

USER GUIDE

UK

# CORDLESS TELEPHONE

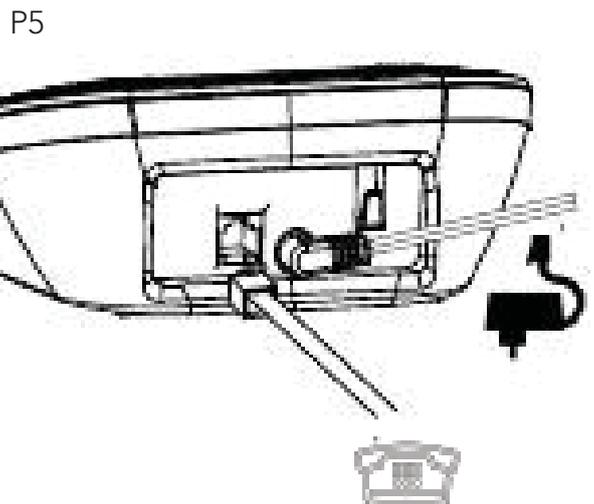
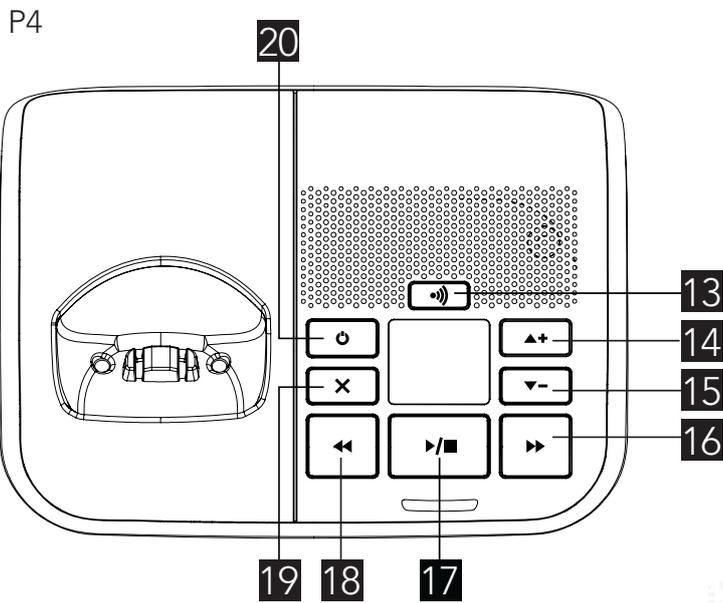
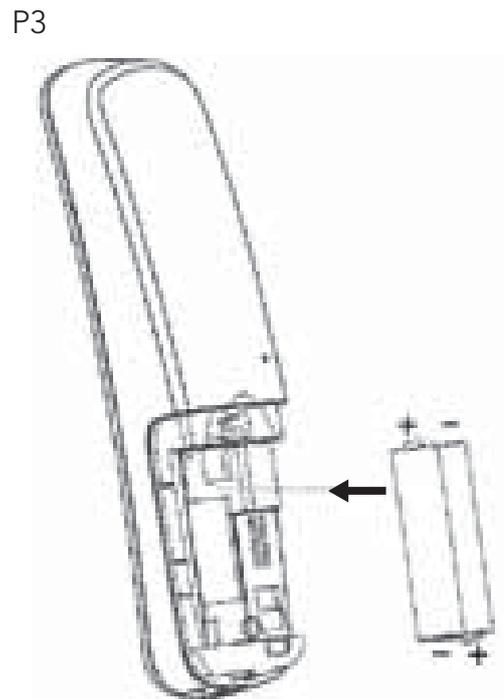
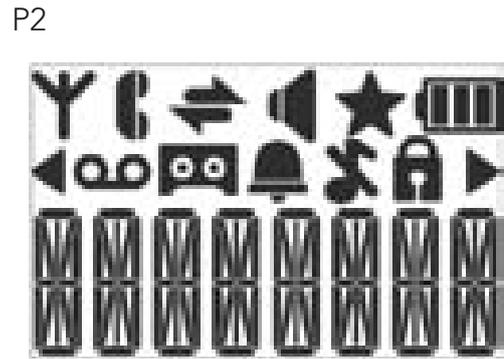
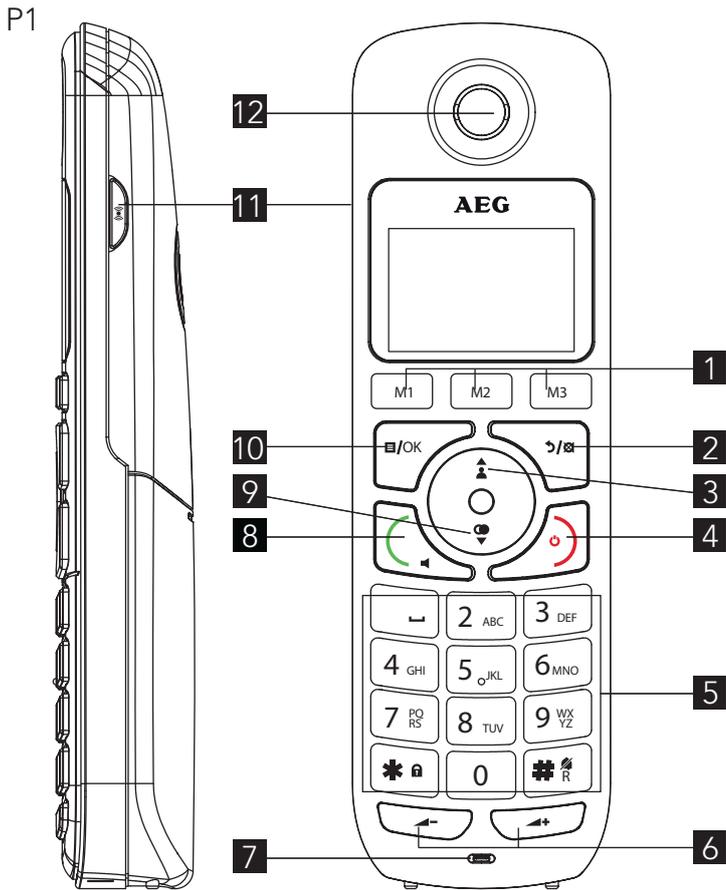
Voxtel S100/105



**AEG**

perfekt in form und funktion

V1



## 1 BECAUSE WE CARE

Thank you for purchasing this product. This product has been designed and assembled with utmost care for you and the environment. This is why we supply this product with a quick installation guide to reduce the number of paper (pages) and therefor save trees to be cut for making this paper.

A full and detailed user guide with all the features described can be found on our website [www.aegtelephones.eu](http://www.aegtelephones.eu) . Please download the full user guide in case you want to make use of all the advanced features of your product. To save the environment we ask you not to print this full user guide. Thank you for supporting us to protect our environment.

## 2 IMPORTANT SAFETY INSTRUCTIONS

When using your telephone, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following:

1. Read and understand all the instructions.
2. Follow all warnings and instructions marked on the product.
3. Unplug the power adapter from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.
4. Keep your phone away from hot, humid conditions or strong sunlight and don't let it get wet or use this product near water (for example, near a bath tub , kitchen sink, swimming pool).
5. Do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock.
6. Unplug this product from the wall outlet under the following conditions:
  - When the power supply cord or plug is damaged.
  - If the product does not operate normally by following the operating instructions.
  - If the product has been dropped and the cabinet has been damaged.
  - If the product exhibits a distinct change in performance.
7. NEVER use your phone outdoors during a thunderstorm-unplug the base from the telephone line and the mains socket when there are storms in your area. Damage caused by lightning is not covered by the guarantee.
8. Do not use the telephone to report a gas leak in the vicinity of the leak.

