



Corded Telephone with  
Digital Cordless Handset



## Motorola C42

Models: C4201, C4202, C4203 and C4204



Warning: Charge the handset for 24 hours before use.

# Welcome...

## *to your new Motorola C42 Corded Telephone and Digital Cordless Handset!*

- Dial on the corded base or cordless handset.
- Emergency mode to make calls on the corded base without AC power.
- Bright backlit display on the corded base and cordless handset.
- Cordless handset for locating anywhere within range.
- 50 Name and Number phonebook in the corded base and the cordless handset.
- Speakerphone on the corded base and cordless handset for hands-free conversations.
- Caller ID on the corded base and cordless handset shows you who's calling.<sup>1</sup>
- Redial up to 10 of the last numbers called on the corded base and cordless handset.
- Register up to 4 handsets to the corded base.
- Make internal and transfer external calls.
- 3 way conferencing with simultaneous intercom.
- Choose from 10 different ringtones on the cordless handset for external calls.
- Intelligent Charging saving unnecessary power usage.

### **Need help?**

If you have any problems setting up or using your C42, please contact Customer Services on Services on (65) 68412668.

Email: [support@alcom.com.sg](mailto:support@alcom.com.sg)

Alternatively, you may find the answer in the 'Help' section at the back of this guide.

<sup>1</sup>You must subscribe to your network provider's Caller ID or Caller ID on Call Waiting service for these features to work. A subscription fee may be payable.

This user guide provides you with all the information you need to get the most from your phone.

To set up your phone, follow the simple instructions in 'Getting Started', on the next few pages.

## IMPORTANT

Only use the telephone line cord supplied.

Please note that this equipment is not designed for making emergency telephone calls when the power fails. Alternative arrangements should be made for access to emergency services.

### Got everything?

- C42 base
- C42 corded handset
- C42 curly cord
- Power adaptor for the base
- C42 handset & charger
- 2 x rechargeable Ni-MH battery cells
- Power adaptor for the charger
- Telephone line cord

If you have purchased a C42 multiple pack you will also have the following additional items:

- Cordless handset & charger
- 2 x rechargeable Ni-MH battery cells
- Power adaptor for the charger



ecomoto™

ECOMOTO: a convergence of efforts by marketing, design, research, engineering and supply chain management that leads to better products for everyone. A holistic view that focuses on both social and environmental responsibility. A passion and a shared point of view.


The right thing to do.

- Meets and / or exceeds EMEA environmental regulatory requirements.
- Eco friendly packaging with a minimum 20% post consumer recycled content.
- Phone housing is built with a minimum of 25% post consumer recycled content plastic.
- Energy efficient charger that meets EU Code of Conduct requirements.
- ECO+ function turns off the transmitted power when the telephone is in standby mode.

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## 1. Getting started

### **IMPORTANT**

*Do not place your C42 in the bathroom or other humid areas.*

### **Location**



You need to place your C42 base within 2 metres of the mains power and telephone wall sockets so that the cables will reach. The socket-outlet shall be installed near the equipment and shall be easily accessible.

Make sure that it is at least 1 metre away from other electrical appliances to avoid interference. Your C42 works by sending radio signals between the cordless handset and telephone base. The strength of the signal depends on where you place the base. Placing it as high as possible ensures the best signal.

### **CORDLESS HANDSET RANGE**

*The unit has a range of up to 300 metres outdoors when there is a clear line of sight between the telephone base and the cordless handset. Any obstruction between the base and handset will reduce the range significantly. With the base indoors and the handset either indoors or outdoors, the range will normally be up to 50 metres. Thick concrete and stone walls can severely affect the range.*

### **SIGNAL STRENGTH**

*The  icon on your handset indicates that you are within range of the base. When out of range of the base, the  icon flashes. If you are on a call, you will hear a warning beep.*

*The line will hang up if the handset moves out of range of the base. Move closer to the base. The handset will automatically reconnect to the base.*

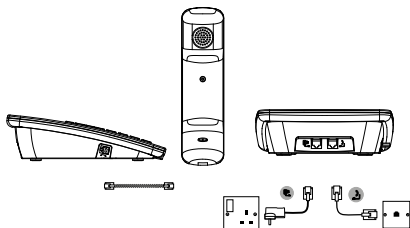
### **Setting up**



### **IMPORTANT**

*The base station must be plugged into the mains power at all times. Do not connect the telephone line cord into the wall socket until the handset is fully charged. Use only the power adaptor and telephone line cord supplied with the product.*




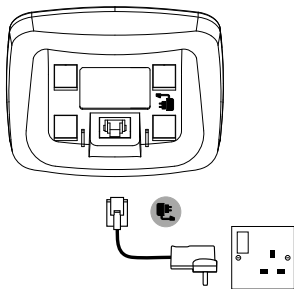
## Connecting the corded base and handset



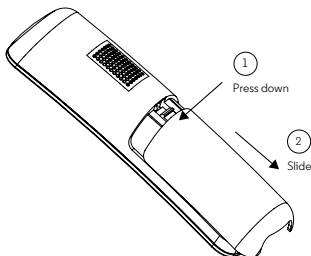
1. Plug the telephone line cord into the socket marked  on the rear of the base.
2. Plug the power adaptor into the socket marked  on the rear of the base and plug the other end into the mains power wall socket. Switch on the mains power.
3. Plug the curly cord into the corded handset and the telephone base.

## Connecting the charger and charging the cordless handset

1. Plug the power adaptor into the socket marked  on the underside of the charger and plug the other end into the mains power wall socket.



2. Remove the battery cover from the back of the handset and insert the 2 x AAA NiMH rechargeable batteries supplied. Please note the '+' and '-' markings inside the battery compartment and insert in the correct direction.



3. Slide the battery cover back into place.
4. If you are charging the batteries for the first time, place the handset on the charger to charge for at least 24 hours continuously.
5. The display will show the handset name and number to indicate that it is registered to the base.

### **IMPORTANT**

*Warning! Use only the approved rechargeable Ni-MH battery cells (2 x AAA Ni-MH 550mA rechargeable batteries) supplied with your C42. Please do not use alkaline or nonrechargeable batteries. It may cause permanent damage to the product and void the warranty.*

### **BATTERY LOW WARNING**

*If you hear a warning beep every 2 minutes during a call, you will need to recharge the handset before you can use it again.*

### **BATTERY PERFORMANCE**

*In ideal conditions, fully charged batteries should give up to 16 hours talk time or up to 200 hours standby time on a single charge.<sup>1</sup>*

*Note that new batteries do not reach their full capacity until they have been put to normal use for several days.*

*To keep your batteries in the best condition, leave the handset off the charger for a few hours at a time.*

*Running the batteries right down at least once a week will help them last as long as possible.*

*The charge capacity of rechargeable batteries will reduce with time as they wear out, giving the handset less talk / standby time. Eventually they will need to be replaced.*

*After charging your handset for the first time, subsequent charging time is about 6–8 hours a day. Batteries and handset may become warm during charging. This is normal.*









<sup>1</sup>All talk and standby times are approximate and depend on features selected and usage pattern.

## Date and time








If you have subscribed to a Caller ID service, the date and time is set automatically when you receive your first call. (Only applicable to FSK caller ID system).

If you do not have Caller ID service, you can set the date and time manually.

### From the cordless handset

1. Press , the display shows Phonebook.
2. Scroll  to Phone setup and press .
3. Scroll  to Date & time. Press .
4. Enter the date using the format DD/MM/YYYY e.g.  
Using the keypad enter the date (e.g. 04-12-2015 for 4th of December 2015) and press  to confirm.
5. Enter the time in 24 hour format (e.g. 18-30 for 6:30pm) and press .
6. Press  to return to standby.

