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# ALCOM

*Quality Lifestyle*

**MODEL:AT8380**  
**Caller ID Coded Phone**  
**Instruction Manual**



- Please read this Instruction Manual carefully before use.
  - Keep this Instruction Manual for future reference.
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Thank you for purchasing this ALCOM Telephone.

We recommend you to read this manual and familiarize the functions of this unit before use.

### Features

- FSK & DTMF caller systems compatible
- 12 digit 38 groups incoming memories
- 12 digit 5 groups outgoing memories
- 38 VIP memories
- 5 digit local area code
- Pre-dial up to 32 digit number
- Calculator function
- Alarm clock function
- Hold on music
- Blue light LCD
- Auto redial function
- 8 kinds of ringing tones for selection
- Hands-free function

### Installation Instruction

#### a) Apply for the Caller ID service

For your caller ID display unit to function, you may apply with the local Telephone service provider for the Caller ID service, otherwise the phone would not be able to display the Caller ID information.

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## b) Installation

- Open the battery cover on back of the unit.
- Insert 3 x AA batteries (1.5V) according to assigned direction.
- Close the battery cover.
- Using the coil cord connect the telephone with handset.
- Using the line cord connect the telephone to the telephone wall socket.

*NOTE: Do not mix different types of batteries.*

## Operation Guide

### 1. **Basic Setting menu**

#### a) Set Date & Time

*Note: In FSK Caller ID mode Date & time will auto set for a first incoming call, however the YEAR has to be set manually.*

- In On-hook state, press **SET** button, **SEt 1 dAtE** shows in the LCD, press **SET** button again to confirm.
- The cursor of year will blink, press **UPI-** or **DOWN/+** button to adjust, press **SET** button to confirm and enter next step.
- The cursor of month will blink, press **UPI-** or **DOWN/+** button to adjust, press **SET** button to confirm and enter next step.
- The cursor of day will blink, press **UPI-** or **DOWN/+** button to adjust, press **SET** button to confirm and enter

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- next step.
- The cursor of hour will blink, press **UP/-** or **DOWN/+** button to adjust, press **SET** button to confirm and enter next step.
  - The cursor of minute will blink, press **UP/-** or **DOWN/+** button to adjust, press **SET** button to confirm, then finish the setting.
  - After you finish above setting, LCD will show the set date and time and show the next available menu.
  - Press **DEL** button to exit.
- b) Set the local area code (Not applicable for use in Singapore)
- On-hook state, press **SET** button once, **Set 1 dAtE** shows in the LCD, press **UP/-** button once, **Set 2 COdE** will show in the LCD.
  - Press **SET** button to confirm, **COdE -----** will display, and the first cursor **“-“** will blink
- Note: The previous code will be shown if you had set before.*
- Press **UP/-** or **DOWN/+** button to adjust the number from 0 to 9.
  - Press **SET** button to confirm and enter the second digit, and so on. LCD will show the next available menu.
  - Press **DEL** button to exit.

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c) Set the PABX code

- On-hook state, press **SET** button once, **Set 1 dAtE** will show in the LCD.
- press **UPI-** button twice, **Set 3 PCode** will show in the LCD.
- Press **SET** button to confirm, **PCoDe - -** will display, and the first cursor **"-"** will blink

*Note: The previous PABX code will be shown if you have set before.*

- Press **UPI-** or **DOWN/+** button to set the first PABX code from **"-"** or 0 to 9, press **SET** button to confirm and enter the second digit.
- Press **UPI-** or **DOWN/+** button to set the second PABX code from **"-"** or 0 to 9, press **SET** button to confirm. LCD will show the next available menu.
- Press **DEL** button to exit.

*Example: To set your PABX out dial code 9 with pause enter "9-".*

*To set your PABX out dial code 9 without pause enter "-9".*

d) Set the Alarm Clock

- In On-hook state, press **SET** button once, **Set 1 dAtE** will show in the LCD.
- Press **UPI-** button six times, **Set 7 ALERt** will show in the LCD.
- Press **SET** button to confirm, **1 00-00 OFF** will display.

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*(1 indicates the first group alarm you can set up to 3 group alarm, 00-00 indicates the alarm time, OFF indicates ALARM status)*

- Press **UP/-** or **DOWN/+** button to choose group then press **SET** button, first digit will blink, choose the digit by pressing **UP/-** or **DOWN/+** button then press **SET** to continue to next digit.
- After setting all 4 digits, press **SET** button, **OFF** will blink.
- Press **UP/-** or **DOWN/+** button to choose alarm OFF or ON, then press **SET** button to confirm. LCD will show the next available menu.
- Press **DEL** button to exit.

## **2. Caller ID menu**

In On-hook status, when there is an incoming call, LCD shows NEW, incoming Call Log number & phone number.

- The LCD shows **REP** for a repeat call.
- The LCD shows **---P---** for a private call.
- The LCD shows **---O---** for a overseas call.
- The LCD show the **---E---** for an error call.

### Check the incoming calls

- On-hook status, press **UP/-** or **DOWN/+** button to review the call number, date and time. If you hold the **UP/-** or **DOWN/+** button for 3s, it will review quickly.

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- Press **DEL** button once if you need to delete the current number.
  - Hold the **DEL** button for 4s if you need to delete the all incoming calls.

#### Call back an Incoming call

- When reviewing the incoming calls if you need to call the displayed number press **RD/BACK** button once and the phone will dial to that number.
- Press **RD/BACK** button twice if you need to call the displayed number with automatically adding “0” in front of the phone number for some Toll free calls.