9. Use only the supplied NiMH (Nickel Metal Hydride) batteries! The operation periods for the handsets are only applicable with the default battery capacities.
10. The use of other battery types or non-rechargeable batteries/primary cells can be dangerous. These may cause interference and/or damage to the unit or surroundings. The manufacturer will not be held liable for damage arising from such non-compliance.
11. Do not use third party charging bays. Damage may be caused to the batteries.
12. Please ensure the batteries are inserted in the correct polarity.
13. Dispose of batteries safely. Do not immerse them in water, burn them, or put them where they could get punctured.

### 3 Intended use

This telephone is intended to be connected to a public analogue telephone network or to an analogue extension of a compatible PBX system.

## 4 UNPACKING YOUR PHONE

In the box you will find:

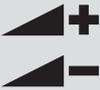
- 1 Handset
- 1 Base station
- 1 Mains power adapter
- 1 Telephone line cord
- 2 Rechargeable batteries
- 1 User guide

Keep the packing materials in a safe place in case you later need to transport the device.

## 5 GETTING TO KNOW YOUR PHONE

### 5.1 Handset overview (see P1)

#		Meaning
1	M1 M2 M3	<b>M1/M2/M3 - Direct memory keys</b> <ul style="list-style-type: none"> <li>• In idle mode: press and hold to dial the stored number</li> </ul>
2		<b>Clear</b> <ul style="list-style-type: none"> <li>• In main menu mode: press to go back to idle screen</li> <li>• In sub-menu mode: press to go back to previous level</li> <li>• In sub-menu mode: press and hold to go back to idle screen</li> <li>• In editing / predialling mode: press to clear a character/digit</li> <li>• In editing / predialling mode: press and hold to delete all the characters / digits</li> <li>• During a call: press to mute / unmute the microphone</li> <li>• In idle mode: press to make internal call</li> </ul>
3		<b>Up / call log</b> <ul style="list-style-type: none"> <li>• In idle mode: press to access the call log</li> <li>• In menu mode: press to scroll up the menu items</li> <li>• In contacts list / redial list / call log: press to scroll up the list</li> </ul>
4		<b>Onhook / Off</b> <ul style="list-style-type: none"> <li>• During a call: press to end a call and go back to idle screen</li> <li>• In menu / editing mode: press to go back to previous menu</li> <li>• In menu / editing mode: press and hold to go back to idle screen</li> <li>• In idle mode: press and hold to power off the handset</li> <li>• In idle mode (when the handset is powered off): press and hold to power on the handset</li> </ul>

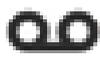
5		<p><b>Alphanumeric keypad</b></p> <ul style="list-style-type: none"> <li>• Press to insert a digit / character / * / #</li> <li>• 1-9 keys in idle mode: Press and hold to dial out pre-stored fast-key memories</li> <li>• * key in idle mode: press and hold to enable or disable the keypad lock.</li> <li>• # key during a call: press and hold to insert a Flash(R).</li> <li>• # key in idle mode: press and hold to turn on / off the handset ringer.</li> <li>• 0 key in idle / predialing / number editing mode: Press and hold to insert a pause.</li> <li>• # key in call log mode: press to review caller's number if applicable</li> </ul>
6		<p><b>Volume up / down</b></p> <ul style="list-style-type: none"> <li>• During a call: press to increase or decrease the earpiece volume.</li> </ul>
7		<p><b>Microphone</b></p>
8		<p><b>Off hook / handsfree</b></p> <ul style="list-style-type: none"> <li>• In idle / predialling mode: press to make a call. Press again to turn on the speakerphone.</li> <li>• In redial list / call log / contacts list: press to make a call to the selected entry in the list. Press again to turn on the speakerphone.</li> <li>• During ringing: press to answer a call. Press again to answer with speakerphone.</li> </ul>
9		<p><b>Down / redial list</b></p> <ul style="list-style-type: none"> <li>• In idle mode: press to access the redial list.</li> <li>• In menu mode: press to scroll down the menu items.</li> <li>• In contacts list / redial list / call log: press to scroll down the list.</li> </ul>
10		<p><b>Menu / OK</b></p> <ul style="list-style-type: none"> <li>• In idle mode: press to access the main menu.</li> <li>• In sub-menu mode: press to confirm the selection.</li> <li>• During a call: press to access intercom/ contacts list / redial list/ call log.</li> </ul>

11		<b>Amplify</b> • During a call: press to turn on or off the audio boost.
12		<b>Earpiece</b>

## 5.2 Display icons and symbols (see P2)

The LCD display gives you information on the current status of the telephone.

	Meaning
	Steady on when the handset is within range of the base. Flashes when the handset is in marginal range of the base. Off when out of range of the base or cannot communicate with the base.
	Steady on when a call is in progress. Flashes when there is an incoming call.
	On when the speakerphone is turned on.
	Steady on when an intercom call is in progress. Flashes during intercom ringing.
	Steady on when the telephone answering machine (TAM) is turned on. Flashes when new TAM messages are received.
	On when a new TAM message is playing or a new call is viewed in the call log.
	On when the handset ringer is switched off.
	Steady on when an alarm is set. Flashes when the alarm time has been reached.
	On when the keypad is locked.

	On when you have a new Voice Mail message. (This is a caller display service from the network)
	Indicates when there are more characters or numbers in front of those being displayed.
	Indicates when there are more characters or numbers after those being displayed.
	Full battery power level.
	2/3 battery power level.
	1/3 battery power level.
	Flashes when low battery power level is detected, needs charging.
	Cycle when, battery is charging.

### 5.3 Base station overview (see P4)

#		Meaning
13		<b>Find</b> Press the find button on the base station to find your registered handset(s). Press and hold to start registration process.
14		<b>Volume up</b> Increase speaker volume during message playback.
15		<b>Volume down</b> Decrease speaker volume during message playback.
16		<b>Skip forward</b> Press to skip the current message and play the next message.

17		<b>Play / stop</b> Press to play the message. Press again to stop the message playback.
18		<b>Skip backward</b> Press to repeat playing the current message from the beginning. Press twice to skip backward to the previous message.
19		<b>Delete</b> Press once to delete the message during playback. Press and hold to delete all the messages. Note: New voice messages will not be deleted.
20		<b>TAM on/off</b> Press to turn on the answering machine. Press again to turn off the answering machine.

#### 5.4 Base two digit-LED display information

0F-> --	Displayed when the answering machine is turned off.
0n-> XX	Displayed when the answering machine is turned on where XX is number of messages in TAM memory.
00	Steady on: no voice messages in the TAM.
XX	Flashing: there are XX new messages recorded where XX is from 01 to 59.
ZZ	Steady on: there are ZZ old messages in the TAM memory and no new messages.
XX/FF	Flashing XX alternately with FF: there are XX new voice messages recorded and the TAM memory is full.
FF	Flashing FF: the TAM memory is full and there are no new messages.
-- /XX	Flashing XX alternately with --: the time / date is not set and there are XX new messages recorded.
--	Flashing --: the time / date is not set and there are no new messages recorded.

<b>XX</b>	XX steady on: playing the current XX old recorded message. XX flashing: playing the current XX new recorded incoming message.
<b>A1/A2</b>	Steady on: playing the current outgoing message (OGM) where A1 is the answer & record OGM and A2 is the answer only OGM.
<b>XX/An</b>	Flashing XX alternately with An: currently recording the new XX incoming message.
<b>rA</b>	Flashing: remote access is in progress from a handset or via the external line.
<b>LX</b>	Steady on: indicates the current volume level where X is from 1 to 8.

## 5.5 Menu structure

- In idle mode, press menu key  to go to "CONTACTS", the first option in the menu list.
- Refer to the following for the menu structure.
- Press up key  or down key  to go to other options in the menu list.
- Press **OK** to enter a sub-menu or function.
- Press cancel key  to go back to the previous level.