### From the corded base

1. Press , scroll  to PHONE SETUP.
2. Press , scroll  to DATE & TIME and press .
3. Using the keypad enter the date (e.g. 04-12-2015 for 4th of December 2015) and press  to confirm.
4. Enter the time in 24 hour format (e.g. 18-30 for 6:30pm) and press  to confirm.

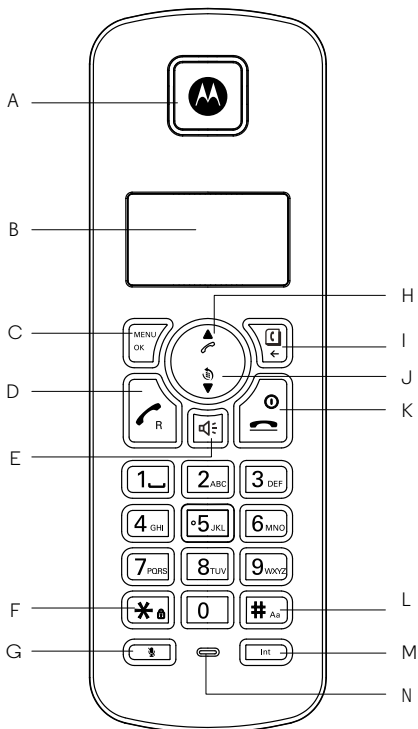
### NOTE

*Only the last two digits of the year are adjustable.*

*Your C42 is now ready for use.*

## 2. Getting to know your phone

### Overview of your cordless handset



**A Earpiece**

**B Display**

See page 14 for an overview of the display icons.

**C Menu / OK**

Press to open the Menu.

Press to select menu options and to confirm a displayed option.

## **D Talk / Recall**

Press to make a call.

When on an external call, press to access a Call Waiting Line when you hear the call waiting prompt signal. Press again to toggle between the two calls. Also used with switchboard/PABX and some network services.

Use with switchboard / PABX services and some network services.

## **E Hands-free**

Press to switch hands-free on or off during a call.

## **F \* / Keypad lock / Pulse to Tone dialling**

Dial a \*.

Press and hold to lock / unlock the keypad.

During a call, press to switch from pulse dialling to tone dialling.

## **G Mute**

Press to switch mute on / off during a call.

## **H Volume up / Scroll up / Calls list**

During a call, press to increase earpiece volume.

Press to scroll through the menu options, redial list, calls list and phonebook entries.

In standby mode, press to open the calls list.

## **I Phonebook / Back / Delete**

In standby mode, press to open the phonebook menu.

Go back to previous menu level.

In editing mode, press to delete characters and digits.

## **J Volume down / Scroll down / Redial list**

During a call, press to decrease earpiece volume.

Press to scroll through the menu options, redial list, calls list and phonebook entries.

In standby mode, press to open the redial list.

## **K End Call / Switch Handset on/off**

Press to end a call.

Press and hold for 3 seconds to switch the handset on / off.

Press to return to standby when in the call list, redial list and phonebook.

## **L # / Pause / Change case**

Dial a #.

When dialling or storing a number press to enter a pause (P).

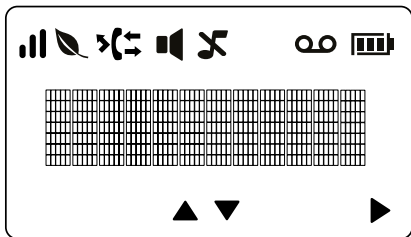
Press to switch between upper and lower case during text editing.


## **M Intercom**


Used to make internal calls and transfer calls to the corded base or other C42 handsets registered to the base.


## **N Microphone**


## Cordless handset display




 Indicates an incoming call is connected or held.  
Flashes to indicate an incoming call.

 Indicates signal strength.


 Eco plus is activated.


 Indicates a missed call.

 Indicates the incoming calls list is open.<sup>1</sup>

 Indicates the redial list is open.

 Hands-free mode is ON.

 Ringer is switched off.


 Flashes to indicate new voicemail messages received.<sup>2</sup>  
Off when you have no voicemail messages.


▲ ▼ Indicates when you can scroll up and down through the menu or list.


▶ Indicates that there is more information that can be viewed on the display.


<sup>1</sup>For this feature to work, you must subscribe to Caller ID Service from your network operator. A subscription fee may be payable.

<sup>2</sup>This feature is dependent on your Network Service provider supporting the service.

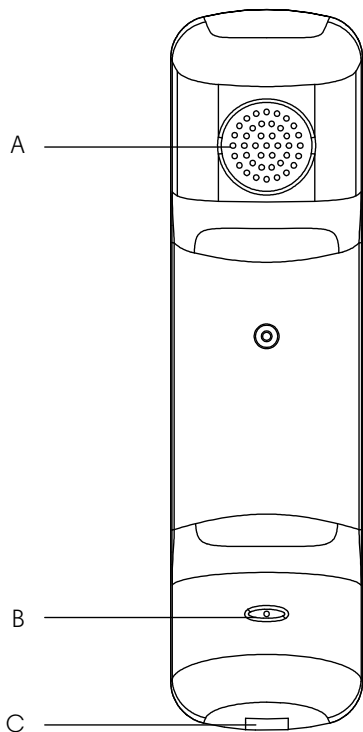
 Battery is fully charged

 Battery is partially charged

 Battery is running low

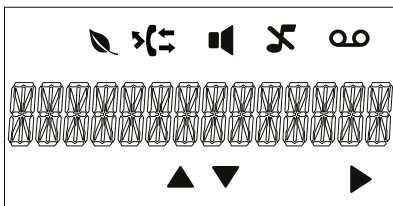
 Flashes when battery is almost fully discharged











## Overview of your corded handset



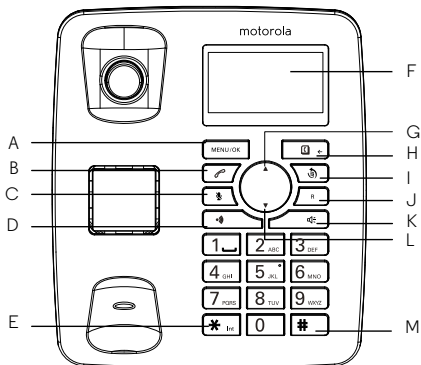
- A Handset Earpiece**  
To listen to your caller.
- B Handset Mic**  
To speak to your caller.
- C Curly cord socket**  
Where you plug in your curly cord.

## Corded base display



-  Eco plus is activated.
-  Indicates an incoming call is connected or held.  
Flashes to indicate an incoming call.
-  Indicates a missed call.
-  Indicates the incoming calls list is open.<sup>1</sup>
-  Indicates the redial list is open.
-  Hands-free mode is ON.
-  Ringer is switched off.
-  Flashes to indicate new voicemail messages received.  
Off when you have no voicemail messages.
-  Indicates when you can scroll up and down through the menu or list.
-  Indicates that there is more information that can be viewed on the display.

<sup>1</sup>For this feature to work, you must subscribe to Caller ID Service from your network operator. A subscription fee may be payable.





## Overview of the corded base

### A Menu / OK

Press to open the Menu.

Press to select menu options and to confirm a displayed option.

### B Calls List

Press to open the calls list.

### C Mute

Press to switch mute on / off during a call.

### D Page

Press to find a lost handset.

Press and hold when registering a cordless handset to the corded base.

### E \* / Intercom

Dial a \*.

Used to make internal calls and transfer calls.

### F Display

See page 16 for an overview of the display icons.

### G Volume up / Scroll up

During a call, press to increase earpiece volume.

Press to scroll through the menu options, redial list, calls list and phonebook entries.

In editing mode, press to scroll through characters and digits.

### H Phonebook / Clear / Back

In standby mode, press to open the phonebook list.

In editing mode, press to delete characters and digits.

Go back to previous menu level.

### I Redial

In standby mode, press to open the redial list.

