motorola

Digital Cordless Audio
Conferencing Unit

Easy to use cordless
conferencing unit,
ideal for the home
or office.

Model: AC1000

ecomoto™

Warning: Charge the cordless audio conferencing unit for 24 hours before
use.

Welcome...

to your new Motorola AC1000 Digital Cordless Audio Conferencing Unit!

- Large speaker for quality sound.

- Full duplex for simultaneous talking.

- Cordless audio conferencing unit for convenient and flexible positioning.

- 50 Name and Number phonebook.

- Bright backlit display.

- Screensaver date and time display.

- Caller ID shows you who's calling and see details of the last 50 callers in a Calls list.[1]

- Redial up to 30 of the last numbers called.

- Register up to 5 cordless audio conferencing units to a single base.

- Choose from 15 different ringtones.

Need help?

If you have any problems setting up or using your AC1000, please contact Customer Services on Services on (65) 68412668.
Email: support@alcom.com.sg

Alternatively, you may find the answer in the 'Help' section at the back of this guide.

[1]You must subscribe to your network provider's Caller ID or Caller ID on Call Waiting service for this feature to work. A subscription fee may be payable.

Please note that this equipment is not designed for making emergency telephone calls when the power fails. Alternative arrangements should be made for access to emergency services.

This User Guide provides you with all the information you need to get the most from your conferencing unit.

Before you make your first call you will need to set up your phone. Follow the simple instructions in 'Getting Started', on the next few pages.

IMPORTANT

Only use the telephone line cord supplied.

Got everything?

- AC1000 cordless audio conferencing unit

- AC1000 base

- 1 x 1500mAh rechargeable Ni-MH battery pack

- Power adaptor for the base

- Telephone line cord

ecomoto™

ECOMOTO: a convergence of efforts by marketing, design, research, engineering and supply chain management that leads to better products for everyone. A holistic view that focuses on both social and environmental responsibility. A passion and a shared point of view.

The right thing to do.

- Meets and / or exceeds EMEA environmental regulatory requirements.

- Eco friendly packaging with a minimum 20% post consumer recycled content.

- Phone housing is built with a minimum of 25% post consumer recycled content plastic.

- Energy efficient charger that meets EU Code of Conduct requirements.

1. Getting started

Location

You need to place your AC1000 base within 2 metres of the mains power socket and telephone wall socket so that the cables will reach. The socket-outlet should be installed near the equipment and should be easily accessible.

Make sure that it is at least 1 metre away from other electrical appliances to avoid interference. Your AC1000 works by sending radio signals between the cordless audio conferencing unit and base. The strength of the signal depends on where you place the base. Placing it as high as possible ensures the best signal.

RANGE

The unit has a range of up to 300 metres outdoors when there is a clear line of sight between the base and cordless audio conferencing unit. Any obstruction between the base and cordless audio conferencing unit will reduce the range significantly. With the base indoors and the cordless audio conferencing unit either indoors or outdoors, the range will normally be up to 50 metres. Thick concrete and stone walls can severely affect the range.

SIGNAL STRENGTH

The ▪l icon on your cordless audio conferencing unit indicates that you are within range of the base. When out of range of the base, the ▪l icon flashes. If you are on a call, you will hear a warning beep.

The line will hang up if the cordless audio conferencing unit moves out of range of the base. Move closer to the base. The cordless audio conferencing unit will automatically reconnect to the base.

Setting up

IMPORTANT

The base station must be plugged into the mains power at all times. Do not connect the telephone line cord into the wall socket until the cordless audio conferencing unit is fully charged. Use only the power adaptor and telephone line cord supplied with the product.

Connecting the base
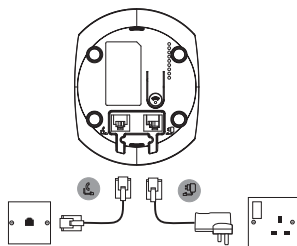
1. Plug the telephone line cord into the socket marked ⌁ on the underside of the base.

2. Plug the power adaptor into the socket marked ⌁ on the underside of the base and plug the other end into the mains power wall socket. Switch on the mains power.

Installing and charging the cordless audio conferencing unit

1. Remove the battery cover from the back of the cordless audio conferencing unit and plug in the rechargeable Ni-MH battery pack supplied.

2. Clip the battery cover back into place.

3. If you are charging the batteries for the first time, place the cordless audio conferencing unit on the base to charge for at least 24 hours continuously.

4. When the cordless audio conferencing unit is fully charged, ▣ icon will appear steady on the display. Plug the other end of the telephone line cord (make sure that one end is already plugged into the base) into the telephone wall socket.

IMPORTANT

Warning! Use only the approved rechargeable Ni-MH battery pack (1500mAh Ni-MH rechargeable battery pack) supplied with your AC1000.

BATTERY LOW WARNING

If you hear a warning beep every 30 seconds during a call, you will need to recharge the cordless audio conferencing unit before you can use it again.

When charging, ▣ icon will scroll on the display. Once charged scrolling will stop.

BATTERY PERFORMANCE

In ideal conditions, fully charged batteries should give up to 8 hours talk time or up to 100 hours standby time on a single charge.[1]

Note that new batteries do not reach their full capacity until they have been put to normal use for several days.

To keep your batteries in the best condition, leave the cordless audio conferencing unit off the base for a few hours at a time.

Running the batteries right down at least once a week will help them last as long as possible.

The charge capacity of rechargeable batteries will reduce with time as they wear out, giving the cordless audio conferencing unit less talk / standby time. Eventually they will need to be replaced.

After charging your cordless audio conferencing unit for the first time, subsequent charging time is about 6–8 hours a day. Batteries and cordless audio conferencing unit may become warm during charging. This is normal.

[1]All talk and standby times are approximate and depend on features selected and usage pattern.

Date and time

If you have subscribed to a Caller ID Service, the date and time is set automatically for all cordless audio conferencing units when you receive your first call.

If you do not have a Caller ID service, you can set the date and time manually.

NOTE

*In either case the year has to be manually set.*

1. Press **Menu**, scroll to **Date & Time** and press **Select**.

2. Scroll to **Date & Time** and press **Select**.

3. Enter the time (HH:MM) and press **Save**.
    If the current time format setting is 12 hour, scroll or to select **am** or **pm**.

4. Enter the date using the format DD/MM/YYYY e.g. 04/08/2015 for 4 August 2015 and press **Save**.

5. Press to return to standby.

Your AC1000 is now ready for use.