## 5.6 Text and digit entry table

The following tables show you where each letter and punctuation character can be found, by using repeated presses of the alphanumeric keypad.

This will be helpful when storing a name in the contacts and renaming your handset.

In editing mode, a cursor is displayed to indicate the current text entry position. It is positioned at the right of the last character entered.

### Writing tips:

- Once a character is selected, the cursor will move to the next position after a short pause.
- You can move the cursor within the text with the / keys to amend the text entry.

- Press  to delete the last character.
- Press and hold  to delete the entire text string.

Key	1st press	2nd press	3rd press	4th press	5th press	6th press
1	Space	-	1			
2	A	B	C	2		
3	D	E	F	3		
4	G	H	I	4		
5	J	K	L	5		
6	M	N	O	6		
7	P	Q	R	S	7	
8	T	U	V	8		
9	W	X	Y	Z	9	
0	0					
*	*	?	/	(	)	
#	#	'	,	-	.	&

## 6 INSTALLING YOUR PHONE

### 6.1 Connecting the base station (see P5)

- Plug the power adapter and line cord into the base station.
- Plug the power adapter into a 210 - 230 V ac, 50/60 Hz mains socket and the other end of the line cord into your telephone line socket.

#### Warning:

- Always use the line cord provided in the box. Other line cords may not be compatible and may not work.
- Only use the power adapter supplied.
- The base unit needs mains power for normal operation, not just for charging the handset batteries.

## 6.2 Installing and charging the batteries (see P3)

- Slide open the battery compartment cover.
- Place the 2 batteries with the correct polarity, as shown.
- Slide the battery compartment cover back.
- Put the handset on the base and charge for 15 hours before first time use. The handset beeps when charging starts.

### Warning:

Only use AAA size NiMH rechargeable batteries.

## 7 USING YOUR PHONE

### 7.1 Make a call

#### 7.1.1 Preparatory dialling

- Enter the phone number and press  to dial the number, press it again to turn on the speakerphone.
  - >When entering the number, if you make a mistake, press  to delete digits.

#### 7.1.2 Direct dialling

- Press  to connect to the line and then enter the phone number.
- Press  again to turn on the speakerphone.

#### 7.1.3 Call from the contacts list

- Press  to access the contacts list and press  to select the desired contacts entry.
- Press  to dial out the selected entry. Press it again to turn on the speakerphone.

#### 7.1.4 Call from the call log

- Press  to access the call log and press  to select the desired call log entry.
- Press  to dial out the selected call log entry. Press it again to turn on the speakerphone.
- Alternatively, press  and  to access the call log from the main menu.

### 7.1.5 Call from the redial list

- Press  to access the redial list and press  to select the desired redial number.
- Press  to dial out the selected redial number. Press it again to turn on the speakerphone.

### 7.1.6 Call timer

Your handset automatically times the duration of every call.

The call timer is displayed as soon as you answer a call or 15 seconds after dialling and remains on the screen for 5 seconds after the end of the call. It is shown in hours, minutes and seconds format (HH:MM:SS).

## 7.2 Make a call from direct memory keys (M1-M3)

A direct memory key, M1, M2 or M3 must be programmed with a number before it can be used. Please see "10.3.11 Set the direct memory keys" for details.

- In idle, press and hold **M1**, **M2** or **M3** to dial the number pre-stored into the respective key.

### OR

- Press  and then press and hold **M1**, **M2** or **M3** to dial the number pre-stored into the respective key.  
> If no number is stored, you will hear a double beeps tone.

## 7.3 Answer a call

If the handset is not on the base or a charging cradle:

- When the phone rings, press  to answer a call, press it again to turn on the speakerphone.

### Note:

If the handset is on the base or charging cradle and if "AUTO ANS" is set to on: when the phone rings, pick up the handset to answer the call automatically, without having to press any button.

## 7.4 Audio boost feature

The audio boost feature allows you to amplify the handset volume.

- To turn on the audio boost feature, press  at any time during a call.  
> The handset top indicator turns on.
- When the audio boost feature is activated, press  to increase or decrease the handset volume within the specific frequency range set in equalizer.

- To turn off the audio boost feature and return the handset volume back to normal, press  again and the handset top indicator light turns off.
  - > The audio boost feature will be turned off automatically when the call is ended.

### 7.5 End a call

- During a call press  to end the call.

#### OR

- Put the handset on the base station or charger to end the call.

### 7.6 Adjust earpiece and handsfree volume

There are 5 levels ("VOLUME 1" to "VOLUME 5") to choose from for each of the earpiece and handsfree volumes.

During a call:

- Press / to select volume 1-5.
  - > The current setting is shown.
  - > When you end the call, the setting will remain at the last selected level.

### 7.7 Mute a call

You can talk to someone nearby without letting the caller hear you during a call.

During a call:

- Press  to mute the microphone and "MUTED" will display on the screen.
  - > Your caller cannot hear you.
- Press  again to unmute the microphone.

### 7.8 To turn the handset ringer off

- In idle mode, press and hold # to turn off the handset ringer.
  - > The ringer off  icon will be displayed.
- When the ringer is off, press and hold the # key to turn on the handset ringer.
  - > The ringer off icon  will turn off.

### 7.9 Turn on the keypad lock

- In idle mode, press and hold \* to turn on the keypad lock.
  - > The keypad lock icon  will be displayed.

#### Note:

You can still use  to answer a call when the handset is ringing.

- In keypad lock mode, press and hold \* to turn off the keypad lock.  
> The keypad lock icon  will turn off.

## 7.10 Redial the last number

You can redial any of the 5 last numbers called. If you have stored a name in the contacts list to go with the number, the name will be displayed instead.

The most recent last number will display at the top of the redial list.

### 7.10.1 Redial a number from the redial list

- In idle mode, press  to access the redial list.

#### Note:

If the redial list entry shows a name, press # to view the number of this entry.

- Press  to browse the redial list.
- Press  to dial to the selected redial number.

#### Note:

If there are no numbers in the redial list, the display shows "EMPTY".

### 7.10.2 Store a redial number into your contacts list

- Follow steps 1 and 2 in section "7.10.1 Redial a number from the redial list".
- Press  and  to select "STORE".
- Press  and then enter the name you want to use in your contacts list.
- Press  and then modify the number if necessary.
- Press  to show "RING 1".
- Press  to browse the ring tone list. The respective ring tone will be played when browsing the ring tone list. (Note: the selected ring tone will only be played if you subscribe to caller display and the incoming number matches the stored number.)
- Press  to confirm the selected ring tone and to save the entry.

### 7.10.3 Delete a redial number

- Follow steps 1 and 2 in section "7.10.1 Redial a number from the redial list".
- Press  and  to select "DELETE".
- Press  to confirm and the entry will be deleted.

#### 7.10.4 Delete all redial list entries

- Follow steps 1 and 2 in section "7.10.1 Redial a number from the redial list".
- Press  and  to select "DEL ALL".
- Press  to display "CONFIRM?".
- Press  again to confirm.
  - > All entries will be deleted and the display will show "EMPTY".

#### 7.11 Find the handset

You can locate the handset by pressing the find key  on the base station. All the handsets registered to the base will produce the paging tone and show "PAGING" on the screen.

You can stop the paging by pressing  or  or  on any handset or  on the base again.

#### Note:

If there is an incoming call during paging, the phone will ring with the incoming call instead of paging.

#### 7.12 Make an internal call

make internal calls, transfer external calls from one handset to another handset and make conference calls.

If the called handset is not answered within 60 seconds, the called handset will stop ringing and the calling handset will return to standby mode.

#### Note:

If only one handset is registered to the base station, when  is pressed, it will display "FAILED".

##### 7.12.1 Intercom another handset

- In idle mode, press  and all the other registered handset numbers will display, along with a "9".
- Enter the number of the handset that you want to call, or enter **9** to call all handsets.
- The called handset rings. Press  on the called handset to establish the internal call.