### J Recall

Use with switchboard / PABX services and some network services.

### K Hands-free

Press to make a hands-free call.

### L Volume down / Scroll down

During a call, press to decrease earpiece volume.

Press to scroll through the menu options, redial list, calls list and phonebook entries.

In editing mode, press to scroll through characters and digits.

### M # / Pause






Dial a #.

When dialling or storing a number press to enter a pause (P).

## Navigating the corded base menu

Your C42 has an easy to use system on the cordless handset and corded base.

When the base is in standby:

1. Press  to open the main menu.
2. Then use  or  buttons to scroll through the available options.
3. Press  to validate an option.
4. Press  to go back to the previous option.






### Note

*If no buttons are pressed for 30 seconds, the base returns to standby automatically.*

## Navigating the cordless handset menu

Your C42 has an easy to use system on the cordless handset and corded base.

When the handset is switched on and in standby:

1. Press  to open the main menu.
2. Then use  or  buttons to scroll through the available options.
3. Press  to validate an option.
4. Press  to go back to the previous option.

### Note

*If no buttons are pressed for 30 seconds, the handset returns to standby automatically.*

## Base Menu map

### PHONEBOOK

VIEW  
ADD NEW  
EDIT  
DELETE  
DELETE ALL

### PHONE SETUP

SOUNDS  
*RING VOLUME*  
*KEYTONE*  
DATE & TIME

### LANGUAGE

### SERVICES

CALL LIST TYPE  
*ALL CALLS*  
*MISSED CALLS*  
CONFERENCE  
AUTO PREFIX  
RECALL TIME  
DIAL MODE  
AUTO CLOCK  
UNREGISTER

## Handset Menu map

### Phonebook

View  
Add new  
Edit  
Delete  
Delete all

### Phone setup

Sounds  
*Ring volume*  
*Ring tones*  
*Key tone*  
*Docking tone*  
*Battery tone*  
ECO+ mode  
Phone name

### Date & time

### Language

### Services

Call list type  
*All calls*  
*Missed calls*  
Conference  
Auto prefix  
Recall time  
Dial mode  
Auto clock  
Register  
Unregister  
Reset

## Using your corded base


### 3. Using the phone

#### 3.1 Calls

##### 3.1.1 Make a call

1. Lift the handset and dial the number.


##### 3.1.2 Preparatory dialling

1. Dial the number first. If you make a mistake press  to delete the last digit.
2. Lift the handset to dial.

##### 3.1.3 End a call



1. Place the corded handset back on the telephone base.

##### 3.1.4 Receive a call

When you receive a call, the base rings and  flashes on the display.



1. Simply lift the corded handset to answer the call.

#### 3.2 Adjust the earpiece volume

1. During a call, press  or  to increase or decrease the volume. There are 5 levels to choose from.

#### 3.3 Mute




You can mute your base so that you can talk to someone nearby without your caller hearing.

1. During a call, press . The display shows MUTE ON and your caller cannot hear you.
2. Press  again to resume your call.

#### 3.4 Intercom

##### 3.4.1 Make an internal call

You can make internal calls between the base and handset.

1. Press and hold  on the base.
2. If only one handset is registered to the base that handset will ring.
3. If more than one handset is registered to the base scroll  to the required handset and press .

##### 3.4.2 Receive an internal call




1. Lift the handset to answer the call.

#### Note

If during an internal call you receive an incoming call, you will hear the alert tone on the base.

Replace the handset and pick up again to answer the call and end the internal call.

### 3.4.3 Transfer a call

1. Press and hold  on the base.
2. If only one handset is registered to the base that handset will ring.
3. If more than one handset is registered to the base scroll  to the required handset and press .
4. When the internal call is answered, place the corded handset on the corded base to complete the transfer.






#### NOTE

Your external call resumes automatically after 60 seconds if there is no answer.

### 3.4.4 3-way conference call

You can hold a 3-way conference call between 2 internal callers and 1 external caller.

During a call with an external caller:

1. Press and hold  on the base.
2. If only one handset is registered to the base that handset will ring.
3. If more than one handset is registered to the base scroll  to the required handset and press .
4. When the handset answers, press  to connect all three callers and begin the conference call.
5. Place the corded handset back on the corded base and press  on the cordless handset to end the call.

#### NOTE

If there is no answer on the cordless handset your external call resumes automatically after 60 seconds.

## 3.5 Hands-free speakerphone

Hands-free lets you talk to your caller without holding the handset. It also enables other people in the room to listen to the conversation over the loudspeaker.


### 3.5.1 Make a hands-free call

1. Dial the number and then press .  is displayed and you will hear the call over the base loudspeaker.

#### NOTE


During a hands-free call, press  or  to adjust the volume. There are 5 levels to choose from.

### 3.5.2 Answer a call hands-free

1. Press  to answer the call in hands-free mode.

### 3.5.3 Switch between earpiece and hands-free during a call



Once on a hands-free call on the base if you want to listen to your caller via the earpiece

simply lift the handset. If you then want to go back to hands-free, press  and replace the handset.







## 3.6 Redial

The last 10 entries dialled are stored in the redial list.

### 3.6.1 View or dial an entry

1. Press  to open the Redial list.
2. Scroll ▲ or ▼ to the entry you want.
3. Either lift the corded handset or press  to automatically dial the selected number.





### 3.6.2 Copy a Redial list number to the phonebook

1. Press  to open the Redial list.
2. Scroll ▲ or ▼ to the entry you want.
3. Press , the display shows SAVE NUMBER.
4. Press , the display shows ENTER NAME.
5. Enter the name using the keypad, if you make a mistake press  to delete a character or digit.
6. Press , edit the number if necessary.
7. Press , the entry is saved.





## NOTE

See “ENTERING NAMES” and “WRITING TIPS” on page 23.

### 3.6.3 Delete an entry

1. Press  to open the Redial list.
2. Scroll ▲ or ▼ to the entry you want.
3. Press , if the phone number is stored in the phonebook the display shows DELETE, if not scroll ▼ to DELETE.
4. Press , the display shows CONFIRM?.
5. Press  to confirm.








### 3.6.4 Delete the entire Redial list

1. Press  to open the Redial list.
2. Press , scroll ▼ to DELETE ALL.
3. Press , the display shows CONFIRM?.
4. Press  to confirm.

## 4. Phonebook (Corded Base)


You can store up to 50 names and numbers in the corded base. Names can be up to 14 characters long and numbers up to 24 digits. The base and handset share the phonebook.


### 4.1 Store a number

- Press , the display shows PHONEBOOK.
- Press , scroll ▼ to ADD NEW.
- Press , the display shows ENTER NAME.
- Enter the name using the keypad, if you make a mistake press  to delete a character.
- Press , the display shows ENTER NUMBER.
- Enter the number using the keypad, if you make a mistake press  to delete a digit.
- Press , the entry is saved.

### ENTERING NAMES


Use the keypad letters to enter names, e.g. to store TOM:

Press  once to enter T.

Press  three times to enter O.






Press  once to enter M.

### WRITING TIPS






Press  to delete the last character or digit.


Press  on the handset to insert a space.

### 4.2 View or dial an entry






- Press , the display shows PHONEBOOK.
- Press , the display shows VIEW.
- Press , scroll ▲ or ▼ to the entry you want.
- Press  to display the number.
- Lift the corded handset or press  to automatically dial the selected number.

### 4.3 Edit a phonebook entry





- Press , the display shows PHONEBOOK.
- Press , scroll ▼ to EDIT.
- Press  and scroll ▲ or ▼ to the entry you want.
- Press , edit the name and press .

5. Edit the number and press , the entry is saved.

#### 4.4 Delete an entry

1. Press , the display shows PHONEBOOK.
1. Press , scroll ▼ to DELETE and press .
2. Scroll ▲ or ▼ to the entry you want to delete.
3. Press , the display shows CONFIRM?.
4. Press  to confirm.