Overview of your cordless audio conferencing unit
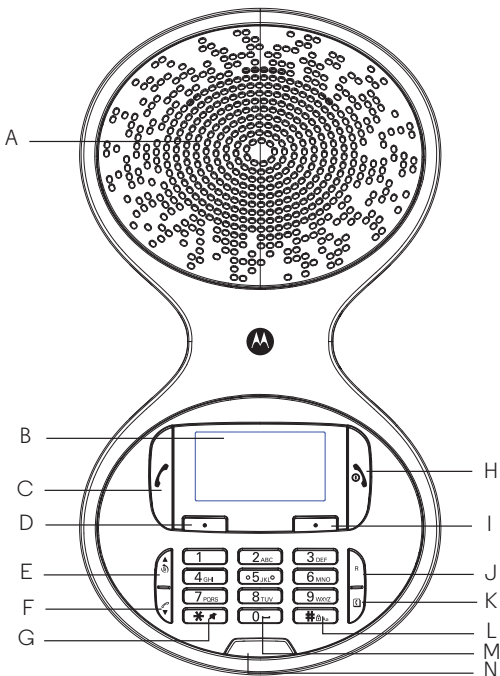
A Speaker

B Display

See page 11 for an overview of the display icons.

C Talk

Make or answer a call

D Menu / OK / Mute / Left softkey

In standby mode, press to open the Menu.
Press to select menu options and to confirm a displayed option.
During a call, press to turn mute on / off.

E Redial list / Scroll up / Volume up
In standby mode, press to open the redial list.
Scroll up through lists and menus.
During a call, press to increase the hands-free volume.
When the phone is ringing, press to increase the cordless audio conferencing unit ringer volume.

F Calls List / Scroll Down / Volume down / Intercom
Press to enter the Calls list.
Scroll down through lists and menus.
During a call, press to decrease the hands-free volume.
When the phone is ringing, press to decrease the cordless audio conferencing unit ringer volume.
Press and hold to make an internal call.

G * / Ringer On/Off / Pulse to Tone dialling
Dial a *.
Press and hold to switch handset ringer on or off.
During a call, press to switch from pulse dialling to tone dialling.

H End / Exit / Switch cordless audio conferencing unit on/off
End a call.
When in a menu, go back to standby mode.
Press and hold to switch cordless audio conferencing unit off (when in standby) or on.

I Phonebook menu / Clear / Back / Right softkey
In standby mode, press to open the phonebook menu.
Clear incorrect input during text editing.
Return to previous menu.

J Recall
Use recall (R) functions.
When on an external call, press to access a Call Waiting Line when you hear the call waiting prompt signal. Press again to toggle between the two calls.

K Phonebook
Open the phonebook.

L Change case / Keypad lock /
Press to change the case when entering letters / editing.
Press and hold to lock the keypad.
Dial a #.

M Pause / Space
Press and hold to enter a pause (P) when pre-dialling or storing numbers.
Press to insert a space in text editing.

N Microphone

Audio cordless unit LCD Display

Steady when the cordless audio conferencing unit is registered and within range of the base. Flashes when the cordless audio conferencing unit is out of range or searching for the base.

Handset ringer volume is Off.

The keypad is locked.

Displays when you have new voicemails.[1]

Displays when you have missed calls and new number(s) in the Calls list.[2]

[1]This feature is dependent on your Network Service provider supporting the service. A subscription fee may be payable.

[2]For this feature to work, you must subscribe to Caller ID Service from your network operator. A subscription fee may be payable.

The approximate power levels of your battery are indicated as follows:

Battery is fully charged

Battery is partially charged

Battery is running low

Battery is almost empty

Overview of the base
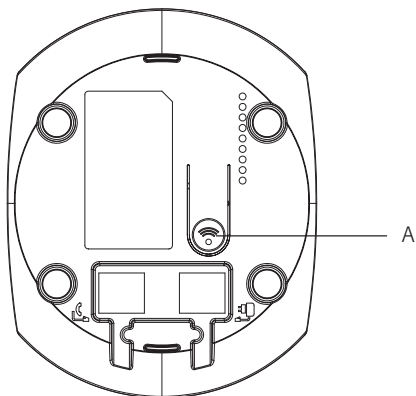
A Page

In standby, press to ring the cordless audio conferencing unit(s).

Press and hold to enter registration mode when registering cordless audio conferencing units.

Navigating the menu

Your AC1000 has an easy to use menu system on the unit.

Each menu has a list of options, which you can see on the menu map on the following page.

When the cordless audio conferencing unit is in standby:

1. Press the left softkey **Menu**. The main menu is opened.
2. Then use ♠ or ♣ buttons to scroll through the menu.
3. Soft key options **Select** and **Back** are displayed.
   Press the left softkey **Select** to open a sub-menu or validate an option.
   Press the right softkey option **Back** to go back to the previous menu level, correct a character or cancel an action.

NOTE

If no buttons are pressed for 30 seconds or the cordless audio conferencing unit is placed on the base / charger, the cordless audio conferencing unit returns to standby.

Menu map

Calls Lists
Missed Calls
Received Calls
Dialled Calls
Voicemail Calls
Delete Calls

Date & Time
Date & Time
Time Format

Settings
Set Handset
 Ringtone
  Ringing
   External Ringtone
   Internal Ringtone
   Ringer Volume
  Handset Tones
   Keypad Tone
   Confirmation Tone
 Handset Name
 Language
 Display

 Contrast
 Screen Saver
Set Base
 Call Settings
  Auto Answer
  Auto End Calls
  Auto Join Calls
  PBX Access Code
 Recall Mode
 Dialling Mode
 System PIN
 Master Reset
 Registration
  Register Handset
  Deregister HS

Names
From menu in standby:

Search
Add Entry
Memory Status

Delete Phonebook

*Press ▯ in standby
and phonebook list is
displayed, select* **Options:**

Show Details
Edit Entry
Ringtone
Delete Entry
Fast Call

Press Names during a call
*Phonebook list is
displayed, select* **Options:**

Add Entry
Show Details
Edit Entry
Delete Entry

3. Using the conferencing unit

NOTE

Your cordless audio conferencing unit will automatically time the duration of all external calls, the call timer will display on the screen. When the call ends, the total duration of your talk time is shown for 2 seconds.

3.1 Switch the cordless audio conferencing unit on / off

1. Press and hold ◐ to switch the cordless audio conferencing unit on or off.

3.2 Calls

3.2.1 Make a call

1. Press ☏.

2. When you hear the dial tone, dial the number.

3.2.2 Preparatory dialling

1. Dial the number first. If you make a mistake press **Clear** to delete the last digit.

2. Press ☏, to dial the number.

NOTE

To enter a pause (P) when pre-dialling, see page 18.

3.2.3 Make a call using fast call keys

1. Press and hold the relevant keypad number to dial the pre-stored number directly.

NOTE

To store a fast call number, see page 21.

3.2.4 End a call

Press ◐, or if Auto End Calls is set to On, place the cordless audio conferencing unit back on the base.

3.2.5 Receive a call

When you receive an external call, the phone rings and the phone number or name shows on the display.

1. Press ☏ to answer the call.

NOTE

If you prefer to simply lift up the cordless audio conferencing unit to answer a call, you will need to switch Auto Answer on, see page 30.

3.3 Adjust the speaker volume

During a call, press ▲ or ▼ to increase or decrease the volume. There are 8 levels to choose from.