#### Note:

If only two handsets are registered to the base station, pressing  will call the other handset immediately.

**Note:**

If there is an external call while you are on an intercom call, you'll hear warning beeps, and will have to end the intercom call before you can answer the external call.

**7.12.2 Call all handsets**

- In idle mode, press / and the registered handset numbers will display.
- Press **9** to ring to all registered handsets.

**7.12.3 Transfer an external call to another handset**

During an external call:

- Press  and  to select "INTERCOM".
- Press **OK** to show all the other registered handset numbers, plus "9".
- Enter the number for the handset you want to transfer the call to.
  - > The external call is put on hold automatically and the called handset rings.
- Press  on the called handset to establish an internal call.
- Press  on the calling handset or put the calling handset on the charging cradle to end the current call with the external party.
- The external call is transferred to the called handset.

**Note:**

If the other handset has not answered the intercom call, you can stop the intercom and return to the external call by pressing  at any time.

> If the other handset does not answer the intercom call within 30 seconds, the intercom will stop and you will return to the external call automatically.

**7.12.4 Make a 3-way conference call**

The conference call feature allows one external call to be shared with two handsets (in intercom). The three parties can share the conversation and no additional network subscription is required.

During an external call:

- Follow steps 1 to 4 in section "7.12.3 Transfer an external call to another handset".

- Press and hold the \* key on the calling handset to establish the conference call.

Either handset can exit the conference by pressing , leaving the other handset still connected to the external call.

## 8 PRIVATE PHONEBOOK

Each handset can store up to 20 private phonebook entries with names and numbers. Each phonebook entry can have a maximum of 20 digits for the phone number and 8 characters for the name. You can also select different ringtones for your phonebook entries. (Note: the different ringtones only play if you subscribe to caller display and the incoming number matches the stored number.)

Phonebook entries are stored alphabetically by name.

### 8.1 Add a new contacts entry

- From idle model, press  to show "CONTACTS" and then press OK to enter the contacts list.
- Press OK to show "ADD".
- Press OK and then enter the name.
- Press OK and then enter the number.
- Press OK and / to select the desired ringtone for your contacts entry.
- Press OK to store the contacts entry.

### 8.2 Search for a contacts entry

- From idle model, press  to show "CONTACTS" and then press OK to enter the contacts list.
- Enter the first letter of the name using the alphanumeric keys (e.g. if it begins with C, press the 2 key three times) and then / to scroll to the entry you want.

### 8.3 View a contacts entry

- From idle model, press  to show "CONTACTS" and then press OK to enter the contacts list.
- Press / to select the desired contact entry.
- Press OK and / to select "VIEW".
- Press OK and / to review the name, number and melody of the selected phonebook entry.

**Note:**

If number is more than 8 digits, press digits the \* key or # key to view the remaining.

**8.4 Edit a contacts entry**

- From idle model, press  to show "CONTACTS" and then press OK to enter the contacts list.
- Press ▲/▼ to select the desired contact entry.
- Press OK and ▲/▼ to select "EDIT".
- Press OK to display the current name.
- Edit the name using the ↶/⊗ key to delete letters, and press OK to confirm the name.
- Edit the number using the ↶/⊗ key to delete numbers, and press OK to confirm the number.
- Press ▲/▼ to select the ringtone and press OK to confirm.

**8.5 Delete a contacts entry**

- From idle model, press  to show "CONTACTS" and then press OK to enter confirm the number.
- Press ▲/▼ to select the contact entry you want to delete.
- Press OK and ▲/▼ to select "DELETE".
- Press OK to confirm, and the entry will be deleted.

**8.6 Delete all contact entries**

- Press  to show "CONTACTS" and then press OK to enter the contacts list.
- Press OK and ▲/▼ to select "DEL ALL".
- Press OK to show "CONFIRM?".
- Press OK to confirm. All entries will be deleted and the display will show "EMPTY".

**8.7 Check the contacts usage**

You can check how many contact entries and stored in your handset and how many spaces are available for you to store in the contacts list.

- Press  to show "CONTACTS" and then press OK to enter the contacts list.
- Press OK and ▲/▼ to select "CAPACITY".
- Press OK to display how much of the contacts phonebook is being used, for example "14/20" means 14 entries are stored out of the total of 20 available spaces.

## 8.8 Set the fast dial numbers

Up to 8 of your contact entries can be allocated to a fast dial key (from 2 to 9), where you can dial the number from idle mode by simply pressing and holding the appropriate digit key for more than 2 seconds. If no fast dial number is stored, you will hear a double-beep tone when the key is held down.

### 8.8.1 Add or edit the fast dial number

- Press  to show "CONTACTS" and then press **OK** to enter the contacts list.
- Press **OK** and  to select "FASTDIAL".
- Press **OK** and  to show the digit key from 2 to 9 that you want to set. Then press **OK** to select it.
  - > If "EMPTY" is displayed briefly, there is no number stored in the selected key:
- Press  to select an entry from the contacts list.
- Press **OK** to save the new number in the selected fast dial key.
  - > If a name is displayed, there is already a number stored in the selected key.
- Press **OK** to select "EDIT".
- Press **OK** and then  to select an entry from the contacts list.
- Press **OK** to save the new number in the selected fast dial key.

### 8.8.2 Delete a fast dial number

- Repeat the steps 1 to 3 in section "8.8.1 Add or edit the fast dial number".
- Press  and  to select "DELETE".
- Press **OK** to confirm the delete.

## 9 CALLER DISPLAY (NETWORK DEPENDENT)

This feature is available if you have subscribed the caller line identification service with your network service provider. Your phone can store up to 10 received calls with date/time information in the call log. The number will be shown on the screen when the phone is ringing.

If the number matches with one of the entries in your contacts list, the caller's name stored in the contact list will be displayed alternately with the number and the handset will ring with the ring tone associated with that contacts entry.

If the call is from someone who withheld their number, "WITHHELD" will display.

If the call is from someone whose number is unavailable, e.g. an international call or from a private exchange, "OUT AREA" will display.

If you've got new caller display records, the handsets will display "X CALLS" in standby mode, where X is the number of new calls. The new calls indication will remain until all the new call records have been viewed, and each handset has to clear its own new calls.

### 9.1 View the call log

All received calls are saved in the call log with the latest call at the top of the list. When the call log is full, the oldest call will be replaced by a new call. Any unanswered calls which have not been viewed are marked with a ★ at the top of the display.

- Press  to access the call log.
- OR Press  and  to show "CALL LOG", then press OK to select it.
- Press  to select the desired entry.
- Press # to view the caller's number if applicable.
- Press  and  to show "DETAILS", and then OK to display the date of the call.
- Press # to see the time of the call, and press OK to return to the name or number.

### 9.2 Store a call log number into the contacts

- Follow steps 1 and 2 in section "9.1 View the call log".
- Press  and  to show "STORE".
- Press OK and then to enter the name.
- Press OK and the selected call log number is displayed.
- Edit the number if necessary.
- Press OK and  to select the ringtone.
- Press OK to store the entry in the contacts list, and return to the call log.

### 9.3 Delete an entry from the call log

- Follow steps 1 and 2 in section "9.1 View the call log".
- Press  and  to show "DELETE".
- Press OK to confirm.

## 9.4 Delete all call log entries

- Follow steps 1 and 2 in section "9.1 View the call log".
- Press  and  to show "DEL ALL".
- Press  to display "CONFIRM?".
- Press  to confirm. All entries will be deleted and the display will show EMPTY.

## 9.5 Call log category

You can set the handset to record all received calls or only missed calls in the call log.

- Follow steps 1 and 2 in section "9.1 View the call log".
- Press  and  to show "CATEGORY".
- Press  and then  to show "ALL" or "MISSED".
- Press  to confirm the chosen option.