#### 4.5 Delete all entries

1. Press , the display shows PHONEBOOK.
1. Press , scroll ▼ to DELETE ALL.
2. Press , the display shows CONFIRM?.
3. Press  to confirm



## 5. Phone setup (Corded Base)

### 5.1 Sounds

#### 5.1.1 Ring volume

1. Press , scroll ▼ to PHONE SETUP and press .
2. The display shows SOUNDS, press .
3. The display shows RING VOLUME, press .
4. The display shows the current volume level.
5. Scroll ▲ or ▼ to the volume you require and press .

#### 5.1.2 Key tone

1. Press , scroll ▼ to PHONE SETUP and press .
2. The display shows SOUNDS, press .
3. Scroll ▼ to KEY TONE and press .
4. Scroll ▼ to ON or OFF and press  to confirm.

### 5.2 Setting the date and time

If you have subscribed to Caller ID Service, the date and time will be set on your base whenever a call is received. You can also manually set the date and time. (Only applicable to FSK caller ID system).

1. Press , scroll ▼ to PHONE SETUP.
2. Press , scroll ▼ to DATE & TIME and press .
3. Using the keypad enter the date (e.g. 04-12-2015 for 4th of December 2015) and press  to confirm.
4. Enter the time in 24 hour format (e.g. 18-30 for 6:30pm) and press  to confirm.

#### NOTE

*Only the last two digits of the year are adjustable.*

*Setting the clock in the cordless base also updates in the cordless handset(s).*

### 5.3 Language



1. Press , scroll ▼ to PHONE SETUP and press .
2. Scroll ▼ to LANGUAGE and press .
3. Scroll ▲ or ▼ to the language you want and press  to confirm.





#### NOTE

*Language set in the corded base will not be updated in the cordless handset(s).*

## 6. Services (Corded Base)





### 6.1 Calls list type

You can set the Call list to show All calls or Missed calls only. If All calls is selected, press  key in idle and you can view all calls lists. If Missed calls is selected, press  key in idle and you can view missed call only.

1. Press , scroll ▼ to SERVICES and press .
2. The display shows CALL LIST TYPE, press .
3. Scroll ▲ or ▼ to the call list you require, ALL CALLS or MISSED CALLS.
1. Press  to confirm.

### 6.2 Conference

When the feature is set to Auto, if handset 1 is on line with an external caller, handset 2 can seize the line and immediately join the call with handset 1 and the external caller.

1. Press , scroll ▼ to SERVICES and press .
2. Scroll ▼ to CONFERENCE and press .
3. Scroll ▲ or ▼ to OFF or AUTO and press  to confirm.










### 6.3 Auto prefix

This feature checks and formats a pre-dialled outgoing number before it is dialled out.

#### Set detect digit and prefix number

You can set a detect number that can be up to 10 digits, once this number has been set the phone will check the first few digits of the any pre-dialled number and if they match the detect number will be replaced them with the prefix number.

You can also define a prefix number (maximum of 10 digits) to be added to the beginning of any pre-dialled number.

1. Press , scroll ▼ to SERVICES and press .
2. Scroll ▼ to AUTO PREFIX and press .
3. The display shows DETECT DIGIT press .
4. Using the keypad enter the number and press .
- To delete the current number press .
5. Press , the display shows PREFIX.
6. Using the keypad enter the number and press  to confirm.
- To delete the current number press .

#### NOTE

If no detect number is set the prefix number will be added to all pre-dialled numbers.

Prefix digit will not be displayed when the call is dialled.

## 6.4 Recall time

This setting is useful to access certain network and PABX / switchboard services.

The default C42 recall time is suitable for your country and network operator. It is unlikely that you should need to change this setting unless advised to do so.

1. Press  , scroll ▼ to SERVICES and press .
2. Scroll ▼ to RECALL TIME and press .
3. Scroll ▲ or ▼ to SHORT, MEDIUM or LONG and press  to confirm.

### NOTE

*The functionality of your C42 cannot be guaranteed on all PABX. SHORT-100ms, MEDIUM-250ms & LONG-600ms.*

## 6.5 Dial mode

Your C42 is set to tone dialling. You should only need to change this if connected to an older type of switchboard / PABX which requires pulse dialling.

1. Press  , scroll ▼ to SERVICES and press .
2. Scroll ▼ to DIAL MODE and press .
3. Scroll ▲ or ▼ to TONE or PULSE and press  to confirm.

## 6.6 Auto Clock

If you have subscribed to Caller ID Service, the date and time will be set on your base whenever a call is received. This feature can be set to On or Off.

1. Press  , scroll ▼ to SERVICES and press .
2. Scroll ▼ to AUTO CLOCK and press .
3. Scroll ▼ to ON or OFF and press  to confirm.

## 6.7 De-register a handset

Use your base to de-register a handset.

1. Press  , scroll ▼ to SERVICES and press .
2. Scroll ▼ to UNREGISTER and press .
3. The display shows PIN, using the keypad enter the PIN and press .
4. Scroll to the handset you want to de-register and press  to confirm.

## 6.8 Default settings (Corded Base)

Phonebook	Unchanged
Calls list	No Number
Redial list	No Number
Base ringer volume	3
Base speaker volume	3
Date & time	00:00
Dial mode	Tone
Recall time	Long (600ms)
Keypad lock	Off
Detect Digit	No Number
Prefix Digit	No Number

### **NOTE**

*Above settings are when the unit is shipped out. No default setting or reset option is available for corded base.*

## 7. Caller ID and the Calls list (Corded Base)

### IMPORTANT

To use Caller ID, you must first subscribe to the service from your network provider. A subscription fee may be payable.

To ensure that the caller's name is displayed, make sure you have stored the full telephone number, including the area code in the phonebook.

If the caller's number is stored in the phonebook, the name assigned to it will be displayed.

Information about incoming calls will vary by country and network operator. Some operators may charge a subscription for their Caller ID service.

If the number is unavailable, **CALLING** and **UNAVAILABLE** will be displayed, and **UNAVAILABLE** will be stored in the calls list.

If the number is withheld, **CALLING** and **WITHHELD** will be displayed, and **WITHHELD** will be stored in the calls list.

### 7.1 Caller ID




If you have subscribed to a Caller ID Service, you will be able to see your caller's number on your base (provided it is not withheld) prior to answering the call. The display can show the first 14 digits of the phone numbers.

### 7.2 Calls list






The Calls list stores details of up to 20 callers, including the phone number and date and time of the call.

The caller's details are stored in the Calls list whether or not you have answered the call. The list is shared by the base and all handsets registered to the base. When the list is full, and a new call is received, the oldest entry will be deleted automatically.





When a new call is received in the Calls list, **MISSED CALL** will appear on the display in standby mode to alert you. When you have viewed the new call, **MISSED CALL** disappears.

1. Press  to open the Calls list.
2. Scroll  or  to scroll through the list.








#### 7.2.1 View the Calls list

1. Press  to open the Calls list.
2. Scroll  or  to the entry you want to view.
3. Press , the display shows **VIEW** press .
4. The display shows the date and time of the call.

#### 7.2.2 Dial a number in the Calls list

1. Press  to open the Calls list.
2. Scroll  or  to the entry you want to dial.
3. Lift the corded handset or press  to dial the displayed entry.





### 7.2.3 Copy a number to the phonebook

1. Press  to open the Calls list.
2. Scroll ▲ or ▼ to the entry you want to copy.
3. Press , scroll ▼ to SAVE NUMBER.
4. Press , the display shows ENTER NAME press .
5. Enter the name using the keypad, if you make a mistake press  to delete a character or digit.
6. Press , edit the number if necessary.
7. Press , the entry is saved.

#### NOTE

See “ENTERING NAMES” and “WRITING TIPS” on page 23.