3.4   Mute

You can mute your cordless audio conferencing unit so that you can talk to someone nearby without your caller hearing.

1. During a call, press **Secrecy**. The display shows **Call Muted** and your caller cannot hear you.

2. Press **Off** to resume your call.

3.5   Intercom

3.5.1   Make an internal call

If you have more than one cordless audio conferencing unit registered to the base, you can make internal calls between two cordless audio conferencing units.

Internal Call and **Handset X** displays to indicate an internal call.

1. Press and hold 🎧, then press key 1~5 to select the cordless audio conferencing unit you want to call.

2. Press **OK**.

3.5.2   Receive an internal call

When you receive an internal call, **Internal Call** and **Handset X** is displayed.

1. Press 📞 to answer the call.

3.5.3   Transfer a call

You can transfer an external call to another cordless audio conferencing unit registered to the base.

During an external call:

1. Press and hold 🎧, then press key 1~5 to select the cordless audio conferencing unit you want to call.

2. Press **OK**.

3. When the other cordless audio conferencing unit answers, press ☏ to complete the transfer.

4. If there is no answer from the other cordless audio conferencing unit and you wish to return to your external caller, press **End.**

3.5.4   3-way conference call

You can hold a 3-way conference call between 2 internal callers and 1 external caller.

During a call with an external caller:

1. Press and hold 🎧, then press key 1~5 to select the cordless audio conferencing unit you want to call.

2. Press **OK**.

3. When the other cordless audio conferencing unit answers, press **Join** to connect all three callers to begin the conference call.

Using the conferencing unit   15

4. If there is no answer from the other cordless audio conferencing unit, press **End** to return to your external caller.

5. Press ⟋ to end the call.

3.6 Redial

The last 30 entries dialled are stored in the redial list.

3.6.1 Dial an entry

1. Press ▲ to open the Redial list.
2. The last number dialled is highlighted.
3. Scroll ▲ or ▼ to the entry you want.
4. Press ⟋ to dial the entry or press **Back** to return to standby.

3.6.2 View an entry

1. Press ▲ to open the Redial list.
2. The last number dialled is highlighted.
3. Scroll ▲ or ▼ to the entry you want.
4. Press **Options**. The display shows **Show Details**.
5. Press **Select** and the display shows the name and number, scroll ▼ to see the date and time of the call.
6. Press ⟋ to return to standby.

NOTE

If the caller's number exactly matches an entry stored in the phonebook, the name is displayed. Press left ▭ twice to see the caller's number.

3.6.3 Copy a Redial list number to the phonebook

1. Press ▲ to open the Redial list.
2. Scroll ▲ or ▼ to the entry you want.
3. Press **Options**. **Show details** is highlighted. Scroll ▼ to **Save Number**.
4. Press **Select**. The display shows **Enter Name**.
5. Enter the name and press **OK**. The number is displayed.
6. Edit the number if necessary, then press **Save**.
7. Press ▲ or ▼ to select the ringer melody you want and press **Select**. The number is stored.
8. Press ⟋ to return to standby.

NOTE

See "ENTERING NAMES" and "WRITING TIPS" on page 18.

3.6.4   Delete an entry

1. Press $\overset{\blacktriangle}{\underset{\textstyle\curvearrowright}{}}$ to open the Redial list.

2. Scroll $\overset{\blacktriangle}{\underset{\textstyle\curvearrowright}{}}$ or $\overset{\curvearrowright}{\underset{\blacktriangledown}{}}$ to the entry you want and press **Options. Show Details** is highlighted.

3. Scroll $\overset{\curvearrowright}{\underset{\blacktriangledown}{}}$ to **Delete Call**

4. Press **Select** to confirm or $\overset{\curvearrowright}{}$ to cancel.

3.7   Lock / unlock the keypad

You can lock the keypad so that it cannot be operated accidentally while carrying it around.

NOTE

When the keypad is locked, you can still answer incoming calls and operate the cordless audio conferencing unit as normal. When the call ends, the keypad lock comes on again.

1. Press and hold ⌗.

   ⊶ icon is displayed.

2. To unlock the keypad, press **Unlock**. The display shows **Press # to Unlock Keys**.

3. Press ⌗ within 3 seconds.

3.8   Paging / Find cordless audio conferencing unit

You can alert a cordless audio conferencing unit user that they are wanted or locate a missing cordless audio conferencing unit.

Paging calls cannot be answered by a cordless audio conferencing unit.

1. Press •)) on the underside of the base. All cordless audio conferencing units registered to the base will ring and display **Paging Call**.

2. To stop the ringing, press •)) on the base again or press **Stop** or any button on the cordless audio conferencing unit.

3.9   Voicemail

If you have subscribed to your network's voicemail service (if available), your AC1000 displays **New Voicemail** when you have a new message, if the voicemail number is stored in the phone you can press **Listen** to call the service. Press **Back** and the screen will display ⌂ to indicate the new message.

NOTE

This feature is dependent on your Network Service provider supporting the service. A subscription fee may be payable.

4. Phonebook

You can store up to 50 names and numbers in the phonebook. Names can be up to 14 characters long and numbers up to 24 digits. You can also select different ringer melodies for the phonebook entries.

4.1 Store a name and number

If the AC1000 is connected to a switchboard, you may need to enter a pause in a number. This gives the switchboard time to find an outside line. A pause is normally stored after the switchboard access code (e.g. 9). When storing a number, press and hold ⬚0⬚ until the display shows P. You can then continue storing the phone number.

If you have subscribed to Caller ID Service and wish to display the name of your caller instead of the number, save the full telephone number including the area code to your phonebook.

You can store multiple entries with the same name. However, to prevent unnecessary duplicated entries, you can only store the same number once.

1. Press **Names** to enter the phonebook menu.

2. **Search** is highlighted.

3. Scroll ⬇ to **Add Entry** and press **Select**.

4. Enter a name and press **OK**.

5. Enter a number and press **Save**.

6. Scroll ⬆ or ⬇ to the melody you want and press **Select**. The entry is stored.

7. Press ⬚ to return to standby.

NOTE

Cancel storing an entry by pressing ⬚ at any time during the process.

When a new entry is stored it will automatically copy to the other cordless audio conferencing units registered to the base.

ENTERING NAMES

Use the alphanumeric keypad to enter names in the phonebook.

For instance to enter the name Paul

P   Press ⬚7pqrs⬚ once

A   Press ⬚2abc⬚ once

U   Press ⬚8tuv⬚ twice

L   Press ⬚5jkl⬚ three times

To enter a space, press ⬚0⬚.

WRITING TIPS

Press ⬆ or ⬇ to move between characters/digits.

Press Clear to delete a character, or press and hold Clear to delete all characters.