# 10 PHONE SETTINGS

Your phone comes with a selection of settings that you can change to personalise your phone the way you like it to work.

## 10.1 Clock settings

If you subscribe to the caller display service, the time and date settings will be updated automatically when you receive an incoming call, although you may need to set the correct year. Otherwise you will need to set the correct time and date so that the you know when you received answering machine messages, or if you want to display the time in standby mode.

### 10.1.1 Change the date format

- Press  and  to show "CLOCK".
- Press  and  to select "DATE FMT".
- Press  and then  to choose a date format of either "DDMMYY" or "MMDDYY".
- Press  to confirm your choice.

### 10.1.2 Change the time format

- Press  and  to show "CLOCK".
- Press  and  to select "TIME FMT".
- Press  and then  to choose a time format of either "12HR" or "24HR".
- Press  to confirm your choice.

### 10.1.3 Set the time

- Press  and  to show "CLOCK".
- Press  and  to select "SET TIME".
- Press  and then to enter the time information in 24 hour format.
- Press  to confirm your setting.

#### Note:

If time has been set before, the current time will display, otherwise, "HH:MM" will display.

### 10.1.4 Set the date

- Press  and  to show "CLOCK".
- Press  and  to select "SET DATE".
- Press  to enter the date information in the format you set in section "10.1.1 Change the date format".
- Press  to confirm your setting.

#### Note:

If date has been set before, the current date will display, otherwise, "DDMMYY" will display.

## 10.2 Alarm settings

You can set an alarm time on this phone. When an alarm is set, the  is shown on the handset display.

When the alarm time is reached, the  and "ALARM ON" flash on the handset display, and the alarm tone rings for 45 seconds. You can press any key to disable the alarm. If snooze function is activated, the alarm will sound again at the end of the snooze period of 7 minutes.

You can also press and hold  while the alarm is sounding to stop the alarm and turn off the snooze function.

#### Note:

- > A key press will still disable the alarm even if the handset keypad is locked when the alarm rings.
- > The alarm volume level is the same as the settings of the handset ringer volume. If the handset ringer is set to "OFF", the alarm still sounds at "VOLUME1" level.
- > During an external call or internal call, if an alarm is set and when the alarm time is reached, the  and "ALARM ON" will still flash.

An alarm tone will be emitted from the earpiece to alert the user the alarm time is reached. Once the user presses any key or presses and holds  to disable the alarm, the display will revert to the call duration.

> During paging or ringing, the alarm will not sound when the alarm time is reached. However, if the snooze function is enabled and there is no paging or ringing, the alarm will sound again at the end of the snooze period.

### 10.2.1 Turn on/off the alarm

- Press  and  to select "ALARM"
- Press  and  to show "ON" or "OFF".
- Press  to confirm your choice.

#### Note:

If "ON" is selected, you will be prompted to set the alarm time.

### 10.2.2 Set the alarm time (if the alarm is set to be "ON")

- Follow steps 1 to 3 in section "10.2.1 Turn on/off the alarm".
- Enter the alarm time in 24 hour format.
- Press  to display "SNOOZE".
- Press  and  to show "ON" or "OFF".
- Press  to confirm your setting.

## 10.3 Handset settings

### 10.3.1 Set the ringer melody for internal calls

- Press  and  to select "HS SET".
- Press  and  to select "RINGER".
- Press  and  to select "INT RING".
- Press  and  to select the ringtone you want to hear for internal calls.

#### Note:

There are 10 ring tones, and each will play as you step through the list.

- Press  to confirm.

### 10.3.2 Set the ringer melody for external calls

- Press  and  to select "HS SET".
- Press  and  to select "RINGER".

- Press **OK** and ▲/▼ to select "EXT RING".
- Press **OK** and ▲/▼ to select the ringtone you want to hear for external calls.

**Note:**

There are 10 ring tones, and each will play as you step through the list.

- Press **OK** to confirm

### 10.3.3 Set the ringer volume

- Press **☰** and ▲/▼ to select "HS SET".
- Press **OK** and ▲/▼ to select "RINGER".
- Press **OK** and ▲/▼ to select "RING VOL".
- Press **OK** and ▲/▼ to select the desired ringer volume (a total of 6 ringer volume levels including "OFF").

**Note:**

The respective ringer volume will be played during your selection. If "OFF" is selected, the ringer off icon  will be displayed after confirming.

- Press **OK** to confirm.

### 10.3.4 Set alert tones

Three different alert tones are set on by default, but can be turned off, if desired.

1. Key tone: a single beep is emitted when you press a key.
2. Low battery tone: emitted while you are talking on the phone to alert you that you need to charge the handset batteries.
3. Out of range tone: emitted while you are talking on the phone to alert you to move closer to the base unit, before the call is lost.

- Press **☰** and ▲/▼ to select "HS SET".
- Press **OK** and ▲/▼ to select "TONE".
- Press **OK** and ▲/▼ to select "KEY TONE" / "LOW BATT" / "OUTRANGE".
- Press **OK** and ▲/▼ to turn these tones "ON" or "OFF".
- Press **OK** to confirm.

### 10.3.5 Set the equalizer

The phone has three different frequency range filters (NORMAL, BASS, TREBLE) that you can set, to adjust the sound in the earpiece to suit your preference.

- Press  and  to select "HS SET".
- Press  and  to select "EQLIZER".
- Press  and  to select "NORMAL" / "BASS" / "TREBLE".
- Press  to confirm the setting.

### 10.3.6 Select base

If you have registered the handset to more than one base, you can select any one of them to use with your your handset.

Note:

You can only use the handset with one base at any one time.

- Press  and  to select "HS SET".
- Press  and  to select "SEL BASE".
- Press  and  to select the desired base. (Note: the currently selected base is indicated by a \*.)

**Note:**

the handset may take a short while to search for the new base.

### 10.3.7 Set the handset language

The language used on the handset display may be changed from English, if required.

- Press  and  to select "HS SET".
- Press  and  to select "LANGUAGE".
- Press  and  to select the desired language.
- Press  to confirm.

### 10.3.8 Rename the handset

The handset name, displayed in the standby mode (default HS), can be changed to any other name of up to 6 letters.

- Press  and  to select "HS SET".
- Press  and  to select "HS NAME".
- Press  and enter the name, of up to 6 letters for your handset.
- Press  to confirm.

### 10.3.9 Choose the Information to be displayed in idle

You can choose to display the time or handset name in your idle screen.

- Press and  to select "HS SET".

- Press **OK** and **▲/▼** to select "DISPLAY".
- Press **OK** and **▲/▼** to select "HS NAME" or "TIME".
- Press **OK** to confirm.

### 10.3.10 Set the auto answer

If you turn on the Auto Answer, you can answer a call automatically by just lifting the handset off the base or charger, without having to press any key.

- Press **☰** and **▲/▼** to select "HS SET".
- Press **OK** and **▲/▼** to select "AUTO ANS".
- Press **OK** and **▲/▼** to turn "ON" or "OFF" the auto answer feature.
- Press **OK** to confirm.

### 10.3.11 Set the direct memory keys

There are three direct memory keys **M1**, **M2** and **M3**. You can store a number of up to 20 digits into each of these keys and dial them directly from idle mode, by pressing and holding the key more than 2 seconds.

- Press **☰** and **▲/▼** to select "HS SET".
- Press **OK** and **▲/▼** to select "MEM KEY".
- Press **OK** and **▲/▼** to select the desired memory key from **M1**, **M2** and **M3**.
- Press **OK** to enter a new number or edit the number stored already.
- Press **OK** to confirm.

### 10.3.12 Set the mailbox number

You can store a number of up to 20 digits, which can be dialled out directly from idle mode by pressing and holding the digit **1** key for more than 2 seconds. This may be used to store your network voice mail number, such as 1571, for easy access to that service.