### 7.2.4 Delete an entry

1. Press  to open the Calls list.
2. Scroll ▲ or ▼ to the entry you want to delete.
3. Press , scroll ▼ to DELETE.
4. Press , the display shows CONFIRM?
5. Press  to confirm.


### 7.2.5 Delete the entire Calls list

1. Press  to open the Calls list.
2. Press , scroll ▼ to DELETE ALL.
3. Press , the display shows CONFIRM?
4. Press  to confirm.

## Using your cordless handset


### 8. Using the phone

#### 8.1 Switch the cordless handset on / off



Press and hold  when in standby mode to switch the handset on or off.

#### 8.2 Calls

##### 8.2.1 Make a call

1. Press .
2. When you hear the dial tone, dial the number.


##### 8.2.2 Preparatory dialling

1. Dial the number first. If you make a mistake press  to delete the last digit.
2. Press  to dial.

##### 8.2.3 End a call



1. Press , or place the handset back on the charger.

##### 8.2.4 Receive a call

When you receive a call, the handset rings and  flashes on the display.



1. If the handset is off the charger then press  to answer the call, or if the handset is on the charger lift the handset and press  to answer the call.

#### 8.3 Adjust the earpiece volume

1. During a call, press  or  to increase or decrease the volume. There are 5 levels to choose from.

#### 8.4 Mute


You can mute your handset so that you can talk to someone nearby without your caller hearing.

1. During a call, press . The display shows Mute on and your caller cannot hear you.
2. Press  again to resume your call.


#### 8.5 Intercom

##### 8.5.1 Make an internal call

You can make internal calls between the base and handset, or if you have more than one handset registered to the base, you can make internal calls between two handsets.


1. Press  on the handset.
  - If you have only one cordless handset the base is called automatically, Handset 1 is displayed on the corded base.
  - If you have two handsets registered to the base the second handset is called automatically.

- If more than two handsets are registered to the base, the relevant numbers are displayed, e.g. Handset 2.

2. Scroll  to select the handset you want to call and press .

### 8.5.2 Receive an internal call

When you receive an internal call, the display shows Handset and the handset number that is calling you.

1. Press  to answer the call.

#### Note

*If during an internal call you receive and an incoming call, you will hear the alert tone on the handset.*

Press  and then  to answer the call.

### 8.5.3 Transfer a call

You can transfer an external call to the base or another handset registered to the base.

During an external call:

1. Press  on the handset.

- If you have only one cordless handset the base is called automatically, Handset 1 is displayed for the corded base.
- If you have two handsets registered to the base the second handset is called automatically.
- If more than two handsets are registered to the base, the relevant numbers are displayed, e.g. Handset 2.

2. Scroll  to select the handset you want to call and press .

3. When the internal call is answered, press  to complete the transfer.


#### NOTE

*Your external call resumes automatically after 60 seconds if there is no answer.*



### 8.5.4 3-way conference call


You can hold a 3-way conference call between 2 internal callers and 1 external caller.


During a call with an external caller:

1. Press  to put the external caller on hold.

- If you have only one cordless handset the base is called automatically, Handset 1 is displayed on the corded base.
- If more than two handsets are registered to the base, the relevant numbers are displayed, e.g. Handset 2.

2. Scroll  to select the handset you want to call and press .

3. When the handset answers, press  to connect all three callers and begin the conference call.

4. Press  to end the call.







## NOTE

Your external call resumes automatically after 60 seconds if there is no answer.



## 8.6 Hands-free speakerphone

Hands-free lets you talk to your caller without holding the handset. It also enables other people in the room to listen to the conversation over the loudspeaker.



### 8.6.1 Make a hands-free call

1. Dial the number and then press .  
 icon is displayed and you will hear the call over the handset loudspeaker.
2. Press  to switch the call between the earpiece and the loudspeaker.
3. Press  to end the call.


## NOTE

During a hands-free call, press  or  to adjust the volume. There are 5 levels to choose from.

### 8.6.2 Answer a call hands-free

1. If the handset is off the charger then press  to answer the call, or if the handset is on the charger lift the handset and press  to answer the call.

### 8.6.3 Switch to hands-free during a call






During a call, press  to put the call on the loudspeaker.

To switch hands-free off and return the call to the earpiece, press  again.


## 8.7 Redial

The last 10 entries dialled are stored in the redial list.








### 8.7.1 View or dial an entry


1. Press  to open the Redial list.
2. Scroll  or  to the entry you want.
3. Press  to dial the displayed entry or press  to return to standby.

## NOTE

If the called number exactly matches an entry stored in the phonebook, the name is displayed. Press  to see the called number.

### 8.7.2 Copy a Redial list number to the phonebook









1. Press  to open the Redial list.
2. Scroll  or  to the entry you want.
3. Press . The display shows Save number.
4. Press . The display shows Enter name.
5. Enter the name and press  to confirm.
6. Edit the number if necessary and press .

- The display shows Saved!.
- Press  to return to standby.







## NOTE

See “ENTERING NAMES” and “WRITING TIPS” on page 35.

### 8.7.3 Delete an entry


- Press  to open the Redial list.
- Scroll  or  to the entry you want.
- Press , if the phone number is stored in the phonebook the display shows Delete, if not scroll  to Delete and press .
- The display shows Confirm?. Press  to confirm.
- Press  to return to standby.

### 8.7.4 Delete the entire Redial list

- Press  to open the Redial list.
- Press , scroll  to Delete all, press .
- The display shows Confirm?. Press  to confirm.
- Press  to return to standby.

## 8.8 Lock / unlock the keypad

You can lock the keypad so that it cannot be operated accidentally while carrying it around.





- Press and hold  for 2 seconds to lock and unlock the keypad.
- When the keypad is locked the display shows Keys locked.

## NOTE

When the keypad is locked, you can still answer incoming calls. When the call ends, the keypad lock comes on again.

## 8.9 Find a handset

You can alert a handset user that they are wanted or locate a missing handset.

- Press  on the base. All handsets registered to the base will ring.
- To stop the ringing, press  on the base again, or press any button on the cordless handset except  or .








## 9. Phonebook (Cordless Handset)

You can store up to 50 names and numbers in the cordless handset. Names can be up to 14 characters long and numbers up to 24 digits. The base and handset share the phonebook.

### 9.1 Store a name and number

If you have subscribed to Caller ID service and wish the name and number to flash alternately on the display instead of just the number, save the full telephone number including the area code to your phonebook.

You can store multiple entries with the same name. However, to prevent unnecessary duplicated entries, you can only store the same number once.

1. Press . The display shows Phonebook.
2. Press , scroll  to Add new.
3. Press  to select. The display shows Enter name.
4. Using the keypad enter the name and press .
5. The display shows Enter number.
6. Enter the number and press .
7. The display shows Add new.
8. Enter the next name and number that you wish to store in your phonebook or press  to return to standby.

### ENTERING NAMES


Use the keypad letters to enter names, e.g. to store TOM:

Press  once to enter T.

Press  three times to enter O.

Press  once to enter M.






### WRITING TIPS




Press  to delete the last character or digit.

Press  on the handset to insert a space.










### 9.2 View or dial an entry

Either:











1. Press  to enter the phonebook, the first entry in the phonebook is displayed.
2. Scroll  or  to the entry you want.  
Or enter the first letter of the name to search alphabetically.  
The first name that starts with this letter or the nearest letter in the alphabet will be displayed. Scroll  or  to the entry you want.

3. Press  to view the number.
4. Press  to dial or  to return to standby.










Or:

1. Press . The display shows Phonebook.
2. Press . The display shows View.
3. Press , the first entry in the phonebook is displayed.
4. Scroll  or  to the entry you want.  
Or enter the first letter of the name to search alphabetically.  
The first name that starts with this letter or the nearest letter in the alphabet will be displayed. Scroll  or  to the entry you want.
5. Press  to dial or  to return to standby.