CHARACTER MAP

Key	Case	Assigned characters and symbols
1	L / U	. , - ? ! ¡ ¿ ' @ : ; / 1
2ABC	L	a b c 2 ä æ å à Ç
	U	A B C 2 Ä Æ Å Ç
3DEF	L	d e f 3 è é
	U	D E F 3 É
4GHI	L	g h i 4 ì
	U	G H I 4
5JKL	L	j k l 5
	U	J K L 5
6MNO	L	m n o 6 ö Θ ò ñ
	U	M N O 6 Ö Θ Ñ
7PQRS	L	p q r s 7 ß
	U	P Q R S 7
8TUV	L	t u v 8 ù ü
	U	T U V 8 Ü
9WXYZ	L	w x y z 9
	U	W X Y Z 9
0	L / U	Space 0
#☆	L / U	Short press to switch between Abc, abc, ABC and 123 mode

L = Lower case
U = Upper case

4.2 View the details or dial an entry

1. In standby, press ⬚. The first entry is highlighted on the display.

2. Scroll ⬆ or ⬇ to the entry you want.

   Or

   To search alphabetically, press the key with the first letter of the name, e.g. if the name begins with N, press 6MNO twice. The display shows the first entry beginning with N. If required, scroll ⬆ or ⬇ to the exact entry.

3. Press ✆ to dial the displayed entry.

   Or

   To see the details, press **Options**.

3. **Show Details** is highlighted. Press **Select**. The name, number and ringtone of the entry are displayed.

4. Press ✆ to dial the displayed entry or press ⬥ to return to standby.

4.3   Search an entry

1. Press **Names** to enter the phonebook menu.

2. **Search** is highlighted. Press **Select**. The first entry is highlighted on
    the display.

3. Enter the first letter of the name to search alphabetically then scroll 🔼 or 🔽 to the exact
    entry.

4. Press 📞 to dial the displayed entry or press 📵 to return to standby.

4.4   Edit a name and number

1. In standby, press 📖. The first entry is highlighted on the display.

2. Enter the first letter of the name to search alphabetically then scroll 🔼 or 🔽 to the exact
    entry. Press **Options**.

3. Scroll 🔽 to **Edit Entry** and press **Select**.

4. Edit the name and press **OK** to confirm. Press **Clear** to delete a character, or press and
    hold **Clear** to delete all characters.

5. Edit the number and press **Save**. Press **Clear** to delete a character, or press and hold
    Clear to delete all characters.

6. Scroll 🔼 or 🔽 to the ringtone you want and press **Select**. The entry
   is stored.

7. Press 📵 to return to standby.

4.5   Assign a ringtone

1. In standby, press 📖. The first entry is highlighted on the display.

2. Enter the first letter of the name to search alphabetically then scroll 🔼 or 🔽 to the exact
    entry. Press **Options**.

3. Scroll 🔽 to **Ringtone** and press **Select**.

4. Scroll 🔼 or 🔽 to the ringtone you want and press **Select**.
    The ringtone is saved.

5. Press 📵 to return to standby.

4.6   Delete an entry

1. In standby, press 📖. The first entry is highlighted on the display.

2. Enter the first letter of the name to search alphabetically then scroll 🔼 or 🔽 to the exact
    entry. Press **Options**.

3. Scroll 🔽 to **Delete Entry** and press **Select**.

4. Display shows **Delete <name>?**. Press **Yes** to confirm.

5. Press 📵 to return to standby.

4.7 Store a fast call number

1. Press **Names** to enter the phonebook menu.

2. **Search** is highlighted. Press **Select**. The first entry is highlighted on the display.

3. Enter the first letter of the name to search alphabetically then scroll ▲ or ▼ to the exact entry, then press **Options**.

4. Scroll ▲ or ▼ to **Fast Call**, press **Select** to confirm.

5. Scroll ▲ or ▼ to **Key X** where the entry will be stored, press **Select**.

6. **Assign** is highlighted press **Select** to confirm.

7. Press ⌀ to return to standby.

4.8 View a fast call number

1. Press **Names** to enter the phonebook menu.

2. **Search** is highlighted. Press **Select**. The first entry is highlighted on the display.

3. Enter the first letter of the name to search alphabetically then scroll ▲ or ▼ to the exact entry, then press **Options**.

4. Scroll ▲ or ▼ to **Fast Call** press **Select**.

5. Scroll ▲ or ▼ to **Key X** where the entry is stored, press **Select**.

6. Scroll ▲ or ▼ to **Show Details**, press **Select** to confirm.

7. Press ⌀ to return to standby.

4.9 Clear a fast call number

1. Press **Names** to enter the phonebook menu.

2. **Search** is highlighted. Press **Select**. The first entry is highlighted on the display.

3. Enter the first letter of the name to search alphabetically then scroll ▲ or ▼ to the exact entry, then press **Options**.

4. Scroll ▲ or ▼ to **Fast Call** press **Select**.

5. Scroll ▲ or ▼ to **Key X** where the entry is stored, press **Select**.

6. Scroll ▲ or ▼ to **Clear Entry**, press **Select** to confirm.

7. Press ⌀ to return to standby.

4.10 Access the phonebook during a call

1. During a call, press **Names**.

2. Press **Options** and scroll ▲ or ▼ to select **Add Entry**, **Show Details**, **Edit Entry** or **Delete Entry**.

4.11 Check the memory status

You can check how much phonebook memory you have on your phone.

1. Press **Names** to enter the phonebook menu.

2. Scroll to **Memory Status** and press **Select.** The display shows the number of used and max. phonebook entries.

3. Press to return to standby.

4.12 Delete all entries

1. Press **Names** to enter the phonebook menu.

2. Scroll to **Delete Phonebook** and press **Select.**

3. Display shows **Delete All Entries ?.** Press **Yes.**

4. Press to return to standby.

5. Calls list

If you have subscribed to Caller ID service, and provided the identity of the caller is not withheld, the number of the caller will be displayed together with the date and time of the call (if provided by the network).

NOTES

If the caller's number is stored in your phonebook along with a name, the name will also be displayed.

If the number is unavailable, **Unavailable** *will be displayed.*

If the caller has withheld their number, **Withheld** *will be displayed.*

Information about incoming calls is dependent on the country and network operator. Some operators may charge a subscription for their Caller ID service.

The Calls list contains details of missed and received call. Details include the date and time of the call. Entries are displayed in chronological order with the most recent call at the top of the list.

When the list is full, and a new call is received, the oldest entry will be deleted automatically.

The received and missed Calls list holds details of up to 50 calls.

If you receive more than one call from the same number, all calls are kept in the Calls list.

5.1   New calls alert

When you have new missed calls (incoming calls that you haven't answered), the display shows **X New call(s)**.

If you press **Back**, the screen returns to standby and the 📵 icon is displayed.

1. Press **View** to enter the calls list.
2. Scroll ▲ or ▼ to the entry you want and press **Options**.
3. Display shows **Show Details**. Press **Select**. The number (or name if stored in the phonebook) is displayed, scroll ▼ to see the date and time of the call.
4. Press ◌ to return to standby.

