

#### The 📠 icon is not scrolling during charge

- · Bad battery contact move the handset slightly.
- · Dirty contact Clean the battery contact with a cloth moistened with alcohol.
- · Battery is full no need to charge.

#### No dialling tone

- No power check the connections. Reset the phone: unplug and plug back in the mains.
- · Batteries are empty charge the batteries for at least 24 hours.
- You are too far from the base move closer to the base.
- · Wrong line cable use the line cable provided.
- Line adaptor (when needed) is not connected to the line cord connect the line adaptor (when needed) to the line cord.

#### Poor audio quality

 The base is too close to electrical appliances, reinforced concrete walls or metal doorframes – move the base at least one metre away from any electrical appliances.

#### The **II** icon is blinking or has disappeared

- Handset is not registered to the base register the handset to the base.
- You are too far from the base move closer to the base.

#### No ring tone

- The ring tone is deactivated.
- Increase the volume.

#### Caller ID service does not work

· Check your subscription with your network operator.

#### A phonebook entry cannot be stored

· The phonebook is full. Delete an entry to free memory.

#### No display

- Try recharging the batteries.
- Try disconnecting and connecting the base power supply.
- If LED is not lit up, then try disconnecting and connecting the base power supply.

#### Unable to register another handset

- Maximum number of 4 handsets has been reached.
- The display shows Searching. You must unregister a handset in order to register a new one.

#### Noise interference on your radio or television

• Your base or charger may be too close. Move it as far away as possible.

## 11. General information

#### IMPORTANT

This equipment is not designed for making emergency telephone calls when the power fails. Alternative arrangements should be made for access to emergency services.

This product is intended for connection to analogue public switched telephone networks and private switchboards in Singapore.

## Important safety instructions

Follow these safety precautions when using your phone to reduce the risk of fire, electric shock, and injury to persons or property:

- Keep all slits and openings of the phone unblocked. Do not set the phone on a heating
  register or over a radiator. Ensure that proper ventilation is provided at the installation
  site.
- · Do not use while wet or while standing in water.
- Do not use this product near water (for example, near a bath tub, kitchen sink, or swimming pool).
- Do not allow anything to rest on the power cord. Place the power cord so that it will not be walked on.
- Never insert objects of any kind into the product vents as that may result in fire or electric shock.
- Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.
- Do not disassemble this product. If service or repair work is required, contact the customer service helpline found in this user's Guide.
- · Do not overload wall outlets and extension cords.
- Avoid using during an electrical storm. Use a surge protector to protect the equipment.
- Do not use this phone to report a gas leak, especially if you are in the vicinity of the gas line.

#### CAUTION

To reduce the risk of fire, use only the supplied power adaptor.

## Unplug this cordless phone immediately from an outlet if:

- The power cord or plug is damaged or frayed.
- · Liquid has been spilled on the product.
- The product has been exposed to rain or water. Do not retrieve the handset or base until after you have unplugged the power and phone from the wall. Then retrieve the unit by the unplugged cords.
- The product has been dropped or the cabinet has been damaged.
- · The product exhibits a distinct change in performance.

## Installation Guidelines

- Read and understand all instructions and save them for future reference.
- · Follow all warnings and instructions marked on the product.
- Do not install this product near a bath tub, sink, or shower.
- Operate this phone using only the power source that is indicated on the marking label. If you are unsure of the power supply to your home, consult with your dealer or local power company.
- Do not place this product on an unstable cart, stand, or table. This product may fall, causing serious damage to the product.
- Adjust only those controls that are covered by the operating instructions. Improper adjustment of other controls may result in damage and will often require extensive work to restore the product to normal operation.
- Clean this product with a soft, damp cloth. Do not use chemicals or cleaning agents to clean this phone.
- Use only the power supply that came with this unit. Using other power supplies may
  damage the unit.
- Because this phone operates on electricity, you should have at least one phone in your home that could operate without electricity in the case the power in your home goes out.
- To avoid interference to nearby appliances, do not place the base of the phone on or near a TV, microwave oven, or VCR.