### 9.3 Edit a phonebook entry

1. Press . The display shows Phonebook.
2. Press , scroll  to Edit and press .
3. Scroll  or  to the entry you want to edit, or search alphabetically and press .
4. The display shows the existing name.
5. Edit the name and press .
6. The display shows the existing number.
7. Edit the number and press .
8. Press  to return to standby.

### 9.4 Delete an entry

1. Press , the display shows Phonebook.
2. Press , scroll  to Delete and press .
3. Scroll  or  to the entry you want to delete, or search alphabetically and press .
4. The display shows Confirm?.
5. Press  to confirm.
6. Press  to return to standby.

### 9.5 Delete all entries










1. Press , the display shows Phonebook.
2. Press , scroll  to Delete all.
3. Press , the display shows Confirm?.
4. Press  to confirm.
5. Press  to return to standby.

## 10. Phone setup (Cordless Handset)

### 10.1 Sounds

#### 10.1.1 Ring volume











You can adjust the ring volume on your handset. Choose from 5 volume levels or off.

1. Press , scroll  to Phone setup and press .
2. The display shows Sounds press .
3. The display shows Ring volume, press .
4. Scroll  or  to select the volume (1 - 5 or Off) and press  to confirm.
5. Press  to return to standby.

#### 10.1.2 Ringtones











On the cordless handset you can set different ringer melodies for your external calls. Choose from 10 different ringer melodies.

You will hear a sample ring as you scroll to each ring melody.











1. Press , scroll  to Phone setup and press .
2. The display shows Sounds press .
3. Scroll  to Ring tones and press .
4. Scroll  or  to select the melody you require and press  to confirm.
5. Press  to return to standby.

#### 10.1.3 Key tone











When you press a button on the handset keypad, you will hear a beep. You can switch these beeps on or off.

1. Press , scroll  to Phone setup and press .
2. The display shows Sounds press .
3. Scroll  to Key tone and press .
4. Scroll  or  to select On or Off and press  to confirm.
5. Press  to return to standby.










#### 10.1.4 Docking tone

1. Press , scroll  to Phone setup and press .
2. The display shows Sounds press .
3. Scroll  to Docking tone and press .
4. Scroll  or  to select On or Off and press  to confirm.
5. Press  to return to standby.

### 10.1.5 Battery tone

1. Press , scroll  to Phone setup and press .
2. The display shows Sounds press .
3. Scroll  to Battery tone and press .
4. Scroll  or  to select On or Off and press  to confirm.
5. Press  to return to standby.








### 10.2 ECO+ mode

1. Press , scroll  to Phone setup and press .
2. Scroll  to ECO+ mode and press .
3. Scroll  or  to select On or Off and press  to confirm.
4. Press  to return to standby.

### 10.3 Handset name


If you are using more than one cordless handset with your C42 base, you can set a personalized name for each handset to easily distinguish between them.

A name can be up to 10 characters long.

1. Press , scroll  to Phone setup and press .
2. Scroll  to Phone name and press .
3. The display shows the current name.
4. Edit the name and press  to confirm.
5. Press  to return to standby.





See “ENTERING NAMES” and “WRITING TIPS” on page 35.


#### NOTE


Press and hold  to switch between the handset display showing the handset name and number or the date and time.

### 10.4 Set the date and time

If you have subscribed to Caller ID Service, the date and time will be set on all your handsets whenever a call is received. You can also manually set the date and time on the individual handsets.

1. Press , scroll  to Phone setup and press .
2. The display shows Date & time. Press .
3. Enter the date using the format DD/MM/YYYY e.g.

Using the keypad enter the date (e.g. 04-12-2015 for 4th of December 2015) and press  to confirm.










4. Enter the time in 24 hour format (e.g. 18-30 for 6:30pm) and press .

### **NOTE**

*Only the last two digits of the year are adjustable.*



## **10.5 Language**







You can change the display language for your handset, there are 9 to choose from.



1. Press , scroll  to Phone setup and press .
2. Scroll  to Language and press .
3. Scroll  or  to select the language you require and press  to confirm.
4. Press  to return to standby.

## 11. Services (Cordless Handset)

### 11.1 Call list type










You can set the Call list to show All calls or Missed calls only. If All calls is selected, press  key in idle and you can view all calls lists. If Missed calls is selected, press  key in idle and you can view missed call only.

1. Press , scroll  to Services and press .
2. The display shows Call list type, press .
3. Scroll  or  to the call list you require, All calls or Missed calls.

1. Press  to confirm.
2. Press  to return to standby.

### 11.2 Conference

When the feature is set to Auto, if handset 1 is on line with an external caller, handset 2 can seize the line and immediately join the call with handset 1 and the external caller.

1. Press , scroll  to Services and press .
2. Scroll  to Conference and press .
3. Scroll  or  to Off or Auto and press  to confirm.
4. Press  to return to standby.













### 11.3 Auto prefix

This feature checks and formats a pre-dialled outgoing number before it is dialled out.

#### Set detect digit and prefix number

You can set a detect number that can be up to 5 digits, once this number has been set the phone will check the first few digits of the any pre-dialled number and if they match the detect number will be replaced them with the prefix number.

You can also define a prefix number (maximum of 10 digits) to be added to the beginning of any pre-dialled number.

1. Press , scroll  to Services and press .
2. Scroll  to Auto prefix and press .
3. The display shows Detect digit press .
4. Using the keypad enter the number and press .  
To delete the current number press .
5. Press , the display shows Prefix.
6. Using the keypad enter the number and press  to confirm.  
To delete the current number press .
7. Press  to return to standby.












## NOTE

If no detect number is set the prefix number will be added to all pre-dialled numbers.

### 11.4 Recall time










This setting is useful to access certain network and PABX / switchboard services.

The default C42 recall time is suitable for your country and network operator. It is unlikely that you should need to change this setting unless advised to do so.

1. Press , scroll  to Services and press .
2. Scroll  to Recall time and press .
3. Scroll  or  to Short, Medium or Long and press  to confirm.
4. Press  to return to standby.







### 11.5 Dial mode

Your C42 is set to tone dialling. You should only need to change this if connected to an older type of switchboard / PABX which requires pulse dialling.

1. Press , scroll  to Services and press .
2. Scroll  to Dial mode and press .
3. Scroll  or  to Tone or Pulse and press  to confirm.
4. Press  to return to standby.

### 11.6 Auto clock

If you have subscribed to Caller ID Service, the date and time will be set on all your handsets whenever a call is received. This feature can be set to On or Off.

1. Press , scroll  to Services and press .
2. Scroll  to Auto clock and press .
3. Scroll to On or Off and press  to confirm.

### 11.7 Register a handset

You can register up to 4 handsets to your C42 base to extend your phone system without having to install extension sockets for each new phone.


If you have purchased a C42 multiple pack, all additional handsets come pre-registered to the base.

If you have purchased an additional handset separately, you must register it to your C42 base before it can be used.









## NOTE

Handset batteries must be fully charged before you start to register. Hold your handset close to the base during the registration process. Handsets that were supplied with your C42 base are already pre-registered.

### On the base:









1. Press and hold  for 5 seconds until you hear a beep. The base will remain in registration mode for 90 seconds.

### On the handset:

1. If the handset is not register to a base press  and then enter the 4 digit PIN code (default = 0000) and press .
2. If the handset is already register to a base press , scroll  to Services and press .
3. Scroll  to Register and press .
4. The display will ask for the PIN to be entered. Enter the 4 digit PIN code (default = 0000) and press . You will hear a beep if the registration is successful. The handset is automatically assigned an available handset number. Use this number when making internal calls.

## 11.8 De-register a handset

Use your base to de-register a handset.







1. Press , scroll  to Services and press .
2. Scroll  to Unregister and press .
3. The display shows PIN, using the keypad enter the PIN and press .
4. Scroll to the handset you want to de-register and press  to confirm.
5. Press  to return to standby.