5.2   Dial a number in the Calls list

1. Press **Menu**, the display shows **Calls Lists**, press **Select**.
2. Scroll ▲ or ▼ to highlight the Calls list (**Missed Calls, Received Calls, Dialled Calls, Voicemail Calls**) you want.
3. Press **Select** to confirm. The most recent number or name if stored in the phonebook is displayed.
4. Scroll ▲ or ▼ to the entry you want.
5. Press 📞 to dial the number.

5.3   View the details of an entry

1. Press **Menu**, the display shows **Calls Lists**, press **Select**.

2. Scroll ▲ or ⌇ to highlight the Calls list (**Missed Calls, Received Calls, Dialled Calls, Voicemail Calls**) you want.

3. Press **Select** to confirm. The most recent number or name if stored in the phonebook is displayed.

4. Scroll ▲ or ⌇ to the entry you want and press **Options**.

5. Display shows **Show Details**. Press **Select**. The number (or name if stored in the phonebook) is displayed, scroll ⌇ to see the date and time of the call.

6. Press ⌀ to return to standby.

5.4   Copy a Calls list number to the phonebook

1. Press **Menu**, the display shows **Calls Lists**, press **Select**.

2. Scroll ▲ or ⌇ to highlight the Calls list (**Missed Calls, Received Calls, Voicemail Calls, Dialled Calls**) you want.

3. Press **Select** to confirm. The most recent number or name if stored in the phonebook is displayed.

4. Scroll ▲ or ⌇ to the entry you want and press **Options**.

5. Scroll ⌇ to **Save Number** and press **Select**.

6. Enter a name and press **OK**.

7. Display shows the number of the call. Edit the number if necessary and press **Save**. Press **Clear** to delete a character, or press and hold **Clear** to delete all characters.

8. Scroll ▲ or ⌇ to the melody you want and press **Select**. The entry is stored.

9. Press ⌀ to return to standby.

5.5   Delete an entry

1. Press **Menu**, the display shows **Calls Lists**, press **Select**.

2. Scroll ▲ or ⌇ to highlight the Calls list (**Missed Calls, Received Calls, Dialled Calls, Voicemail Calls**) you want.

3. Press **Select** to confirm. The most recent number (or name if stored in the phonebook) is displayed.

4. Scroll ▲ or ⌇ to the entry you want and press **Options**.

5. Scroll ⌇ to **Delete Call** and press **Select**. The call is deleted.

6. Press ⌀ to return to standby.

5.6   Delete the entire Calls list

1. Press **Menu**, the display shows **Calls Lists**, press **Select**.

2. Scroll 🔽 to **Delete Calls** and press **Select.**

3. Scroll 🔼 or 🔽 to highlight the Calls list (**Missed Calls, Received Calls, Dialled Calls, Voicemail Calls** or **All Calls**) you want and press **Select.**

4. Press **Yes** to confirm or **No** to cancel.

5. Press 🔌 to return to standby.

6. Date & Time

If you have subscribed to your network's Caller ID service, the base automatically sets the date and time of all cordless audio conferencing units when you receive the first call. You can also manually set the time on the individual cordless audio conferencing units.

NOTE

In either case the year has to be manually set.

6.1   Set the date and time

1. Press **Menu**, scroll to **Date & Time** and press **Select**.

2. Scroll to **Date & Time** and press **Select**.

3. Enter the time (HH:MM) and press **Save**.
    If the current time format setting is 12 hour, scroll or to select **am** or **pm**.

4. Enter the date using the format DD/MM/YYYY e.g. 04/08/2015 for 4 August 2015 and press **Save**.

5. Press to return to standby.

6.2   Time format

1. Press **Menu**, scroll to **Date & Time** and press **Select**.

2. Scroll to **Time Format** and press **Select**.

3. Scroll or to **12 Hour** or **24 Hour** and press **Select**.

4. Press to return to standby.

7. Conferencing unit settings

7.1 External Ringtone

You can set different ringtones for external calls. Select from 15 ringtones.

You will hear a sample ring as you scroll to each ringtone.

1. Press **Menu**, scroll 🖐 to **Settings** and press **Select**.

2. **Set Handset** is highlighted. Press **Select**.

3. **Ringtone** is highlighted. Press **Select**.

4. **Ringing** is highlighted, press **Select**.

5. **External Ringtone** is highlighted. Press **Select**.

6. Scroll 🖐 or 🖐 to the ringtone that you want and press **Select**.

7. Press 🖐 to return to standby.

7.2 Internal Ringtone

You can set different ringtones for internal calls.

Select from 15 ringtones.

You will hear a sample ring as you scroll to each ringtone.

1. Press **Menu**, scroll 🖐 to **Settings** and press **Select**.

2. **Set Handset** is highlighted. Press **Select**.

3. **Ringtone** is highlighted. Press **Select**.

4. **Ringing** is highlighted, press **Select**.

5. Scroll 🖐 to **Internal Ringtone** and press **Select**.

6. Scroll 🖐 or 🖐 to the ringtone that you want and press **Select**.

7. Press 🖐 to return to standby.

7.3 Ringer volume

The cordless audio conferencing unit has 5 ringer volume settings plus Off.

If the volume is set to Off, 🔕 is displayed.

1. Press **Menu**, scroll 🖐 to **Settings** and press **Select**.

2. **Set Handset** is highlighted. Press **Select**.

3. **Ringtone** is highlighted. Press **Select**.

4. **Ringing** is highlighted, press **Select**.

5. Scroll 🖐 to **Ringer Volume** and press **Select**.

6. Scroll 🖐 or 🖐 to adjust the ringer volume level and press **Select**.

7. Press 🖐 to return to standby.

When the phone is ringing, you may press **Silence** to silent the ringer for that call.

7.4   Key beep

When you press a button on the cordless audio conferencing unit, you will hear a beep. You can switch it on or off.

1. Press **Menu**, scroll 🗘 to **Settings** and press **Select**.

2. **Set Handset** is highlighted. Press **Select**.

3. **Ringtone** is highlighted. Press **Select**.

4. Scroll 🗘 to **Handset Tones** and press **Select**.

5. **Keypad Tone** is highlighted. Press **Select**.

6. Scroll ▲ or 🗘 to **Tones Off** or **Tones On** then press **Select**.

7. Press 🕽 to return to standby.

7.5   Confirmation Tone

When you save a setting on the cordless audio conferencing unit, you will hear a beep. You can switch it on or off.

1. Press **Menu**, scroll 🗘 to **Settings** and press **Select**.

2. **Set Handset** is highlighted. Press **Select**.

3. **Ringtone** is highlighted. Press **Select**.

4. Scroll 🗘 to **Handset Tones** and press **Select**.

5. Scroll 🗘 to **Confirmation Tone** and press **Select**.

6. Scroll ▲ or 🗘 to **Tones Off** or **Tones On** then press **Select**.

7. Press 🕽 to return to standby.

7.6   Name

If you are using more than one cordless audio conferencing unit with the AC1000 base, you can give each cordless audio conferencing unit a personalised name to easily distinguish between the cordless audio conferencing units.

