

# User's Guide Model EX30041



## Slim line corded phone with Caller ID\*



**Off-hook:** The phone is in active mode when the handset is off the base cradle.

**On-hook:** The phone is in inactive mode.

### PARTS CHECKLIST

Your package includes the following items:



User's Guide



Base with Cord

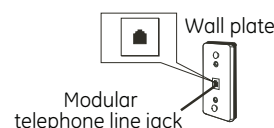


Handset

**NOTE:** If you find any of the parts missing, please contact the store where the product was purchased.

### Telephone Jack Requirements

To use this phone, you need a RJ11C type modular telephone jack, (similar to the one pictured here), installed in your home. Call your local telephone company to have one installed.



### INSTALLATION

**CAUTION:** Disconnect the phone cord from the wall outlet before installing or replacing the batteries.

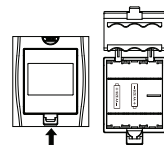
- Never install telephone wiring during a lightning storm.
- Never touch un-insulated telephone wires or terminals, unless the telephone line has been disconnected at the network interface.
- Install or modify telephone lines with caution.
- Never install a telephone in a wet or damp location.

### INSTALLING AND REPLACING THE BATTERIES

Your Caller ID phone uses 2 AA-Size alkaline batteries for receiving and storing Caller ID records and for storing the numbers.

**IMPORTANT:** If you are not going to use the telephone for more than 30 days, remove the batteries.

1. If the telephone line cord is connected, disconnect it from the base unit.
2. Carefully turn the phone over, and open the battery compartment by pushing on the battery cover and sliding it away from the unit.
3. Insert 2 AA-size alkaline batteries (not included) as shown on the engraving in the battery compartment.

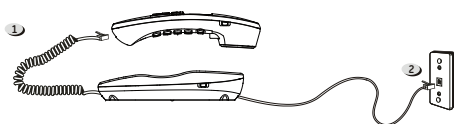


4. Snap the battery compartment door back into place.
5. Reconnect the telephone line cord to the base.

### INSTALLING THE PHONE

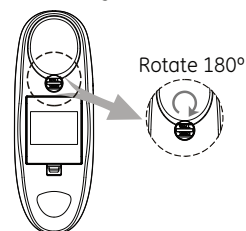
Your phone should be placed on a level surface, such as a desk or table top, or you can mount it on a wall.

1. Connect the handset.
2. Connect the telephone line.

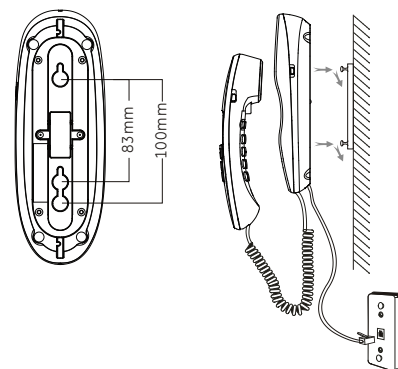


### WALL MOUNTING

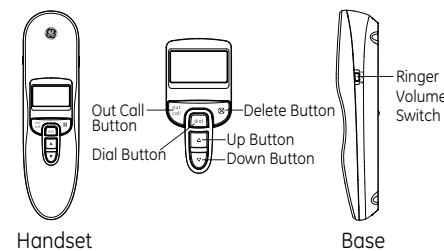
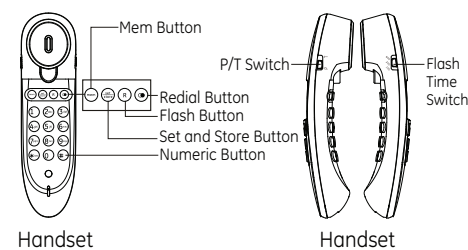
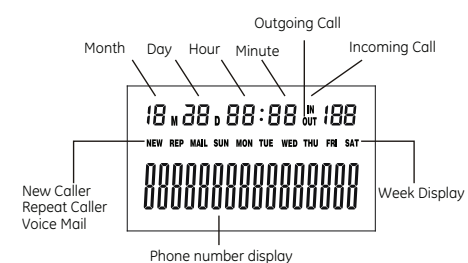
Rotate the wall mounting knob as shown below.



Plug the coiled cord into the handset and the telephone line cord into the telephone jack. Place the base unit on the wall plate (not included) as shown below.



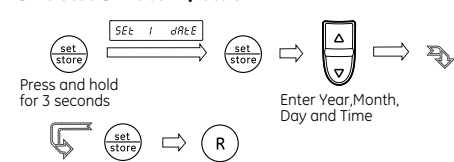
### OPTIONS MENU



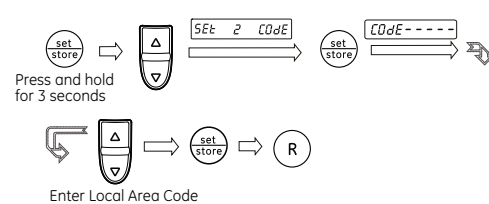
### SETTING THE PHONE (Batteries required)

Optional settings:  
 "SEt 1 dRE" Date and Time setting  
 "SEt 2 COdE" 5-digit for Local Area Code setting  
 "SEt 3 PCdE" 2-digit PABX Code setting

### SETTING DATE /TIME

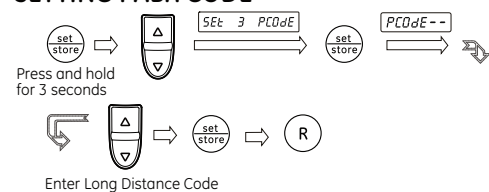


### SETTING LOCAL AREA CODE



The Local Area Code setting allows up to a maximum 5-digit code. After setting the Local Area Code, incoming calls within your telephone exchange area will automatically be filtered to remove the Local Area Code.