- Press **☰** and **▲/▼** to select "HS SET".
- Press **OK** and **▲/▼** to select "MAILBOX".
- Press **OK** and then enter a new number or edit the mailbox number.
- Press **OK** to confirm.

## 10.4 Base settings

### 10.4.1 Set the base ringer melody

- Press **☰** and **▲/▼** to select "BS SET".
- Press **OK** and **▲/▼** to select "RINGER".
- Press **OK** and **▲/▼** to select the desired ringer melody (a total of 5 melodies for your selection).

**Note:**

The respective ringer melody will be played while browsing the melody list.

- Press **OK** to confirm.

**10.4.2 Set the ringer volume**

- Press **☰** and **▲/▼** to select "BS SET".
- Press **OK** and **▲/▼** to select "RING VOL".
- Press **OK** and **▲/▼** to select the desired ringer volume (a total of 6 ringer volume levels including "OFF").

**Note:**

The respective ringer volume will be played during your selection.

- Press **OK** to confirm.

**10.4.3 De-register a handset**

This operation should only be necessary if one of your handsets becomes faulty or lost and needs to be replaced. You will need to enter the 4-digit system PIN (Default PIN is 0000) in order to de-register a handset from the base station. A de-registered handset will have the antenna flashing and "--UNREG--" on the display.

- Press **☰** and **▲/▼** to select "BS SET".
- Press **OK** and **▲/▼** to select "DEL HS".
- Press **OK** and the display shows "PIN?---".
- Enter the 4-digit system PIN.
- Press **OK** and the first handset number is displayed.
- Press **▲/▼** to step through the list of registered handsets, and select the number of the handset you want to de-register.
- Press **OK** to confirm, and the chosen handset will be de-registered.

**10.4.4 Change the recall (flash) time**

You may need to change the recall (flash) time if your phone is connected to a PBX.

The recall time options are "SHORT" (the default value of 100ms), "MID" (280ms) or "LONG" (600ms).

- Press **☰** and **▲/▼** to select "BS SET".
- Press **OK** and **▲/▼** to select "FLASH".

- Press **OK** and **▲/▼** to select your desired recall (flash) time ("SHORT", "MID", "LONG").
- Press **OK** to confirm.

#### 10.4.5 Change the system PIN code

A 4-digit system PIN code is used for changing the system settings of the base station. It is used to protect your phone against unauthorised use. The default system PIN code is 0000.

- Press **☰** and **▲/▼** to select "BS SET".
- Press **OK** and **▲/▼** to select "CHG PIN".
- Press **OK** and the display shows "OLD PIN?".
- Press **OK** and enter the old system PIN.
- Press **OK**, the display shows "NEW PIN", press **OK** and enter your new 4-digit system PIN.
- Press **OK**, the display shows "CONFIRM?", press **OK** and enter your new 4-digit system PIN again.

#### Note:

If the new PIN entered in step 6 is not the same as the new system PIN entered in step 5, you must enter your new PIN at step 5 again.

- Press **OK** to confirm.

### 10.5 Handset registration

#### Important:

When you purchase your phone, all handsets are already registered to your base, so you do not need to register them.

Handset registration is only necessary when you buy extra handsets or if a handset has become faulty.

You can register additional handsets to have up to 5 handsets per base unit, with each handset's number (1 to 5) shown on its display.

- Press and hold **📞** on the base station for more than five seconds, to put the base station into registration mode. It will stay in registration mode for about 1 minute, so the following handset sequence must be completed within this time.
- Press **☰** and **▲/▼** to select "REGISTER".

- Press **OK** to display "BASE 1".
- Press **▲/▼** to select which base number you want to use. (Note: a \* will be shown next to any base numbers the handset is already registered with, and if selected the new registration will overwrite it.)
- Press **OK** to display "PIN?-----".
- Enter the 4-digit system pin (default 0000).
- Press **OK** to confirm, and the display will show "SEARCH'G".

If the handset registration is successful, the display will change to standby mode with the new handset number and the **Y** will stop flashing.

The handset will automatically be allocated the next available handset number. If the handset registration is unsuccessful, the **Y** will still flash.

## 10.6 Reset Your Phone

You can reset your phone to the default settings. After reset, all your personal settings including your PIN numbers, the redial list and call log entries will be deleted. Also all the direct memory keys (M1-M3) and the mailbox memory (key1) will be deleted.

- Press **☰** and **▲/▼** to select "DEFAULT".
- Press **OK** and you are requested to enter the 4-digit pin (default 0000).
- Enter the 4-digit system pin.
- Press **OK** to show "CONFIRM?".
- Press **OK** again to confirm the reset.

## 11 ANSWERING MACHINE (Only for S105)

Your phone includes a telephone answering machine that records unanswered calls when it is on. The LED message counter (two digits seven segment display) on the base will show the number of the messages when the answering machine is on. The answering machine can store up to 59 messages within the maximum recording time of up to 17 minutes.

As well as recording incoming messages, you can record memos for other users of your phone. If the answering machine memory is full, the handset will display "TAM FULL" alternately with the handset's name or time, depending on the handset standby display mode set and you will have to delete some messages before any new ones can be recorded.

## 11.1 Turn on/off the answering machine

You can turn the answering machine on or off using the base or the handset.

When the answering machine is set to "ON", calls will be answered after the set answer delay and if the answer and record mode is set, the caller can then leave you a message.

When the answering machine is set to "OFF", calls will be answered after 10 rings and the answer only message will be played to your callers. They will not be able to leave you a message.

Using the base:

- Press  on the base station.

Using the Handset:

- Press  and  to select "TAM".
- Press  and  to select "ON/OFF".
- Press  and  to select "ON" or "OFF".
- Press  to confirm.
  - > If answering machine is set to "ON", the TAM icon  displays on the handset screen.
  - > If answering machine is set to "OFF",  will not appear on the handset screen and the message counter on the base station will display "- -".

## 11.2 Listen to the messages in the answering machine

When new messages are recorded on the answering machine, the TAM icon  flashes on the handset display and the message counter on the base flashes with the number of new messages in the answering machine, until all the new messages are played.

Old messages will be played after all new messages are played completely. The message counter stays steady to indicate the number of old messages stored in the answering machine.

Listen new messages through the base:

- Press  on the base station.
  - > The new messages are played from the loudspeaker on the base station in the sequence they are recorded with the number of that message flashing as it is played.
- Press   or   to increase or decrease the volume during message playback respectively.

**Note:**

If there are no new messages, "00" will display steadily in the message counter on the base. Pressing /■ will have no effect.

Listen new messages through the handset:

- Press  and /▼ to select "TAM".
- Press  and /▼ to select "PLAYBACK".
- Press  to start message playback through the handset loudspeaker and the screen displays the date of the message received.
- Press  to see the time the message was received.
- Press  to play the messages through the handset earpiece

**Note:**

The star icon  is displayed on the screen to indicate that it is a new message. When a message has been played, the star icon  will disappear and will not be shown if you listen to that message again.

**Note:**

If there are no messages, the handset display will briefly show "00/00", then return to "PLAYBACK".

- During message playback, press  or  to increase or decrease the message playback volume respectively.

**Note:**

After a new message is played, it will be saved as an old message automatically unless it is deleted.

- Press  and /▼ to select "STOP", "FORWARD", "PREVIOUS", "DELETE" to perform the following functions during message playback.

STOP	Stop the current message playback and return to the "PLAYBACK" menu.
FORWARD	Skip to play the next message. The date or time information of the next message will display if there is another message.

PREVIOUS	Repeat playing the current message from the beginning. The date or time information of the current message will display.
DELETE	Delete the current message and start playing the next message.

- Press **OK** to confirm the function.

**Note:**

Alternatively, you can use the following shortcut keys to control different operations during message playback.