*Note: Phone must be in unlocked status if you need to dial out Toll free calls.*

### **3. Outgoing numbers menu**

#### Check the Outgoing calls

- On-hook status, press **OUT/X** button, press **UPI/-** button to review the outgoing call number.
- If you hold the **UPI/-** button for 3s to review quickly.
- Press **DEL** button once if you need to delete the current number.
- Hold the **DEL** button for 3s if you need to delete the all outgoing calls.

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### Call back an Outgoing call

- When reviewing the outgoing calls if you need to call back the displayed number press **RD/BACK** button once and the phone will dial to that number.

### **4. Pre-dial Number Menu**

- In On-hook state, press the telephone number that you want to dial.
- Press **RD/BACK** button to dial out the pre-dial number.

### **5. Hold on Music**

- When you are talking, and you want put the caller On Hold press **HOLD** button once and put back the handset, the phone will send out the hold on music to the caller.
- Pick up the handset or press **H.F** button to stop the holding music and talk to the caller again.

### **6. Calculator**

You can use the calculator function in off-hook or on-hook State.

- In On-hook or in the talking status, press **CAL/AC** button to enter the calculator function.
- During the calculator mode, press **CAL/AC** button once to clear all data,
- Press **DEL** button to exit the calculator mode.



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- The phone will auto exit the calculator mode if there is an incoming call and the LCD will show the new incoming call number.
  
  - *For example:92 X 86: On-hook or off hook status, press CAL button to enter the calculator status, input number 92, then press OUT/X key. Input number 86, then press #/= key , LCD shows number 7912.*

## **7. VIP Number**

- When you are checking the caller ID or outgoing calls, press **PAUSE/VIP** button to set the current number to VIP number, and a lock symbol will show in the LCD.
- VIP number cannot be deleted when reviewing the caller ID or outgoing calls, but holding the **DEL** button for 3s can delete all caller ID or outgoing calls including the VIP numbers.
- When you review the VIP number, press the **PAUSE/VIP** button to make the VIP number in unlock state, and the lock symbol will disappear from the LCD.

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## 8. Redial, Flash & Pause Functions

- When you get a busy line, press **FLASH** to get a new dial tone.
- Press **FLASH** button to answer call waiting line. (second call) press **FLASH** button again to get back to the first line.
- Press **RD/BACK** button to redial the last number, or press another telephone number to make a new call.
- During the dialing, press **PAUSE/VIP** button to pause 3.6 second.

## 9. Select LCD contrast

- In On-hook state, press **BRIGHT/+** button repeatedly to choose and select 5 LCD contrast settings.

## 10. Dial Lock

The unit provides Dial lock protection, the user can set the lock to different settings according to the colour position and functions as stated below.

- Red: No calls can be dialed out.
- Green: Telephone numbers starting with “0” cannot be dialed out, it means you cannot make an IDD call starting with “0” in this case.
- Yellow: Allows to make any call (key pad unlocked).

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## 11. Auto redial function

When dialing, if the line is busy, you could use this function to auto-redial the number.

- Lift the handset or press **H.F.** button and dial.
- If the line is busy, you could press the **RD/BACK** button directly without hanging up the handset or press **H.F** button. Then the phone will auto-redial the number repeatedly until the other party is connected.

## 12. Advanced Setting menu

### a) Tone / Pulse Dial setting

- In On-hook state, press **SET** button once, **Set 1 dAtE** will show in the LCD.
- press **UP/-** button four times , **Set 5 P- t** will show in the LCD.
- Press set button again and **tONE** will show in the display.
- Press **UP/-** or **DOWN/+** to choose **TONE** or **PULSE**.
- Press **SET** button to confirm. LCD will show the next available menu.
- Press **DEL** button to exit.

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## b) Set Anti-parallel Dial protection

If this function is set all parallel phones connected with the same telephone line will not be able to dial out.

This unit will send a dial signal when the parallel phone is lifted to prevent it from dialing out.

- In On-hook state, press **SET** button once, **Set 1 dAtE** will show in the LCD.
- press **UPI-** button five times, **Set 6 ALAr** will show in the LCD.
- Press **SET** button again and **ALAr OFF** will show in the display.
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- Press **UPI-** or **DOWNI+** to choose **ALAr OFF** or **ALAr ON**.
- Press **SET** button to confirm.LCD will show the next available menu.
- Press **DEL** button to exit.

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## **FREQUENTLY ASKED QUESTIONS**

### **1. NO TONE**

Please check all the lines connections, and ensure all the connections are proper.

### **2. CAN NOT MAKE/DIAL A CALL**

Please check the lock position and ensure Keys are unlocked.

### **3. NOISE**

Please check if the line cord or wall plug is moistured.

### **4. ONLY GIVING ONE RING WHILE STILL CAN MAKE A CALL**

Please check the line connection, check if too many phones are connected in the same line, or the wall socket or Tel Line cord is moistured.

### **5. CANNOT DISPLAY CALLER ID**

- a. Be sure that you have applied this service from a Telecom service provider
- b. Check if the battery has not drained and it has power.
- c. Check if an apparatus is connected between unit and Telephone line. (Example micro filters used in an ADSL line)

If the unit still does not work properly, disconnect all the telephone cords, remove the batteries, after 5 minutes, reload batteries, insert the telephone line. The unit will get a reset. Start using the unit.

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Note: Due to continuous product development All features and specifications are subject to change without prior notice

**For more Information on Warranty and Product Support in Singapore please call (65) 68412668 or Fax to (65) 68412628.**

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