## **Battery Safety Instructions**

 Do not burn, disassemble, mutilate, or puncture the battery. The battery contains toxic materials that could be released, resulting in injury.

#### IMPORTANT

Do not attempt to access the battery. There is a risk of explosion if you replace the battery with an incorrect battery type.

 Your device has a non-removable, rechargeable battery. Do not attempt to remove the battery, as you may damage the device and any attempt to do so will void your warranty. To replace the battery, contact customer service helpline found in this user guide.

## SAVE THESE INSTRUCTIONS

## Cleaning

- Clean the handset and base (or charger) with a damp (not wet) cloth, or an anti-static wipe.
- Never use household polish as this will damage the product. Never use a dry cloth as this may cause a static shock.

## Environmental

- · Do not expose to direct sunlight.
- The handset may become warm when the batteries are being charged or during
  prolonged periods of use. This is normal. However, we recommend that to avoid
  damage you do not place the product on antique/veneered wood.
- Do not stand your product on carpets or other surfaces which generate fibres, or place it in locations preventing the free flow of air over its surfaces.
- Do not submerge any part of your product in water and do not use it in damp or humid conditions, such as bathrooms.
- Do not expose your product to fire, explosive or other hazardous conditions.
- There is a slight chance your phone could be damaged by an electrical storm. We
  recommend that you unplug the power and telephone line cord during an electrical
  storm.

## Product disposal instructions

 European Union (EU) Waste of Electrical and Electronic Equipment (WEEE) directive

The European Union's WEEE directive requires that products sold into EU countries must have the crossed out trashbin label on the product (or the package in some cases). As defined by the WEEE directive, this crossed-out trashbin label means that customers and end-users in EU countries should not dispose of electronic and electrical equipment or accessories in household waste. Customers or end-users in EU countries should contact their local equipment supplier representative or service centre for information about the waste collection system in their country.

The Waste of Electrical and Electronic Equipment (WEEE) Directive (2002/96/ EC) has been put in place to recycle products using best available recovery and recycling techniques to minimize the impact on the environment, treat any hazardous substances and avoid the increasing landfill.

## Product disposal instructions

When the IT.6X reaches its end of life, it needs to be disposed of according to local laws and regulations, please contact the customer service helpline found in this user guide for information on how to dispose of the product free of charge.

## **Consumer Products and Accessories Warranty**

Thank you for purchasing this Motorola branded product manufactured under license by Suncorp.

#### What Does this Warranty Cover?

Subject to the exclusions contained below, Suncorp warrants that this Motorola branded product ("Product") or certified accessory ("Accessory") sold for use with this product that it manufactured to be free from defects in materials and workmanship under normal consumer usage for the period outlined below. This Limited Warranty is your exclusive warranty and is not transferable.

#### Who is covered?

This warranty extends only to the first consumer purchaser, and is not transferable.

#### What will Suncorp do?

Suncorp or its authorized distributor at its option and within a commercially reasonable time, will at no charge repair or replace any Products or Accessories that does not conform to this limited warranty. We may use functionally equivalent reconditioned/ refurbished/ pre-owned or new Products, Accessories or parts.

#### What Other Limitations Are There?

ANY IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY, OTHERWISE THE REPAIR OR REPLACEMENT PROVIDED UNDER THIS EXPRESS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER, AND IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OF IMPLIED. IN NO EVENT SHALL MOTOROLA OR SUNCORP BE LIABLE, WHETHER IN CONTRACT OR TORT (INCLUDING NEGLIGENCE) FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT OR ACCESSORY, OR FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, OR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCTS OR ACCESSORIES TO THE FULL EXTENT THESE DAMAGES MAY BE DISCLAIMED BY LAW.

Some jurisdictions do not allow the limitation or exclusion of incidental or consequential damages, or limitation on the length of an implied warranty, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from one jurisdiction to another.

Products Covered	Length of Coverage
Consumer Products	<b>One (1) year</b> from the date of the products original purchase by the first consumer purchaser of the product.
Consumer Accessories (battery, power supply(s) and line cords)	Ninety (90) days from the date of the accessories original purchase by the first consumer purchaser of the product.
Consumer Products and Accessories that are Repaired or Replaced	The balance of the original warranty or for ninety (90) days from the date returned to the consumer, whichever is longer.