- Press key 5 to stop message playback.
- Press key 4 once to repeat playing the current message from the beginning.
- Press key 4 twice to skip back to play the previous message.
- Press key 6 to skip to play next message.
- Press key 2 to delete the current message playing, and start playing the next message.

### 11.3 Delete all messages in the answering machine

Delete all messages using the base:

In idle:

- Press and hold **X** on the base station until a long beep is played.
- All the old messages will be deleted.

**Note:**

If three short beeps are heard, there were no old messages to delete. New messages will not be deleted. If there are no more messages in the answering machine, "00" will display on the base station.

Delete all messages using the handset:

- Press **☰** and **▲/▼** to select "TAM".
- Press **OK** and **▲/▼** to select "DEL ALL".
- Press **OK** to show "CONFIRM?".
- Press **OK** to delete all old messages.

**Note:**

The display briefly shows "EMPTY" and then returns to "DEL ALL".

## 11.4 Record memo

You can record your memo message for another user. When you record a memo, the message counter will increase by one and the message can be played back in the same way as answering machine messages. Memo recording can still function even when the answering machine is turned off.

- Press  and  to select "TAM".
- Press  and  to select "MEMO".
- Press  to start memo recording and "RECORD'G" is displayed.
- Press  to stop memo recording. The display shows "PLAYING" and the memo is played back. Press  or let it finish playing to save the memo.

### OR

- Press  at any time during "RECORDG" or "PLAYING" to stop memo recording without saving and return back to TAM menu.

## 11.5 Answering machine settings

You can use the "SETTINGS" menu in the handset to change the settings of your answering machine.

### 11.5.1 Set the answer mode

By default, the answer machine is set in "ANS&REC" mode which allows callers to leave a message. This mode can be changed to "ANSONLY" which does not allow callers to leave a message. In that case, your callers will be prompted to call back later.

- Press  and  to select "TAM".
- Press  and  to select "SETTINGS".
- Press  and  to select "ANS MODE".
- Press  and  to select "ANS&REC" or "ANSONLY".  
> The currently selected option is indicated with a \*.
- Press  to confirm.

### 11.5.2 Record your own outgoing message (OGM)

You can record your own OGM for "ANS&REC" mode or "ANSONLY" mode. When you record your own OGM, it will be used when the answering machine answers the call. If your personalised OGM is deleted, the pre-set OGM will be restored automatically.

- Press  and  to select "TAM".

- Press **OK** and ▲/▼ to select "SETTINGS".
- Press **OK** and ▲/▼ to select "OGM SET".
- Press **OK** and ▲/▼ to select "ANS&REC" or "ANSONLY".
- Press **OK** and ▲/▼ to select "RECORD".
- Press **OK** to start recording your personalised OGM and "RECORD" is displayed on the screen.
- Press **OK** to stop recording your personalised OGM.  
> Your new OGM will playback automatically.

### 11.5.3 Playback and delete the outgoing message

You can listen to your own personalised OGM or the pre-set OGM for "ANS&REC" mode or "ANSONLY" mode or delete your personalised OGM or record a new one at any time. Please note that the pre-set OGM cannot be deleted.

#### Playback the OGM

- Press  and ▲/▼ to select "TAM".
- Press **OK** and ▲/▼ to select "SETTINGS".
- Press **OK** and ▲/▼ to select "OGM SET".
- Press **OK** and ▲/▼ to select "ANS&REC" or "ANSONLY".
- Press **OK** and ▲/▼ to select "PLAYBACK".
- Press **OK** to play your current OGM and "PLAYING" is displayed on the screen.
- Press **OK** to stop the OGM playback or let it finish playing and return to the previous menu.

#### Note:

If a personalised OGM has not been recorded, the pre-set OGM will be played.

#### Delete the personalised OGM

- Repeat steps 1 to 6 in the section above.
- Press  while the OGM is playing to delete your personalised OGM and return to previous menu with the pre-set OGM restored automatically.

#### Note:

- If a pre-set OGM is playing, you are not allowed to delete it, so pressing  will just stop the playback and return to the previous menu.

### 11.5.4 Set the answer delay

You can set the number of rings before the answering machine answers and starts playing your OGM. You can set the answering machine to answer after two to eight rings or time saver (TS).

If time saver (TS) is set, the answering machine will answer after 6 rings if there are no new messages already recorded, or after 2 rings if there is a new message, so if you call in for remote access and it doesn't answer after 2 or 3 rings, you can hang up and save on call charges.

#### Note:

If your network voice messaging service is enabled, you will need to set the ring delay on your phone to less than 6 rings, otherwise the network service will answer and record incoming calls, and prevent the phone from recording them.

- Press  and  to select "TAM".
- Press  and  to select "SETTINGS".
- Press  and  to select "ANS DLAY".
- Press  and  to select "2 RINGS" / "4 RINGS" / "6 RINGS" / "8 RINGS" / "TS". (The currently selected option is indicated with a \*.)
- Press  to confirm.

### 11.5.5 Set the maximum recording time for incoming messages

You can set the maximum length of the recording time of the incoming messages to be either 60 seconds, 120 seconds, 180 seconds or unlimited (up to the total recording time available)

- Press  and  to select "TAM".
- Press  and  to select "SETTINGS".
- Press  and  to select "REC TIME".
- Press  and  to select "60S" / "120S" / "180S" / "UNLIMIT". (The currently selected option is indicated with a \*")
- Press  to confirm.

### 11.5.6 Change the compression rate

Three different compression rates ("HIGH", "MID" and "LOW") are provided for you to select different quality levels of recording incoming message. The lower the compression rate, the higher the recording quality level attained, but the shorter the total recording time available. ("LOW"=7 minutes, "MID"=10 minutes, "HIGH"=16 minutes, approximately.)

- Press  and  to select "TAM".
- Press  and  to select "SETTINGS".
- Press  and  to select "COMPRESS".
- Press  and  to select your desired compression rate. (The currently selected option is indicated with a \*.)
- Press  to confirm.

### 11.5.7 Activate remote access

Your phone lets you check your messages, or otherwise operate your answering machine, by calling the answering machine when you are away from home and then entering a 4-digit remote access PIN from a tone-calling phone. The 4-digit remote access PIN code is used to prevent other people from unauthorised access of your answering machine.

#### Change the 4-digit remote access PIN

- Press  and  to select "TAM".
- Press  and  to select "SETTINGS".
- Press  and  to select "CHG PIN".
- Press  to show "OLD PIN?", press  again and then enter the old PIN ( default remote access PIN is 0000) .
- Press  to show "NEW PIN?", press  again and then enter your new 4-digit PIN.
- Press  to show "CONFIRM?". Press  again and then enter the new PIN again.

#### Note:

If the new PIN entered in step 6 is not the same as the new system PIN entered in step 5 you must enter your new PIN at step 5 again.

- Press  to confirm

#### Activate or deactivate the remote access

The remote access is activated by default, but you can deactivate it to prevent any external access.

- Press  and  to select "TAM".
- Press  and  to select "SETTINGS".
- Press  and  to select "REMOTE".
- Press  and  to select "ON" or "OFF" to turn the remote access on or off, respectively. The currently selected option is indicated with a \*.)

- Press **OK** to confirm.

### **Access your answering machine remotely**

You can ring your phone from another tone-dialling phone to switch the answering machine on or off and/or listen to your messages remotely.

- Place a call from a tone-dialling phone to your phone.
- When the answering machine answers the call and starts playing the OGM, press **\***.

#### **Note:**

Press **↶/⊗** at any time during the recording or playing back to return to the previous screen without saving the personalised OGM.

- Enter the 4-digit remote access, if the PIN is accepted, a long beep is played.

#### **Note:**

The **\*** must be entered while the OGM is still playing, the OGM will stop, and the 4-digit PIN should follow without any delays.

#### **Note:**

If the 4-digit remote access PIN is entered incorrectly three times consecutively, the line will be released automatically.