A name can be up to 10 characters long.

1. Press **Menu**, scroll 🗘 to **Settings** and press **Select**.

2. **Set Handset** is highlighted. Press **Select**.

3. Scroll 🗘 to **Handset Name** and press **Select**.

4. Press **Clear** to delete a character, or press and hold **Clear** to delete all characters. Enter the name and press **Save**.

5. Press 🕽 to return to standby.

7.7 Display language

The available languages include:

English, Français, Deutsch, Italiano, Español, Nederlands, Türkçe, Ελληνικά and Português.

1. Press **Menu**, scroll to **Settings** and press **Select**.

2. **Set Handset** is highlighted. Press **Select**.

3. Scroll to **Language** and press **Select**.

4. Scroll or to the language you want and press **Select**.

5. Press to return to standby.

7.8 Display contrast

You can set the display contrast on the cordless audio conferencing unit screen. There are 5 levels to choose from.

1. Press **Menu**, scroll to **Settings** and press **Select**.

2. **Set Handset** is highlighted. Press **Select**.

3. Scroll to **Display** and press **Select**.

4. **Contrast** is highlighted. Press **Select**.

5. Scroll or to the level you want and press **Select**.

6. Press to return to standby.

7.9 Screensaver

When the screensaver is set to on, the time and date is displayed.

The screensaver comes on when the screen backlight switches off in standby.

1. Press **Menu**, scroll to **Settings** and press **Select**.

2. **Set Handset** is highlighted. Press **Select**.

3. Scroll to **Display** and press **Select**.

4. Scroll to **Screen Saver** and press **Select**.

5. Scroll or to **On** or **Off** then press **Select**.

6. Press to return to standby.

8. Base settings

8.1 Auto answer

With auto answer switched on, you can answer a call just by lifting the cordless audio conferencing unit off the base. If switched off, you will have to press 📞 to answer a call.

1. Press **Menu**, scroll to **Settings** and press **Select**.
2. Scroll to **Set Base** and press **Select**.
3. **Call Settings** is highlighted. Press **Select**.
4. **Auto Answer** is highlighted. Press **Select**.
5. Scroll ▲ or ▼ to **On** or **Off** then press **Select**.
6. Press 📵 to return to standby.

8.2 Auto end calls

With auto end calls switched on, you can end a call just by replacing the cordless audio conferencing unit on the base. If switched off, you will have to press 📵 to end a call.

1. Press **Menu**, scroll to **Settings** and press **Select**.
2. Scroll to **Set Base** and press **Select**.
3. **Call Settings** is highlighted. Press **Select**.
4. Scroll to **Auto End Calls**. Press **Select**.
5. Scroll ▲ or ▼ to **On** or **Off** then press **Select**.
6. Press 📵 to return to standby.

8.3 Auto Join Calls

If more than one cordless audio conferencing unit is registered to your base a second handset can join the call automatically by just pressing 📞.

1. Press **Menu**, scroll to **Settings** and press **Select**.
2. Scroll to **Set Base** and press **Select**.
3. **Call Settings** is highlighted. Press **Select**.
4. Scroll to **Auto Join Calls**. Press **Select**.
5. Scroll ▲ or ▼ to **On** or **Off** then press **Select**.
6. Press 📵 to return to standby.

8.4 PBX access code

If the AC1000 is connected to a switchboard, you may need to enter a one-digit access code in the dialling sequence to be able to connect to the outside line.

The access code will be displayed at the beginning of a number on the screen. The code can be up to 4 digits long.

The access code will not be used when you dial the number manually (such as when you

are not dialling from the phonebook/call list/redial list). This allows you to make calls to other switchboard extensions.

1. Press **Menu,** scroll to **Settings** and press **Select.**

2. **Set Handset** is highlighted. Press **Select.**

3. Scroll to **PBX Access Code** and press **Select.**

4. Scroll or to **Off, On** or **Set Code** then press **Select.**
   If you select **Set Code,** enter the switchboard access code e.g. 9 then press **Save.**

5. Press to return to standby.

8.5 Recall mode

Recall is useful to access certain network services and PABX / switchboard services.

The default recall mode preset in the AC1000 is suitable for your country network and therefore you should not need to change it.

NOTE

The use of the AC1000 cannot be guaranteed on all PABX.

1. Press **Menu,** scroll to **Settings** and press **Select.**

2. Scroll to **Set Base** and press **Select.**

3. Scroll to **Recall Mode** and press **Select.**

4. Scroll or to **Recall 1** or **Recall 2** and press **Select.**

5. Press to return to standby.

8.6 Dialling mode

The AC1000 is preset to Tone dialling. It is unlikely that you need to change this setting.

1. Press **Menu,** scroll to **Settings** and press **Select.**

2. Scroll to **Set Base** and press **Select.**

3. Scroll to **Dialling Mode** and press **Select.**

4. Scroll or to **Pulse** or **Tone** and press **Select.**

5. Press to return to standby.

8.7 Change the System PIN

The System PIN is required when changing certain settings and for registration / de-registration. The default setting is 0000. You can change this to your own preferred number (up to 8 digits).

When you enter a PIN, the digits are shown as ********.

1. Press **Menu**, scroll to **Settings** and press **Select**.

2. Scroll to **Set Base** and press **Select**.

3. Scroll to **System PIN** and press **Select**.

4. Enter the old PIN (Default setting = 0000) and press **OK**.

5. Enter the new PIN and press **OK**.

6. Re-enter the new PIN and press **OK**.

7. Press to return to standby.

NOTE

It is advisable to make a note of your new PIN code and keep it somewhere safe.

8.8 Restore default settings

You can restore the AC1000 to its default (original) settings. Resetting the AC1000 will not affect the phonebook or Calls list, and all cordless audio conferencing units registered to the base will be retained. Only the cordless audio conferencing unit and base settings will be reset.

1. Press **Menu**, scroll to **Settings** and press **Select**.

2. Scroll to **Set Base** and press **Select**.

3. Scroll to **Master Reset** and press **Select**.

4. Select **Yes** to confirm or **No** to cancel.

5. The display will show **Reset Complete** and the unit will restart automatically.

8.9 Registration

Up to 5 cordless audio conferencing units can be registered to one base station. Additional cordless audio conferencing units must be registered to the base before you can use them.

- The instructions described below apply specifically to the AC1000 cordless audio conferencing unit. If you wish to register another manufacturer's cordless audio conferencing unit, the instructions may vary. In this case, please refer to the instruction manual of the additional cordless audio conferencing unit.
- The System PIN is required to register or deregister cordless audio conferencing units. The default PIN is 0000.

8.9.1 Registering an additional cordless audio conferencing unit

NOTE

The battery must be fully charged before you start to register. Hold your cordless audio conferencing unit close to the base during the registration process. Handsets that were supplied with your AC1000 base are already preregistered.