## 11.9 Restore default settings

You can restore your C42 to its default (original) settings. All the handsets that are registered to the base will be retained.

### IMPORTANT

Resetting your phone to its default settings will delete all entries in the Redial list and Calls list. All handset and base settings will also be reset.

1. Press , scroll  to Services and press .
2. Scroll  to Reset and press .
3. The display shows Confirm? press  to confirm.

## 11.10 Default settings (Cordless Handset)

Key beep	On
Cordless handset ringer melody	Melody 1
Cordless handset ringer volume	3
Cordless handset ear volume	2
Phonebook	Unchanged
Calls list	No Number
Redial list	No Number
PIN code	0000
Dial mode	Tone
Recall time	Long (600ms)
Keypad lock	Off
Detect Digit	No Number
Prefix Digit	No Number

## 12. Caller ID and the Calls list (Cordless Handset)

### IMPORTANT

To use Caller ID, you must first subscribe to the service from your network provider. A subscription fee may be payable.

To ensure that the caller's name is displayed, make sure you have stored the full telephone number, including the area code in the phonebook.

If the caller's number is stored in the phonebook, the name assigned to it will be displayed.

Information about incoming calls will vary by country and network operator. Some operators may charge a subscription for their Caller ID service.

If the number is unavailable, Calling and Unavailable will be displayed, and Unavailable will be stored in the calls list.

If the number is withheld, Calling and Withheld will be displayed, and Withheld will be stored in the calls list.

### 12.1 Caller ID

If you have subscribed to a Caller ID Service, you will be able to see your caller's number on your handset (provided it is not withheld) prior to answering the call. If the caller's number is 14 digits, the display will show all the digits of the number. If the number is longer than 14 digits, the display will show the last 14 digits and ► on the handset display.

If your caller's name and number are stored in the phonebook and a number match is found, the caller's name and number will flash alternately on the display.






### 12.2 Calls list

The Calls list stores details of up to 20 callers, including the phone number and date and time of the call.


The caller's details are stored in the Calls list whether or not you have answered the call. The list is shared by the base and all handsets registered to the base. When the list is full, and a new call is received, the oldest entry will be deleted automatically.




When a new call is received in the Calls list, Missed call will appear on the display in standby mode to alert you. When you have viewed the new call, Missed call disappears.

#### 12.2.1 View the Calls list









1. Press  to open the Calls list. If there are no calls in the list, the display shows List empty.
2. Press  or  to scroll through the list.
  - If the caller's number exactly matches an entry stored in the phonebook, the display will show the name. Keep pressing  to see the call details.
  - If the telephone number is longer than 14 digits, ► is displayed. Press  to see the remaining digits.

#### 12.2.2 Dial a number in the Calls list

1. Press  to open the Calls list.








2. Scroll  or  to the entry you want.
3. Press  to dial the displayed entry.

### 12.2.3 Copy a Calls list number to the phonebook






1. Press  to open the Calls list.
2. Scroll  or  to the entry you want.
3. Press , scroll  to Save number.
4. Press  again. The display shows Enter name.
5. Enter the name and press .
6. The display shows Saved! and the number is stored.
7. Press  to return to standby.

See “ENTERING NAMES” and “WRITING TIPS” on page 35.

### 12.2.4 Delete an entry

1. Press  to open the Calls list.
2. Scroll  or  to the entry you want to delete.
3. Press  and scroll to Delete. Press .
4. The display shows Confirm?.
5. Press  to confirm or  to cancel.

### 12.2.5 Delete the entire Calls list

1. Press  to open the Calls list.
2. Press  and scroll to Delete all. Press .
3. The display shows Confirm?.
4. Press  to confirm or  to cancel.

## 13. Help


### No dial tone

- Use only the telephone line cord supplied.
- Check that the telephone line cord is connected properly.
- Check that the mains power is connected properly and switched on.

### No display on the corded base

- Check that the mains power is connected properly and switched on.
- Reset the base by disconnecting the mains power.
- Leave for a few seconds and reconnect.

### No display on the cordless handset

- Check that the batteries are inserted correctly and fully charged. Use only approved rechargeable batteries supplied.
- Check that the handset is switched on. Press and hold .
- Reset the base by removing the batteries and disconnecting the mains power. Wait for around 15 seconds before connecting it again. Allow up to one minute for the handset and base to synchronize.


### icon flashes

- Handset is out of range. Move closer to the base.
- Make sure that the handset is registered to the base, see page 41.
- Check that the mains power is connected properly and switched on.

### Keypad does not seem to work

- Check that the keypad lock is not on, see page 34.

### icon is not flashing during charge

- Adjust the handset slightly on the base.
- Clean the charging contacts with a cloth moistened with alcohol.
- Check that the mains power is connected properly and switched on.
- The battery is full. When the handset is fully charged,  will appear steady on the display.

### No Caller ID

- Check your subscription with your network operator, see pages 29 and 44.
- The caller may have withheld their number.
- The record cannot be found in your phonebook. Check that you have the correct name / number stored in your phonebook, with the full area code.

### I have forgotten my PIN!

- Restore your C42 to its default settings, see, page 43.

### Cannot register a handset to the base

- You can register up to a maximum of 4 handsets to a C42 base. You must de-register a handset in order to register a new one, see page 42

- Check that you have entered the correct PIN code (default = 0000).
- Check that you are at least one metre away from other electrical equipment to avoid interference when registering.

**Handset does not ring**

- The handset ringer volume may be set to Off, see page 37.

**Noise interference on my phone or on other electrical equipment nearby**

- Place your C42 at least one metre away from electrical appliances or any metal obstructions to avoid any risk of interference.

## 14. General information

*This product is intended for connection to analogue public switched telephone networks and private switchboards in Singapore.*

### Important safety instructions

Follow these safety precautions when using your phone to reduce the risk of fire, electric shock, and injury to persons or property:

1. Keep all slits and openings of the phone unblocked. Do not set the phone on a heating register or over a radiator. Ensure that proper ventilation is provided at the installation site.
2. Do not use while wet or while standing in water.
3. Do not use this product near water (for example, near a bath tub, kitchen sink, or swimming pool).
4. Do not allow anything to rest on the power cord. Place the power cord so that it will not be walked on.
5. Never insert objects of any kind into the product vents as that may result in fire or electric shock.
6. Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.
7. Do not disassemble this product. If service or repair work is required, contact the customer service helpline found in this user's Guide.
8. Do not overload wall outlets and extension cords.
9. Avoid using during an electrical storm. Use a surge protector to protect the equipment.
10. Do not use this phone to report a gas leak, especially if you are in the vicinity of the gas line.

### CAUTION

*To reduce the risk of fire, use only the supplied power adaptor.*

#### Unplug this phone immediately from an outlet if:

- The power cord or plug is damaged or frayed.
- Liquid has been spilled on the product.
- The product has been exposed to rain or water. Do not retrieve the handset or base until after you have unplugged the power and phone from the wall. Then retrieve the unit by the unplugged cords.
- The product has been dropped or the cabinet has been damaged.
- The product exhibits a distinct change in performance.



## Installation guidelines

1. Read and understand all instructions and save them for future reference.
2. Follow all warnings and instructions marked on the product.
3. Do not install this product near a bath tub, sink, or shower.
4. Operate this phone using only the power source that is indicated on the marking label. If you are unsure of the power supply to your home, consult with your dealer or local power company.
5. Do not place this product on an unstable cart, stand, or table. This product may fall, causing serious damage to the product.
6. Adjust only those controls that are covered by the operating instructions. Improper adjustment of other controls may result in damage and will often require extensive work to restore the product to normal operation.
7. Clean this product with a soft, damp cloth. Do not use chemicals or cleaning agents to clean this phone.
8. Use only the power supply that came with this unit. Using other power supplies may damage the unit.
9. Because this phone operates on electricity, you should have at least one phone in your home that could operate without electricity in the case the power in your home goes out.
10. To avoid interference to nearby appliances, do not place the base of the phone on or near a TV, microwave oven, or VCR.