### SETTING PABX CODE

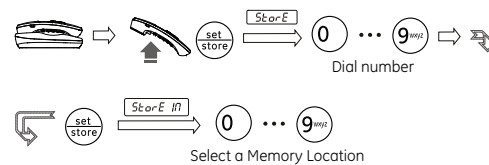


The PABX code setting allows up to a 2-digit code maximum. When a PABX code is set, the system will automatically add the code prior to a telephone number when using Caller ID or preview dialing.

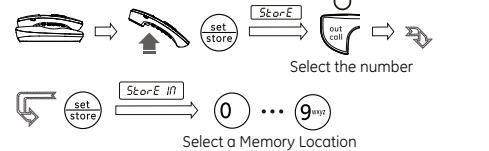
### PHONE OPERATION

#### Storing a Two-touch Memory (Batteries required)

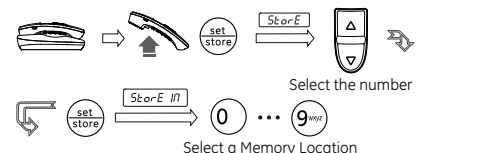
**Case 1:** Storing a telephone number



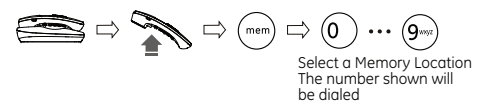
**Case 2:** Storing an Outgoing number into Memory



**Case 3:** Storing an Incoming call number into Memory



#### Dialing a Two-touch Memory



#### Redial

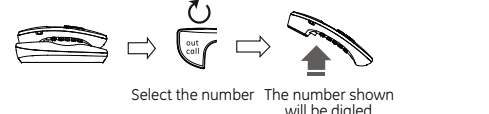


**Note:** Press again to automatically redial the number.

#### Reviewing Outgoing Numbers



#### Dial Back an Outgoing Number



### Delete an Outgoing Call Number



**Note:** Press and hold the Delete button for 3 seconds to delete all outgoing call numbers.

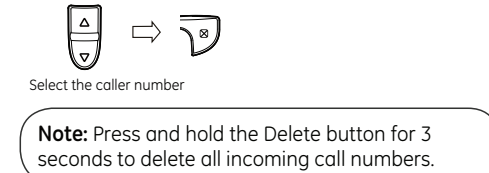
### Reviewing Incoming Calls



### Dialing Back a Caller ID Number



### Delete a Caller ID



**Note:** Press and hold the Delete button for 3 seconds to delete all incoming call numbers.

### Flash

Pressing the FLASH button while using the phone will automatically interrupt the telephone conversation to access telephone company services, such as call waiting.

### Ring Volume Switch

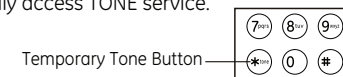
Three level ringer volume control (Hi/Lo/Off).

### Flash Time Switch

Selects time 600ms, 300ms or 100ms.

### P → T Function

In PULSE dialing mode, press button to temporarily access TONE service.



### P/T Switch

Select either P (Pulse) or T (Tone) dialing mode.

### TROUBLESHOOTING TIPS

#### NO DIAL TONE

- Check all connections are secure and not damaged.
- Make sure the hook switch is fully extended when handset is lifted from the cradle.

#### NO DISPLAY

- Replace the batteries.
- Check for proper battery installation.

#### NO INFORMATION IS SHOWN AFTER THE PHONE RINGS

- Make sure you have subscribed to Caller ID service from your local telephone company.
- Be sure to wait until the second ring before answering a call.

#### PHONE DIALS IN PLUSE WITH TONE SERVICE

- Make sure T/P DIAL MODE is set to TONE DIAL.

#### PHONE WILL NOT DIAL OUT WITH PULSE SERVICE

- Make sure T/P DIAL MODE is set to PULSE DIAL.

#### PHONE DOES NOT RING

- You may have too many extension phones on one line. Try unplugging some extension phones.
- Check dial tone, see troubleshooting tips for no dial tone.

### INCOMING OR OUTGOING VOICE VOLUME IS LOW

- Check if other phone is off hook at the same time. If so, this is a normal condition. Volume drops when additional phones are used at once.
- Check the handset receiver or speaker volume.

### GENERAL PRODUCT CARE

To keep your phone in good operating condition, follow these guidelines:

- Avoid placing it near heating appliances and devices that generate electrical noise (for example, motors or fluorescent lamps).
- DO NOT expose to direct sunlight or moisture.
- Avoid dropping the handset and other rough treatment to the unit.
- Wipe with a soft cloth.
- Never use a strong cleaning agent or abrasive powder as this will damage the unit.
- Retain the original package in case you need to return it at a later date.



Used equipment must be disposed of in compliance with current environmental protection regulation. You should return it to your reseller or dispose of it in an approved recycling center.

visit our website:  
[www.thehomephones.com](http://www.thehomephones.com)

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