On the underside of the base:

1. Press and hold ●)) on the underside of the base for 5 seconds. The base will remain in registration mode for 90 seconds.

On the cordless audio conferencing unit:

1. Press **Menu**, scroll 🎙 to **Settings** and press **Select**.
2. Scroll 🎙 to **Set Base** and press **Select**.
3. Scroll 🎙 to **Registration** and press **Select**.
4. **Register Handset** is highlighted. Press **Select**.
5. Enter the system PIN and press **OK**.
6. When registration is successful the display shows **Handset Registered** and you hear a confirmation beep (if your confirmation tone is set to on).

NOTE

If registration is not successful the first time, please repeat the process again in case the base registration period ran out of time. If the base is not found after a few seconds, the cordless audio conferencing unit returns to standby. Try registering again. If there are already 5 cordless audio conferencing units registered to the base, registration will fail. You must de-register a cordless audio conferencing unit before you can register a new one.

8.9.2 De-register a cordless audio conferencing unit

Use one cordless audio conferencing unit to de-register another. You cannot de-register the cordless audio conferencing unit that you are using.

1. Press **Menu**, scroll 🎙 to **Settings** and press **Select**.
2. Scroll 🎙 to **Set Base** and press **Select**.
3. Scroll 🎙 to **Registration** and press **Select**.
4. Scroll 🎙 to **Deregister HS** and press **Select**.
5. Scroll 🔺 or 🎙 to the cordless audio conferencing unit you want to de-register and press **Select**.
6. Enter the system PIN, then press **OK** to delete the unit you want to de-register.
7. Press ⭠ to return to standby.

8.10 Default settings

Handset Name	Handset
Auto answer	Off
Auto end call	Off
Auto join call	Off
Ringer melody	(EXT) Melody 1
Ringer melody	(INT) Melody 3
Ringer volume	3
Speaker volume	2
Phonebook	Unchanged
Call list	Unchanged
Redial list	Unchanged
Master PIN	0000
Clock	00:00
Recall Mode	Recall 2 (600ms)
Dial mode	Tone

9. Help

No dial tone
- Use only the telephone line cord supplied.
- Check that the telephone line cord is connected properly.
- Check that the mains power is connected properly and switched on.

No display
- Check that the batteries are inserted correctly and fully charged. Use only approved rechargeable batteries supplied.
- Check that the cordless audio conferencing unit is switched on. Press and hold 📞.
- Reset the base by removing the batteries and disconnecting the mains power. Wait for around 15 seconds before connecting it again. Allow up to one minute for the cordless audio conferencing unit and base to synchronize.

▥ icon flashes
- Handset is out of range. Move closer to the base.
- Make sure that the cordless audio conferencing unit is registered to the base.
- Check that the mains power is connected properly and switched on.

Keypad does not seem to work
- Check that the keypad lock is not on.

▭ icon is not scrolling during charge
- Adjust the cordless audio conferencing unit slightly on the base.
- Clean the charging contacts with a cloth moistened with alcohol.
- Check that the mains power is connected properly and switched on.
- The battery is full. When the cordless audio conferencing unit is fully charged, 🔋 icon will appear steady on the display.

No Caller ID
- Check your subscription with your network operator.
- The caller may have withheld their number.
- The record cannot be found in your phonebook. Check that you have the correct name / number stored in your phonebook, with the full area code.

I have forgotten my PIN!
- Remove one battery, press and hold the star button on the cordless audio conferencing unit and replace the battery. The display shows **Master Reset**, press **OK**. The cordless audio conferencing unit will automatically reset and the PIN will default back to 0000.

Cannot register a audio conferenceing unit to the base
- You can register up to a maximum of 5 cordless audio conferencing units to a AC1000 base. You must de-register a cordless audio conferencing unit in order to register a new one.
- Check that you have entered the correct PIN code (default = 0000).

- Check that you are at least one metre away from other electrical equipment to avoid interference when registering.

AC1000 does not ring

- The cordless audio conferencing unit ringer volume may be set to Off.

Noise interference on my conferencing unit or on other electrical equipment nearby

- Place your AC1000 at least one metre away from electrical appliances or any metal obstructions to avoid any risk of interference.

10. General information

Important safety instructions

Follow these safety precautions when using your phone to reduce the risk of fire, electric shock, and injury to persons or property:

- Keep all slits and openings of the phone unblocked. Do not set the phone on a heating register or over a radiator. Ensure that proper ventilation is provided at the installation site.
- Do not use while wet or while standing in water.
- Do not use this product near water (for example, near a bath tub, kitchen sink, or swimming pool).
- Do not allow anything to rest on the power cord. Place the power cord so that it will not be walked on.
- Never insert objects of any kind into the product vents as that may result in fire or electric shock.
- Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.
- Do not disassemble this product. If service or repair work is required, contact the customer service helpline found in this user's Guide.
- Do not overload wall outlets and extension cords.
- Avoid using during an electrical storm. Use a surge protector to protect the equipment.
- Do not use this phone to report a gas leak, especially if you are in the vicinity of the gas line.

IMPORTANT

To reduce the risk of fire, use only the supplied power adaptor.

Unplug this audio conferenecing unit immediately from an outlet if:

- The power cord or plug is damaged or frayed.
- Liquid has been spilled on the product.
- The product has been exposed to rain or water. Do not retrieve the cordless audio conferencing unit or base until after you have unplugged the power and phone from the wall. Then retrieve the unit by the unplugged cords.
- The product has been dropped or the cabinet has been damaged.
- The product exhibits a distinct change in performance.

Installation Guidelines

- Read and understand all instructions and save them for future reference.
- Follow all warnings and instructions marked on the product.
- Do not install this product near a bath tub, sink, or shower.
- Operate this phone using only the power source that is indicated on the marking label. If you are unsure of the power supply to your home, consult with your dealer or local power company.
- Do not place this product on an unstable cart, stand, or table. This product may fall, causing serious damage to the product.
- Adjust only those controls that are covered by the operating instructions. Improper adjustment of other controls may result in damage and will often require extensive work to restore the product to normal operation.
- Clean this product with a soft, damp cloth. Do not use chemicals or cleaning agents to clean this phone.
- Use only the power supply that came with this unit. Using other power supplies may damage the unit.
- Because this phone operates on electricity, you should have at least one phone in your home that could operate without electricity in the case the power in your home goes out.
- To avoid interference to nearby appliances, do not place the base of the phone on or near a TV, microwave oven, or VCR.

Battery Safety Instructions

- Do not burn, disassemble, mutilate, or puncture the battery. The battery contains toxic materials that could be released, resulting in injury.

IMPORTANT

There is a risk of explosion if you replace the battery with an incorrect battery type. Use only the batteries that came with your phone or an authorized replacement recommended by the manufacturer.

- Keep batteries out of the reach of children.
- Remove batteries if storing over 30 days.
- Do not dispose of batteries in fire, which could result in explosion.
- The rechargeable batteries that power this product must be disposed of properly and may need to be recycled. Refer to your battery's label for battery type. Contact your local recycling center for proper disposal methods.