- Press the following keys to carry out your desired function.

Keys	Functions	
	While message is not playing	While message is playing
2		Delete the current message playback
4		Skip to repeat playing the current message from the beginning. Press twice to skip backward to the previous message.

Keys	Functions	
5	Play the message	Stop the current message playback
6		Skip to play the next message
7	Turn on the answering machine	
9	Turn off the answering machine	

**Note:**

If your answering machine is switched off, the phone will answer the call after 10 rings.

You can press \* and then enter the 4-digit remote access PIN (default remote access PIN is 0000) to activate the remote access feature.

When your answering machine memory is full and the answer mode is in "ANS&REC" mode,

the mode, the change to "ANSONLY" automatically, and will not allow callers to leave messages, but will still answer incoming calls after the pre-set number of rings.

It will change back to "ANS&REC" mode automatically after some messages have been deleted.

**11.5.8 Call screening**

When the answering machine answers a call, the base will start call screening automatically and you will be able to hear the OGM and the incoming caller. Adjust the base volume control, if necessary.

The handset will display "SCREEN?", and if OK is pressed you will be able to hear the incoming caller through the handset loudspeaker and the display will change to "SCREEN'G."

At any time if you want to pick up the call, you can press  on the handset and the message recording will be stopped automatically. If the answering machine is in the process of recording, the message already stored will be saved.

If you don't want to pick up the call, you can press **OK** again to listen through the handset earpiece, or press **C** to stop the screening and return the display to "SCREEN?".

## 12 TROUBLESHOOTING

Problem	Cause	Solutions
No dialling tone when pressing  key	<ul style="list-style-type: none"> <li>• The connection cord of the base station is not plugged in.</li> <li>• The adapter cord is not plugged in correctly in the base station.</li> <li>• Another handset is using the base to make a call.</li> <li>• Wrong telephone line cord.</li> </ul>	<ul style="list-style-type: none"> <li>• Check the connections. Unplug and plug back in the mains. Check that the telephone line cord has been plugged into the base.</li> <li>• Check the mains adapter is firmly plugged.</li> <li>• Wait until the line is unoccupied.</li> <li>• Use the original line cord supplied.</li> </ul>
When connected to a PBX, no and/or wrong connection after dialling.	<ul style="list-style-type: none"> <li>• Dialling prefix is needed.</li> </ul>	<ul style="list-style-type: none"> <li>• Insert the dialling prefix.</li> </ul>
"SEARCH'G" is displayed	<ul style="list-style-type: none"> <li>• Base station out of range.</li> <li>• Base station not connected to mains.</li> </ul>	<ul style="list-style-type: none"> <li>• Reduce the range.</li> <li>• Connect base station to mains.</li> </ul>
The call does not work	<ul style="list-style-type: none"> <li>• Service not activated or wrong operator or wrong dialling mode setting.</li> </ul>	<ul style="list-style-type: none"> <li>• Check your Subscription with network or change the dial mode.</li> </ul>

Problem	Cause	Solutions
No display	<ul style="list-style-type: none"> <li>• Empty battery</li> </ul>	<ul style="list-style-type: none"> <li>• Recharge battery</li> </ul>

## Answering Machine

Problem	Cause	Solutions
The unit does not record new messages.	<ul style="list-style-type: none"> <li>• The answering machine is turned off.</li> </ul>	<ul style="list-style-type: none"> <li>• Turn on the answering machine.</li> </ul>
The caller cannot leave a message.	<ul style="list-style-type: none"> <li>• The answering machine is turned off.</li> <li>• Message memory is full.</li> <li>• Answer only mode is set.</li> </ul>	<ul style="list-style-type: none"> <li>• Turn on the answering machine.</li> <li>• Erase unnecessary messages.</li> <li>• Change to "ANS&amp;REC" mode.</li> </ul>
I cannot operate the answering Machine remotely.	<ul style="list-style-type: none"> <li>• You are entering the wrong remote access code.</li> <li>• You are pressing the dial keys too quickly.</li> <li>• You are using a pulse telephone.</li> </ul>	<ul style="list-style-type: none"> <li>• If you forget the remote access code, reset to the default settings.</li> <li>• Press each key firmly.</li> <li>• Try again using a touch tone phone.</li> </ul>
While recording an outgoing message or listening to messages, the unit rings and recording stops.	<ul style="list-style-type: none"> <li>• A call is being received.</li> </ul>	<ul style="list-style-type: none"> <li>• Answer the incoming call and try again to record your outgoing message later.</li> </ul>

### If the fault persists

- Disconnect all other instruments connected to the same telephone line and try to make a call. If the call now works the fault is with the other instruments.

- Disconnect the base unit from the telephone line and plug a different phone into the master telephone socket. If this works the line is ok.
- If the call does not work, and you are using a two-way socket adapter, remove it and plug a telephone directly into the socket. If the call now works, the adapter may be faulty.

## 13 GUARANTEE AND SERVICE

The phone is guaranteed for 24 months from the date of purchase shown on your sales receipt. This guarantee does not cover any faults or defects caused by accidents, misuse, fair wear and tear, neglect, faults on the telephone line, lightning, tampering with the equipment, or any attempt at adjustment or repair other than through approved agents.

**Please keep your sales (till) receipt this is your proof of guarantee.**

### 13.1 While the unit is under Guarantee

- Disconnect the base unit from the telephone line and the mains electricity supply.
- Pack up all parts of your phone system, using the original package.
- Return the unit to the shop where you bought it, making sure you take your sales receipt.
- Remember to include the mains adapter.

### 13.2 After the Guarantee has expired

If the unit is no longer under Guarantee, contact us via

**[www.aegtelephones.eu](http://www.aegtelephones.eu)**

This product works with rechargeable batteries only. If you put non rechargeable batteries in the handset and place it on the base, the handset will be damaged and this is NOT covered under the warranty conditions.

## 14 TECHNICAL DETAILS

<b>Standard</b>	Digital Enhanced Cordless (DECT)
<b>Frequency range</b>	1.88 to 1.9 GHz (bandwidth = 20 MHz)
<b>Channel bandwidth</b>	1.728 MHz
<b>Operating range</b>	Up to 300 m outdoors; Up to 50 m indoors
<b>Operating time</b>	Standby: 100 hours, Talking: 10 hours Battery charge time: 15 hours
<b>Temperature range</b>	Operating 0° C to 40° C, Storage -20° C to 60° C
<b>Electrical power</b>	Base unit: <a href="#">S004LV0600045</a> / <a href="#">S004LB0600045</a> input 100-240VAC 50/60Hz 150mA, output 6VDC 450mA
<b>Handset battery Information</b>	2 X 1.2V AAA size 400mAh NiMH

## 15 CE DECLARATION

This product is in compliance with the essential requirements and other relevant provisions of the R&TTE directive 1999/5/EC.

The Declaration of conformity can be found on: [www.aegtelephones.eu](http://www.aegtelephones.eu)



## 16 DISPOSAL OF THE DEVICE (ENVIRONMENT)

At the end of the product lifecycle, you should not throw this product into the normal household garbage but bring the product to a collection point for the recycling of electrical and electronic equipment. The symbol on the product, user guide and/or box indicate this. Some of the product materials can be re-used if you bring them to a recycling point. By reusing some parts or raw materials from used products you make an important contribution to the protection of the environment. Please contact your local authorities in case you need more information on the collection points in your area.

**Batteries must be removed before disposing of the device. Dispose of the batteries in an environmental manner according to your country regulations.**

## 17 CLEANING AND CARE

**Do not clean** any part of your phone with benzene, thinners or other solvent chemicals as this may cause permanent damage which is not covered by the Guarantee.

**When necessary, clean it with a damp cloth.**

Keep your phone system away from **hot, humid conditions or strong sunlight**, and **don't let it get wet.**



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