## Exclusions

**Normal Wear and Tear**. Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.

**Batteries.** Only batteries whose fully charged capacity falls below 80% of their rated capacity and batteries that leak are covered by this limited warranty.

Abuse & Misuse. Defects or damage that result from: (a) improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse; (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food; (c) use of the Products or Accessories for commercial purposes or subjecting the Product or Accessory to abnormal usage or conditions; or (d) other acts which are not the fault of Motorola or Suncorp, are excluded from coverage.

Use of Non-Motorola branded Products and Accessories. Defects or damage that result from the use of Non-Motorola branded or certified Products or Accessories or other peripheral equipment are excluded from coverage.

**Unauthorized Service or Modification**. Defects or damages resulting from service, testing, adjustment, installation, maintenance, alteration, or modification in any way by someone other than Motorola, Suncorp or its authorized service centers, are excluded from coverage.

Altered Products. Products or Accessories with (a) serial numbers or date tags that have been removed, altered or obliterated; (b) broken seals or that show evidence of tampering; (c) mismatched board serial numbers; or (d) nonconforming or non-Motorola branded housings, or parts, are excluded from coverage.

**Communication Services.** Defects, damages, or the failure of Products or Accessories due to any communication service or signal you may subscribe to or use with the Products or Accessories is excluded from coverage.

#### How to Obtain Warranty Service or Other Information?

To obtain service or information, please call: (65) 68412668. Email: support@alcom.com.sg

You will receive instructions on how to ship the Products or Accessories at your expense and risk, to a Suncorp Authorized Repair Center.

To obtain service, you must include: (a) the Product or Accessory; (b) the original proof of purchase (receipt) which includes the date, place and seller of the Product; (c) if a warranty card was included in your box, a completed warranty card showing the serial number of the Product; (d) a written description of the problem; and, most importantly; (e) your address and telephone number.

## **Technical Information**

How many telephones can I have?

All items of telephone equipment have a Ringer Equivalence Number (REN), which is used to calculate the number of items which may be connected to any one telephone line. Your IT.6X has a REN of 1. A total REN of 4 is allowed. If the total REN of 4 is exceeded, the telephones may not ring. With different telephone types there is no guarantee of ringing, even when the REN is less than 4.

Any additional handsets and chargers that you register have a REN of 0.

## R&TTE

This product is intended for use within Singapore for connection to the public telephone

network and compatible switchboards.

This equipment complies with the essential requirements for the Radio Equipment and Telecommunications Terminal Equipment Directive 1999/5/EC including compliance with ICNIRP standard for electromagnetic energy exposure.

## Connecting to a switchboard

This product is intended for use within Singapore for connection to the public telephone network.

## Recall

You may need to use the recall function if you are connected to a switchboard/PABX (Private Automatic Branch Exchange), contact your PABX supplier for further information.

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# Suncorp

## **Declaration of Conformity (DoC)**

Suncorp declares that the following products:

Brandname:	Motorola
Туре:	IT.6.1X, IT.6.2X, IT.6.3X and IT.6.4X
Descriptions:	DECT phone without telephone answering machine (IT.6.xX) and their
	multi-handset versions.

to which this declaration related is in conformity with the essential requirements of the following directives of the Council of the European Communities:

- R&TTE Directive (1999/5/EC)
- Ecodesign Directive (2009/125/EC)

The products are compliant with the following standards:

 Safety:
 EN60950-1:2006+A11:2009+A1:2010+A12:2011+A2:2013

 EMC:
 EN301489-1 v1.9.2 and EN301489-6 v1.3.1

 RF Spectrum:
 EN301406 v2.1.1

 Ecodesign:
 EC No 278/2009, 6 April 2009

For and on behalf of Suncorp Technologies Limited,

Signature: Printed name & Position: Date: Place:

CW Cheung – Chief Technical Officer June 17, 2014 2/F, Shui On Centre, 6-8 Harbour Road, Hong Kong

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