SAVE THESE INSTRUCTIONS

Cleaning

- Clean the cordless audio conferencing unit and base (or charger) with a damp (not wet) cloth, or an anti-static wipe.
- Never use household polish as this will damage the product. Never use a dry cloth as this may cause static shock.

Environmental

- Do not expose to direct sunlight.

- The cordless audio conferencing unit may become warm when the batteries are being charged or during prolonged periods of use. This is normal. However, we recommend that to avoid damage, do not place the product on antique / veneered wood.
- Do not place your product on carpets or other surfaces which generate fibres, or place it in locations preventing the free flow of air over its surfaces.
- Do not submerge any part of your product in water and do not use it in damp or humid conditions, such as bathrooms.
- Do not expose your product to fire, explosives or other hazardous conditions.
- There is a slight chance that your phone could be damaged by an electrical storm. We recommend that you unplug the power and telephone line cord during an electrical storm.

Product disposal instructions

Product disposal instructions for residential users
When you have no further use for it, please remove any batteries and dispose of them and the product according to your local authority's recycling processes. For more information, please contact your local authority or the retailer where the product was purchased.

Product disposal instructions for business users
Business users should contact their suppliers and check the terms and conditions of the purchase contract and ensure that this product is not mixed with other commercial waste for disposal.

Consumer Products and Accessories Warranty

Thank you for purchasing this Motorola branded product manufactured under license by Suncorp Technologies Limited, 2/F, Shui On Centre, 6-8 Harbour Road, Hong Kong. ("SUNCORP")

What Does this Warranty Cover?
Subject to the exclusions contained below, SUNCORP warrants that this Motorola branded product ("Product") or certified accessory ("Accessory") sold for use with this product that it manufactured to be free from defects in materials and workmanship under normal consumer usage for the period outlined below. This Limited Warranty is your exclusive warranty and is not transferable.

Who is covered?
This warranty extends only to the first consumer purchaser, and is not transferable.

What will SUNCORP do?
SUNCORP or its authorized distributor at its option and within a commercially reasonable time, will at no charge repair or replace any Products or Accessories that do not conform to this limited warranty. We may use functionally equivalent reconditioned / refurbished / pre-owned or new Products, Accessories or parts.

What Other Limitations Are There?

ANY IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY, OTHERWISE THE REPAIR OR REPLACEMENT PROVIDED UNDER THIS EXPRESS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER, AND IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OF IMPLIED. IN NO EVENT SHALL MOTOROLA OR SUNCORP BE LIABLE, WHETHER IN CONTRACT OR TORT (INCLUDING NEGLIGENCE) FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT OR ACCESSORY, OR FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, OR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCTS OR ACCESSORIES TO THE FULL EXTENT THESE DAMAGES MAY BE DISCLAIMED BY LAW.

Some jurisdictions do not allow the limitation or exclusion of incidental or consequential damages, or limitation on the length of an implied warranty, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from one jurisdiction to another.

Products Covered	Length of Coverage
Consumer Products	**One (1) year** from the date of the products original purchase by the first consumer purchaser of the product.
Consumer Accessories (battery, power supply(s) and line cords)	**Ninety (90) days** from the date of the accessories original purchase by the first consumer purchaser of the product.
Consumer Products and Accessories that are Repaired or Replaced	**The balance of the original warranty or for ninety (90) days** from the date returned to the consumer, whichever is longer.

Exclusions

Normal Wear and Tear. Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.

Batteries. Only batteries whose fully charged capacity falls below 80% of their rated capacity and batteries that leak are covered by this limited warranty.

Abuse & Misuse. Defects or damage that result from: (a) improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse; (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food; (c) use of the Products or Accessories for commercial purposes or subjecting the Product or Accessory to abnormal usage or conditions; or (d) other acts which are not the fault of Motorola or SUNCORP are excluded from coverage.

Use of Non-Motorola branded Products and Accessories. Defects or damage that result from the use of Non-Motorola branded or certified Products or Accessories or other peripheral equipment are excluded from coverage.

Unauthorized Service or Modification. Defects or damages resulting from service, testing, adjustment, installation, maintenance, alteration, or modification in any way by someone other than Motorola, SUNCORP or its authorized service centers, are excluded from coverage.

Altered Products. Products or Accessories with (a) serial numbers or date tags that have been removed, altered or obliterated; (b) broken seals or that show evidence of tampering; (c) mismatched board serial numbers; or (d) nonconforming or non-Motorola branded housings, or parts, are excluded from coverage.

Communication Services. Defects, damages, or the failure of Products or Accessories due to any communication service or signal you may subscribe to or use with the Products or Accessories is excluded from coverage.

How to Obtain Warranty Service or Other Information?
To obtain service or information, please call: (65) 68412668.
Email: support@alcom.com.sg

You will receive instructions on how to ship the Products or Accessories at your expense and risk, to a SUNCORP Authorized Repair Center.

To obtain service, you must include: (a) the Product or Accessory; (b) the original proof of purchase (receipt) which includes the date, place and seller of the Product; (c) if a warranty card was included in your box, a completed warranty card showing the serial number of the Product; (d) a written description of the problem; and, most importantly; (e) your address and telephone number.

Technical Information
How many telephones can I have?
All items of telephone equipment have a Ringer Equivalence Number (REN), which is used to calculate the number of items which may be connected to any one telephone line. Your AC1000 has a REN of 1. A total REN of 4 is allowed. If the total REN of 4 is exceeded, the telephones may not ring. With different telephone types, there is no guarantee of ringing, even when the REN is less than 4.
Any additional cordless audio conferencing units and chargers that you register have a REN of 0.

Connecting to a switchboard
This product is intended for use within Singapore for connection to the public telephone network.

Recall
You may need to use the recall function if you are connected to a switch. Contact your PABX supplier for further information.

<This page has been intentionally left blank>

Suncorp

CE

Declaration of Conformity (DoC)

Suncorp declares that the following products:

Brandname:	Motorola
Type:	AC1000
Descriptions:	DECT phone without telephone answering machine (AC1000).

to which this declaration related is in conformity with the essential requirements of the following directives of the Council of the European Communities:

- R&TTE Directive (1999/5/EC)
- Ecodesign Directive (2009/125/EC)

The products are compliant with the following standards:

Safety:	EN60950-1:2006+A11:2009+A1:2010+A12:2011+A2:2013
EMC:	EN301489-1 v1.9.2 and EN301489-6 v1.3.1
RF Spectrum :	EN301406 v2.1.1
Ecodesign :	EC No 278/2009, 6 April 2009

For and on behalf of Suncorp Technologies Limited,

Signature:	
Printed name & Position:	CW Cheung – Chief Technical Officer
Date:	November 24, 2014
Place:	2/F, Shui On Centre, 6-8 Harbour Road, Hong Kong

Version 3 (SG)

CE ♻