## Battery safety instructions

- Do not burn, disassemble, mutilate, or puncture the battery. The battery contains toxic materials that could be released, resulting in injury.

### CAUTION

*There is a risk of explosion if you replace the battery with an incorrect battery type. Use only the battery pack that came with your phone or an authorized replacement recommended by the manufacturer.*

- Keep battery packs out of the reach of children.
- Remove battery packs if storing over 30 days.
- Do not dispose of battery packs in fire, which could result in explosion.
- The rechargeable battery packs that power this product must be disposed of properly and may need to be recycled. Refer to your battery's label for battery type. Contact your local recycling centre for proper disposal methods.

**SAVE THESE INSTRUCTIONS**

## Cleaning

- Clean the handset and base (or charger) with a damp (not wet) cloth, or an anti-static

wipe.

- Never use household polish as this will damage the product. Never use a dry cloth as this may cause static shock.

## Environmental

- Do not expose to direct sunlight.
- The handset may become warm when the batteries are being charged or during prolonged periods of use. This is normal. However, we recommend that to avoid damage, do not place the product on antique / veneered wood.
- Do not place your product on carpets or other surfaces which generate fibres, or place it in locations preventing the free flow of air over its surfaces.
- Do not submerge any part of your product in water and do not use it in damp or humid conditions, such as bathrooms.
- Do not expose your product to fire, explosives or other hazardous conditions.
- There is a slight chance that your phone could be damaged by an electrical storm. We recommend that you unplug the power and telephone line cord during an electrical storm.

## Product disposal instructions

### *Product disposal instructions for residential users*

When you have no further use for it, please remove any batteries and dispose of them and the product according to your local authority's recycling processes. For more information, please contact your local authority or the retailer where the product was purchased.

### *Product disposal instructions for business users*

Business users should contact their suppliers and check the terms and conditions of the purchase contract and ensure that this product is not mixed with other commercial waste for disposal.

## Consumer Products and Accessories Warranty

Thank you for purchasing this Motorola branded product manufactured under license by Suncorp Technologies Limited, 2/F, Shui On Centre, 6-8 Harbour Road, Hong Kong. ("SUNCORP")

### *What Does this Warranty Cover?*

Subject to the exclusions contained below, SUNCORP warrants that this Motorola branded product ("Product") or certified accessory ("Accessory") sold for use with this product that it manufactured to be free from defects in materials and workmanship under normal consumer usage for the period outlined below. This Limited Warranty is your exclusive warranty and is not transferable.

### *Who is Covered?*

This warranty extends only to the first consumer purchaser, and is not transferable.

What will SUNCORP do?

SUNCORP or its authorized distributor at its option and within a commercially reasonable

time, will at no charge repair or replace any Products or Accessories that does not conform to this limited warranty. We may use functionally equivalent reconditioned / refurbished / pre-owned or new Products, Accessories or parts.

### **What Other Limitations Are There?**

ANY IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY, OTHERWISE THE REPAIR OR REPLACEMENT PROVIDED UNDER THIS EXPRESS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER, AND IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OF IMPLIED. IN NO EVENT SHALL MOTOROLA OR SUNCORP BE LIABLE, WHETHER IN CONTRACT OR TORT (INCLUDING NEGLIGENCE) FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT OR ACCESSORY, OR FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, OR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCTS OR ACCESSORIES TO THE FULL EXTENT THESE DAMAGES MAY BE DISCLAIMED BY LAW.

Some jurisdictions do not allow the limitation or exclusion of incidental or consequential damages, or limitation on the length of an implied warranty, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from one jurisdiction to another.

Products Covered	Length of Coverage
Consumer Products	<b>One (1) year</b> from the date of the products original purchase by the first consumer purchaser of the product.
Consumer Accessories (battery, power supply(s) and line cords)	<b>Ninety (90) days</b> from the date of the accessories original purchase by the first consumer purchaser of the product.
Consumer Products and Accessories that are Repaired or Replaced	<b>The balance of the original warranty or for ninety (90) days</b> from the date returned to the consumer, whichever is longer.

## **Exclusions**

**Normal Wear and Tear.** Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.

**Batteries.** Only batteries whose fully charged capacity falls below 80% of their rated capacity and batteries that leak are covered by this limited warranty.

**Abuse & Misuse.** Defects or damage that result from: (a) improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse; (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food; (c) use of the Products or Accessories for commercial purposes or subjecting the Product

or Accessory to abnormal usage or conditions; or (d) other acts which are not the fault of Motorola or SUNCORP are excluded from coverage.

**Use of Non-Motorola Branded Products and Accessories.** Defects or damage that result from the use of Non-Motorola branded or certified Products or Accessories or other peripheral equipment are excluded from coverage.

**Unauthorized Service or Modification.** Defects or damages resulting from service, testing, adjustment, installation, maintenance, alteration, or modification in any way by someone other than Motorola, SUNCORP or its authorized service centres, are excluded from coverage.

**Altered Products.** Products or Accessories with (a) serial numbers or date tags that have been removed, altered or obliterated; (b) broken seals or that show evidence of tampering; (c) mismatched board serial numbers; or (d) nonconforming or non-Motorola branded housings, or parts, are excluded from coverage.

**Communication Services.** Defects, damages, or the failure of Products or Accessories due to any communication service or signal you may subscribe to or use with the Products or Accessories is excluded from coverage.

### ***How to Obtain Warranty Service or Other Information?***

To obtain service or information, please call: (65) 68412668.

Email: support@alcom.com.sg

You will receive instructions on how to ship the Products or Accessories at your expense and risk, to a SUNCORP Authorized Repair Centre.

To obtain service, you must include: (a) the Product or Accessory; (b) the original proof of purchase (receipt) which includes the date, place and seller of the Product; (c) if a warranty card was included in your box, a completed warranty card showing the serial number of the Product; (d) a written description of the problem; and, most importantly; (e) your address and telephone number.

## **Technical information**

### ***How many telephones can I have?***

All items of telephone equipment have a Ringer Equivalence Number (REN), which is used to calculate the number of items which may be connected to any one telephone line. Your C42 has a REN of 1. A total REN of 4 is allowed. If the total REN of 4 is exceeded, the telephones may not ring. With different telephone types, there is no guarantee of ringing, even when the REN is less than 4.

Any additional handsets and chargers that you register have a REN of 0.

## **Connecting to a switchboard**

This product is intended for use within Singapore for connection to the public telephone network.

## **Recall**

You may need to use the recall function if you are connected to a switch. Contact your PABX supplier for further information.

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## Declaration of Conformity (DoC)

Suncorp declares that the following products:

Brandname: Motorola  
Type: C4201, C4202, C4203, C4204 and C4201H  
Descriptions: DECT phone without telephone answering machine (C420x) and their multi-handset versions.

to which this declaration related is in conformity with the essential requirements of the following directives of the Council of the European Communities:

- R&TTE Directive (1999/5/EC)
- Ecodesign Directive (2009/125/EC)

The products are compliant with the following standards:

Safety: EN60950-1:2006+A11:2009+A1:2010+A12:2011+A2:2013  
EMC: EN301489-1 v1.9.2 and EN301489-6 v1.3.1  
RF Spectrum : EN301406 v2.1.1  
Ecodesign : EC No 278/2009, 6 April 2009

For and on behalf of Suncorp Technologies Limited,

Signature: \_\_\_\_\_

Printed name & Position: CW Cheung – Chief Technical Officer

Date: 5 September 2014

Place: 2/F, Shui On Centre, 6-8 Harbour Road, Hong Kong

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